

by Donald Glenn Carroll



Unit 1: Openings & Closings



1PP: Greeting
2PP: Greeting



The greeting/greeting pair is the first step in starting a conversation. A poorly done greeting can <u>get</u> the whole conversation <u>off on the wrong foot</u>.

A: Hi^

B: Hi↓

A: Hello↑

B: Hi↓

A: Hi^

B: Hello

A: Hello1

B: Hello

In face-to-face conversations, greetings might be done non-verbally ("without talking"):

A: Hi^

B: ((smiles and waves))

A: Hey!

B: ((raises chin once))

A: ((makes eye contact and raises chin once)) Howz it going?

B: ((returns chin rise))

Greetings are frequently combined with one of the following:

Howz it goin?
How are ya?
Howya going? (Australian)
What's up?
What's happening?

OK / Fine
OK / Fine
Nothin much*
Nothin much*

When someone says "OK" or "Fine" they are just telling you that there <u>isn't any particularly important news</u> that they wish to tell you at this time (see "Telling News").

A: Howz it goin? A: Howz it goin?

B: Not so good. B: Great!

A: Oh? What's wrong? A: Really? What's up?



Americans frequently do a greeting and a "how are you" without stopping to actually have a conversation. Many people from other countries find this strange and perhaps even rude!

1PP: Summons

2PP: Reply



A conversation often begins with a summons and reply sequence.

In a face-to-face situation we first need to get the attention of the person we will talk to. On the telephone, it is the ringing of the telephone that gets their attention.

- A: Jimmy!
- B: ↑COMing
- ((phone rings))
- B: Hello:?
- ((phone rings))
- B: National Electronics (please hold...)
 Hello:?
- A: 'Scuse me
- B: (Justa minute) Yes?



'Scuse me = Excuse me Justa minute = Just a ("Please wait a moment")

Ever wonder why you sometimes wait 2-3 rings to answer the phone even when you're right next to it? This tells the caller everything is <u>normal</u>. If you answer <u>too quickly</u> or <u>too slowly</u>, the caller may change the way he or she does the opening.

- ((1 ring))
- A: Hello:?
- B: Oh! Where you right by the phone?
- A: Um, yeah...
 - ((8 rings))
- A: Hello:?
- B: (Sorry to bother you) Did I wake you up?
- A: What? (.) uh, no, no I was just...



Telephone openings vary slightly from culture to culture. English speakers usually just respond with "hello:?" and expect the caller to recognize their voice. In Japanese and Dutch telephone openings, on the other hand, people typically answer the phone by telling their name:

JAPANESE

((ring, ring))

A: moshi moshi Tanaka desu.

("This is Tanaka")

DUTCH

((ring, ring))
A: met Catherine?

("with Catherine")

English speakers also sometimes "self-identify": "Hello? Ms. Davis speaking."

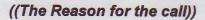
Telephone Openings/Closings — Friend to Friend

((The Opening - phone rings))

Aki: Hello: The Ben: It's Ben. Aki: Oh! Hit

Ben: Hi How'z it goin'

Aki: OK



Ben: (Hey), the reason I called is [d'ya've a CD player?]



((The Conversation))

Aki: Yeah, Why?

Ben: Could I borrow it [jus' until t'morrow?

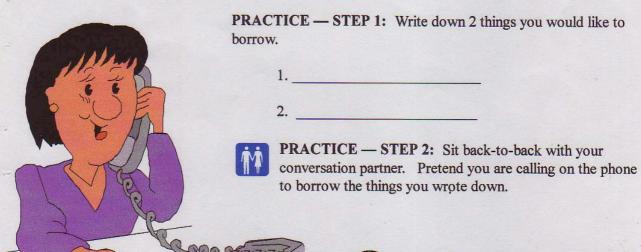
Aki: [Sure, no problem.

Ben: Thanks a million! I'll come by to pick it up / right away.

((The Closing))

Aki: OK Ben: OK Aki: [Bye

Ben: [Bye ((They hang up the phone — possibly at the same time))





"Hello: " is NOT a greeting! It sounds different. This is just the normal way to answer the phone in English.



Yabadíwaz...cool!

English is often a very musical sounding language. There are two good reasons for this:

- 1) intonation
- 2) stress

Intonation is like the tune or melody of a song. Stress is like the drum beat or rhythm. Here are a few of the basic English "drum patterns": Go for it!

Thank you for the gift.
Thank you very much.
It was really neat.
It was really great.
Thank you very much.

Ya wanna go? Ya wanna stay? Maybe not? Maybe so.

> Nol No <u>way!</u> No way Jo<u>se</u>!

> > Sure.
> > Sure thing.
> > Fer <u>sure</u>. No problem.



How'dya = How did you Ih w'z = It was Yabadiw'z = Yeah, but it was

Learning to use the "eye-a-lect" chunks presented throughout "Your Turn at Talk" will help you speak faster and with more natural intonation and rhythm. For more on "eye-a-lect" see the "Eye-a-lect" glossary at the end of the book.

M

In pairs try repeating the mini-dialogue below. Work on keeping the intonation and the rhythm natural sounding.

A: How'dya like the show?

B: Ih w'z really good.

A: Yabadiw'z long.



WARNING! Speaking with relatively "flat" intonation and with a regular "beat" might cause English speakers to stereotype you as a boring and/or passive person.



Unit 2:

Invitation →
Accept/Reject

1PP: Invite/offer

2PP: Accept (preferred)



A: (D'ya) wanna go / with Noriko 'n me¹ / tuh the store?=

B: =SURE! When?

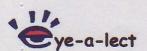
A: (Wouldya) like tuh / go-du-a movie?=

B: =Uh-HUH! Sounds good.

A: (D'ya) feel like / going out f'r lunch?=

B: =Sure. Why not.

A: How 'bout s'm coffee?=2 B: =Yeah. That'd be great



D'ya = Do you Wouldya = Would you

That'd = That would

go-du-a = go to a How 'bout = How about wanna = want to

tuh = to 'n = and s'm = some





PAIRWORK: Practice inviting your partner to do the following things. Your partner should accept your invitation immediately.



go dancing



go out tuh eat



get s'm coffee



listen tuh s'm music / go tuh a jazz club



see a movie / go see "The Titanic"

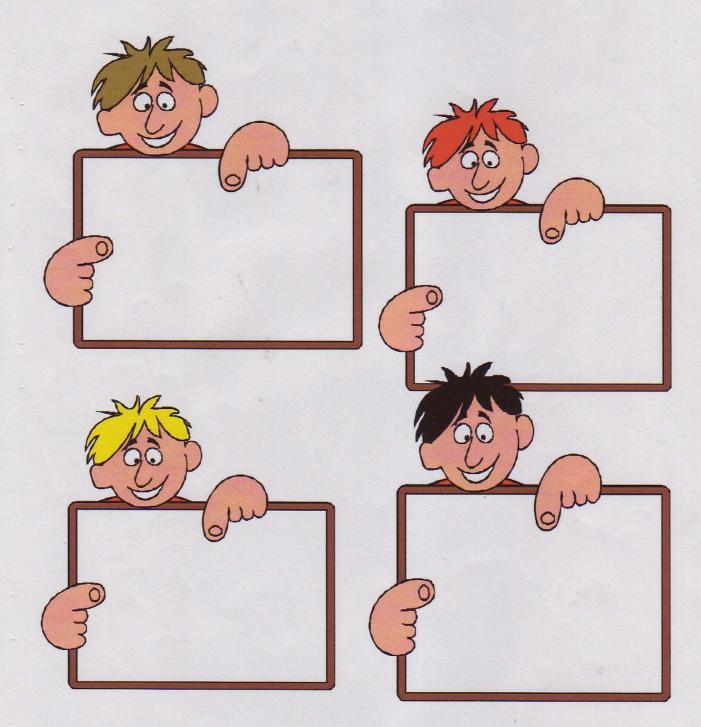


Noriko 'n me = me 'n Noriko me 'n my friends = my friends 'n me

²This can also be a "request" as in: A: "How 'bout some coffee?" B: "Black or with cream?"



Draw four activities that you would like to invite someone to do with you.





GROUP WORK: Walk around the class. Invite as many people as possible to do these activities with you.

Ya wanna...

Wouldya like tuh...

D'ya feel like... (V+ing)

- have a picnic on the beach?
- go fer a drive?
- go da Reoma World?
- take a drive through the mountains?
- go see the Mr. Children concert in Osaka?
- · get somp'n tuh eat at MOS Burger?
- get s'm ice cream?
- · go with me t' Australia this summer?
- take the dog fer a walk?
- go du-a movie Friday night?
- go jogging with me 'n s'm friends?
- go du-a karaoke bar?
- play tennis t'morrow afternoon?
- take a trip t' Tokushima?
- try surfing? I 'ave a friend who cun show us.
- play softball with the school team on Sunday?
- meet me 'n my friend at the beach fer a picnic?
- · hike up Mt. Ishizuchi next weekend?
- come tuh my birthday party?
- go window-shopping* at Saty?
- take a ride on my motorcycle?
- go fer a walk somewhere?
- go backpacking around Nagano?
- · come over tuh my house fer tea?
- · go see the new James Bond movie?
- go t' Takamatsu tuh look for shoes?
- get s'm ramen, or somp'm?
- get somp'm tuh eat?
- go fishing at Manno Lake
- go fer a walk around town?
- go swimming after classes on Thursday?
- go with me t' my friend's house fer dinner?
- come over tuh eat Tuesday evening?
- have s'm cake?
- go du-tha bookstore?
- come over and jus' talk tonight?
- listen to s'm music at my place?
- practice talking English t'gether?
- sleep over at my house?
- take a trip tuh Spain this summer?
- check out the clothing sales in Takamatsu?
- go camping down by Kochi someplace?



1PP: Invite/offer

2PP: Reject (dispreferred)



When people refuse an invitation they usually do not just say "no". Instead they use a number of "warnings" such as pauses, hesitations, delays, and excuses which tell their partner that they are planning to reject.

- A: (Wouldya) like tuh come over tuh my house?
- B: <u>I'd like to but...um...</u>I'm sorta busy
 (.)

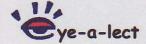
I hafta study fer an exam.

- A: How 'bout goin' tuh:: movie on Saturday
- B: <u>um... I dunno... on Saturday</u>1...well...
- A: (D'ya) wanna go with me tuh the store?
- B: <u>Um...tha' sounds fun but...well...</u>I gotta work.

((dealing with rejection — closing))

A: Well...maybe some other time.

B: Yeah...maybe some other time.



Tha' = that gotta = (have) got to dunno = don't know

tuh = to sorta = sort of goin' = going hafta = have to

fer = for

'at'ud = that would



Invite your partner to do the following things. Refuse in the manner demonstrated in the mini-dialogues above, i.e. include pauses, hesitations, delays and excuses.













When English speakers say things like "maybe some other time." this is just a polite way of either rejecting or responding to a rejection. It <u>does not</u> usually mean, you really <u>WILL</u> get together some other time. In Japanese this sort of thing is sometimes called "tatamae".



Refusing turns (Dispreferred)

Dispreferred talk

When someone invites us to do something ("Wanna come to my house?"), we don't just say "NO". Let's compare the language of the following accepting turns with the language of refusing turns.

Accepting turns (Preferred)

B: =SURE!

B: =Uh-HUH! Sounds good.

B: = Yeah. Why not.

B: ='at'ud be great

AND A STATE OF THE PARTY OF THE				
CONTRACTOR OF THE PARTY OF THE				
(0.3				
	A STATE OF THE PARTY OF THE PAR			
			AND DESCRIPTION OF THE PARTY OF	Maria San Carlo
	THE REAL PROPERTY AND PERSONS AND		well(.) I gotta	THE PERSON NAMED IN
	BERTON STORE HE AS TAX STORE TO A TAX IN A TAX IN TAX		A TO SEE SHOW HERE THE A CAN IN THE TAX IN	Charles of the Control
	CHIMAC MILL	IUII DUI L. / I	Well, Ja Welly	40 60 00

```
(0.7)

B: Um::...Dancing?

A: Mm-hm like maybe next weekend.
(0.2)

Ahh (.) next weekend (.) well (.) um (.) sounds fun but (.)=

=um::: I'm sorta busy (.) I hafta s'm stuff tuh do.
```

Compare the preferred talk with the dispreferred talk. Then with your partner circle the answer to the following questions based on your observations:

8. Do speakers organize dispreferred talk in a special way?	· NO	YES
7. Which can include delaying words like "um" and "I dunno"?	Preferred	Dispreferred
6. Which uses <i>softening</i> words like "sorta" and "I guess"?	Preferred	Dispreferred
5. Which one sometimes repeats words?	Preferred	Dispreferred
4. Which one often includes "reasons" or "excuses"?	Preferred	Dispreferred
3. Which one frequently uses "well"?	Preferred	Dispreferred
2. Which often comes after a pause ("silence")?	Preferred	Dispreferred
1. Which is longer or uses "more" language?	Preferred	Dispreferred



How do you form "dispreferred" responses in your language? Do you also pause before responding? Do you use words like "well..."

A: Wanna come over Saturday?

B: ((WHAT WOULD <u>YOU</u> SAY?))

PS

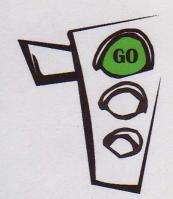
Pre-sequence

-2: Pre-invitation

-1: "Go ahead"

1PP: Invite

2pp: Accept



A pre-invitation checks whether or not an invitation is welcome. That is to say, it checks whether the person will probably say "yes" to the invitation.

A: Whaddaya doin' tonight?

B: Nothin' much

A: Feel like goin' out tuh eat?

B: Sure! Where?

A: Ya busy Friday ev'ning?

B: (No) no' rilly. Why?

A: Wouldya like tuh come to a party?

B: Yeah, tha' sounds great.

A: D'ya'ave a tennis raquet?

B: Uh-Huh. How come?

A: Wanna play sometime?
B: Yeah, sure. When?

A: D'ya like horror movies?

B: Sure!

A: There's a great one on TV next Friday, wanna come over?

B: Sure, why not.



Whaddaya = What are you

ev'ning = evening

doin' = doing no' rilly = not really nothin' = nothing

D'ya'ave = Do you have a



Use pre-invitations before inviting ("wanna...", "wouldya like tuh...") your partner to do the following activities.

- have a picnic?
- go du-a movie?
- take a trip t' LA?
- go window-shopping?
- go fer a walk somewhere?
- go fer a drive?
- go jogging?
- play softball?
- go fer a walk?
- go swimming?
- get somp'n tuh eat?
- play tennis?
- come tuh my party?
- come over tuh my house?
- listen to s'm music?

PS 1 Pre-sequence

-2: Pre-invitation -1: "Blocking" move



A "pre-invitation" checks if an invitation is, in fact, welcome. If the invitation is welcome, the person will typically respond with a "go ahead" move. On theother hand, if an invitation is not welcome, that person may respond with a "blocking" move.

	A:	Whaddaya doin' t'night?
\rightarrow	B:	I gotta a ton o' homework
	A:	Ya busy on Sunday?
\rightarrow	B:	I'm gonna be studying.
	A:	Got anything planned f'r next Friday?
→	B:	Actually, I was gonna get some stuff done around the house.
	A:	Have any plans f'r this ev'ning?
\rightarrow	B:	I've gotta work. (I hafta work.)



I gotta = I've got to a ton o' = a ton of ("a lot") gonna = going to t'night = tonight ya = you f'r = for



Practice blocking the pre-invitations of your partner. You an use the following patterns:

Speaker A: Ya busy...?

Got anything planned for ...?

Have any plans for ...?

Whaddaya doing ["on Sunday", "at 3:00", "next Monday", etc.]

Ya doin' anything...?

Speakers B: I'm V+ing...

ex. I'm working...

I hafta V...

ex. I hafta go to the library...

I gotta V...

ex. I gotta do some stuff...

I was going to V...

ex. I was going to study...



In all of these examples, speaker B is giving a strong warning that an invitation is unwelcome, in other words, that an invitation will be rejected. Generally, people work together in conversation to avoid rejecting invitations since rejecting an invitation can be embarrassing for both people.



Unit 3:

Request → Grant/Refuse



So how can you respond to "blocking" moves? What can come next in the conversation? Here are several possibilities:

- 1. Go ahead with the invitation.
- 2. Mention your plans.
- 3. Change the topic.

1. Go ahead with the invitation... ...(but it MAY BE REJECTED!!!)

A: Got anything planned for next Friday?

B: Actually, I was gonna get some stuff done around the house.

A: Wanna go to the movies?

(...)

B: Um... well... I guess not.

2. Mention your plans...

... (the other person MIGHT change his or her mind.)

A: Whaddaya doin' tonight?

B: I gotta a ton o' homework

A: mm. Noriko 'n me were thinkin o' goin' tuh the store?

B: Really? Which store?

3. Change the topic...

... (this could be less embarrassing for both of you!)

A: Have any plans this ev'ning?

B: I hafta work.

A: Oh. What time d'ya get off?

or

A: Oh! That reminds me...Junko went for a job interview the= =other day.



Practice responding to blocking moves by either mentioning your plans or changing the topic.

Mentioning plans: Oh. I was thinking of V+ing... ex. ...of going to the movies.

Oh. I was going to V... ex. ...to take a drive.

Oh. I'm V+ing... ex. ...I'm playing volleyball...

Changing the topic: Oh. That reminds me...[tell news]

Oh. By the way... [tell news]

Oh. Thinking of [old topic]..., [related topic]

1PP: Request

2PP: Grant (preferred)



A request is when you ask someone to help you or to do something for you, for example if you want someone to lend you something.



A: Couldya show me how tuh work this thing?

B: SURE! No problem.

Wouldya mind handing me that bowl? A:

Nodadall. Here. B:

A: Can ya come by tomorrow [at six?

B: [OK. Sure thing.

A: Couldya gimme that thing over there?

B: This? A: Uh-HUH.

Here(ya go). B:



Notice that positive ("yes") responses to requests are typically very short and simple and that there are no pauses. There might even be a small amount of "overlap". Try making suitable requests for the following situations:

SITUATION	WRITE YOUR REQUEST HERE!
You bought a new camera but you can't figure out how it works. Ask someone to come over and show you how it works.	Couldya
You need to type a paper for one of your classes but you don't have a word-processor. Ask somone to lend you theirs.	Wouldya
You are going to move to a new apartment next Sunday. Ask someone to help you move.	Couldya
You don't understand the assignment for a class. Ask the professor to explain it.	Wouldya mind



1 "Wouldya mind handing me..." is slightly more formal/polite than "Wouldya hand me..." Informal language is often used for small favors like "Can I borrow your pen." For bigger favors, like "Would you mind if I borrowed your car tommorow.", more formal language is common.

16

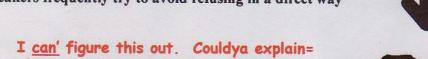


1PP: Request

2PP: Refuse (dispreferred)



It is embarrassing to refuse a request. For this reason, speakers frequently try to avoid refusing in a direct way



(...)

B: Now?

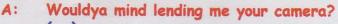
A:

Uh-HUH. A:

B: ...Um...well... I'm kinda busy right now...

A: Oh...well maybe later then...

=how this thing works?



(...)

B: ...er...my camera? um I dunno, I feel kinda funny... um...

A: uh... Never mind, ih's no big deal.

A: Couldya help me with this?

 (\ldots)

Um...I'm afraid..well...I gotta lotta stuff I oughta get done. B:

A: um..well don' worry 'bout it. I c'n ask someone else...



Nodadall = Not at all I gotta lotta = I've got a lot of 'bout = about

c'n = can

gimme = give me | lemme = let me

ih's = it's

oughta = ought to dunno = don't know

don' = don't

can' = can't



Instead of "saying no" directly, speakers prefer to warn their partners by responding with pauses (...), delays (e.g. "I dunno"), excuses (e.g. "I'm kinda busy..."), repetitions (e.g. "My camera?") and/or questioning sequences (e.g. "Now?")

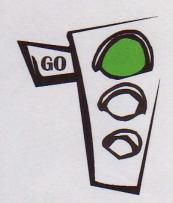


Now walk around the class, open a conversation (do you re member how?) and using a pre-request try to find someone who is willing to help you. Some people will give you a "go ahead" but others will make a "blocking move".

Pre-request

"Go ahead"

1PP: Request 2PP: Grant



Pre-requests are like pre-invitations. A pre-request checks to see if the other person will "probably" say yes to a request. If the other person gives a "go ahead" to the pre-request, he or she will probably say yes to the request.

A: B:	Whaddaya gonna be doing Saturday morning? Nothin' much
-	A: Couldya help me move to my new apartment. B: Yeah. No problem.
A:	You went to Tokyo last year, didn'tchu?
B:	Uh-huh, why?
	A: What w'z the name of the hotel you stayed at? B: Uhlet's see, I think it w'z called the "Tokyo Business Hotel".
A:	You know about {the internet}, don'tchu?
B:	Yeah, I guess.
	A: Couldya show me how duh use the internet? Sometime? B: OK.
A:	D'ya know how duh get to Marie's house?
B:	Yeah, basically, I guess so.
	A: Could I get'chu to gimme a ride over there this afternoon? B: OK
A:	You play the guitar, right?
B:	Uh-huh.
	A: Where can I get some guitar strings?
	B: There's a shop by the train station.
Try n	naking your own pre-requests in the following request sequences.

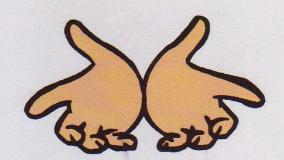
A:
B:
Could you show me how to use email?

A:

B: Could you come by my office around 3:00?



Pre-request "Preemptive offer"



Frequently after hearing a pre-request, the other person, instead of waiting for the request, will simply "go ahead" and offer to do or give the thing that he or she thinks was going to be requested.

	-			
A:	D'	ya'av	a	ben?
		,		

B: Here.

A: Thanks.

B: No problem

A: Ya busy after class?

B: You wan' me to help'ya with your homework?

A: That'd be great. Thanks.



gonna = going to s'pposed tuh = supposed to help'ya = help you D'ya'av = Do you have don'tchu = don't you wan' me = want me sorta = sort of

Look at each of the following mini-dialogues.

- A: Do you have a pencil? ☐ go ahead B: Sure. Why? □ blocking move A: □ preemptive offer Do you have a pencil? A: ☐ go ahead Sure. Here. B: ☐ blocking move A: □ preemptive offer A: Do you have a pencil? ☐ go ahead B: Yeah but I only have one. □ blocking move A: preemptive offer
- 1) What kind of "move" does B do in response to A's pre-request?
- 2) How do you think A should respond to B's turn? Write the response in the space.
 - · Oh, never mind.
 - · Thanks.
 - Can I borrow it for a minute?



Pre-request "Blocking move"



A pre-request checks to see if the other person will "probably" say yes to a request. If the other person responds to the pre-request with a "blocking move" It might be better to avoid, or at least postpone, making the request.

- A: Whaddaya gonna be doing Saturday morning?
- B: I've gotta work.
- A: Oh.
- A: Ya busy this afternoon?
- B: Yeah sorta...I'm s'pposed tuh meet with my study group.
- A: Oh. I was hoping you could help me with my car.
- A: You know about {computers}, don'tchu?
- B: Uh:: not very much.
- A: Yeah but, you do have one at home, right?
- A: D'ya know how duh get t' Maria's house?
- B: Uh:: not rilly.
- A: Oh. I was hoping you could gimme a ride.
- A: You went to Tokyo last year, didn'tchu?
- B: Yeah, but...

Blocking strategies: ("I'm a little busy...")

I'm V+ing...

ex. I'm working...

I hafta V...

ex. I hafta go to the library...

I gotta V...

ex. I gotta do some stuff...

I was going to V...

ex. I was going to study...



In pairs, practice making pre-requests and then offering "Go aheads" or "blocking moves."

What would you do?

1.	You don't have a pen.
	Ask for help:
2.	You forgot your dictionary at home.
	Ask for help:
3.	You don't have enough money for lunch.
	Ask for help:
4.	You lost your keys.
	Ask for help:
5.	You don't know where the post office is.
	Ask for help:
6.	You need to get to a party at your professor's house.
	Ask for help:
7.	You want to bake a cake but you don't have any sugar.
	Ask for help:
8.	You don't know how to work your new MD player.
	Ask for help:
9.	Your computer isn't working properly.
	Ask for help:
10.	You can't understand the teacher's class assignment.
	Ask for help:
11.	You need to move a large bookshelf but it is too heavy to lift by yourself.
	Ask for help:



Unit 4:

Assessment → Agree/Disagree



1PP: Assess

2PP: Agree (preferred)



In conversation we frequently say things like "The weather's fantastic." and "I hate tuna pizza." and "It was awful." That is to say, we make <u>assessments</u>. And when someone makes an assessment, one relevant next thing to do is agree by making a similar assessment (a "second" assessment). For example, if you say "I hate tuna pizza.", I could agree by saying "Yeah, it's really awful."

"Upgrades agreement" - This is one way to show strong agreement.

A: He seems like a nice guy.

B: (Yeah) <u>really</u> nice.

A: ih w'z an interesting place.

B: <u>Very</u> interesting!

A: He w'z rilly helpful.

B: <u>Extremely</u> helpful.



Another way to do an "upgrade" is to choose a "stronger" word.

A: The food w'z preddy good.

B: (Yeah) ih w'z delicious.

A: Nice restaurant, wasn' it.

B: (Uh huh) great.

A: She'z beautiful.

B: (Oh) she'z gorgeous.

A: Tha' w'z a good movie.

B: (Mm hmm) ih w'z fantastic.



humongous!



wasn' = wasn't She'z = She was ih w'z = it was preddy = pretty Tha' = That rilly = really



Students are often taught to "agree" by saying things like "I agree.", "I think so too", "That is right." But these are all <u>much too formal</u> for use in casual conversation. Instead you should just make a second "agreeing" comment.



Share the experience!

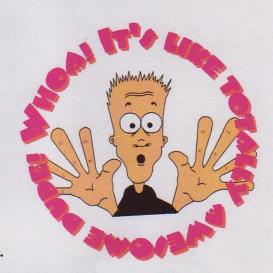
English speakers love to say what they think about things around them. Commenting on "shared" experience is a great way to start a conversation or to keep it going.

ihs (it's)
s/he's
they're
this is
ih was
s/he was
they were
tha' was

ADJECTIVE
wonderful
fantastic
great
cool
nice
awful
terrible

A: He's great!
B: He sure is!

A: Ih's wonderful, isn't it.
B: Oh, ih's really fantastic.



2

nice great What a .. friendly awful easy song!
restaurant!
person!
movie!
exam!

A: What a scary movie!
B: Ih really was, wasn' it.

A: What a <u>wonderful</u> party!
B: mhmm, really fantastic.

3 ih looks s/he looks they look this looks

(really)

wonderful fantastic strange terrible

A: Ih's looks great!

B: Yeah really fantastic.

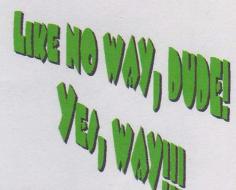


English speakers don't usually say things like "I'm happy" or "I'm sad." Instead, they make impersonal comments like "This is great." or "That's really sad."



1PP: Assess

2PP: Disagree (dispreferred)



In most situations English speakers prefer <u>not</u> to disagree in a direct way. Instead they use tricks similar to the dispreferred warnings for rejecting offers/invitations and refusing requests. For example, they <u>pause</u> before responding, and frequently provide "<u>weak agreement</u>" before actually disagreeing.



A: He seems like a nice guy.

(...)

B: He'z OK I guess but...

A: ih w'z an int'resting place.

(...)

B: Yeah, ih w'z nice but...

A: She w'z rilly helpful.

(...)

B: I guess so but...

"Downgrades" are the opposite of "upgrades". They show "weak agreement" which is not really agreement but rather <u>a warning</u> that disagreement is coming.

A: She'z beautiful.

→ B: Yeah she'z a pretty [girl.

A: [Pretty? She'z GORGEOUS.

B: The food was delicious.

A: ih w'z OK.

B: ih was FANTASTIC!

A: Great restaurant, wazn' it?

(...)

→ B: Mm:: ih w'z good but...(the prices seemed a little high and...)



int'resting = interesting wazn'it = wasn't it Mm:: = (weak) Mm hmm



1 "Mm::" is basically a token used to acknowledge news. But it can often give the "feeling" that the receiver of the news isn't quite happy about it or disagrees with it.

Weak Agreement: "Same Assessments"

Sometimes we agree in a *strong* way (for example by using "upgrades") and sometimes we agree in a *weak* way. "Same assessments" are weak forms of agreement. Sometimes they even come before disagreements.

A: Tha' w'z fun! B: Yeah ih was.

A: He'z a great guy.

B: Yeah, 'e iz.

A: I really liked it. A: I didn't really like it.

B: Me too B: Me either.

A: I enjoyed it A: I didn't really enjoy it.

B: So did I B: Neither did I

A: That was a great restaurant!

B: Yeah ih was (.) but the prices were kinda high and well...



Agreeing to Disagree!

As a way to soften their disagreement people often start by agreeing in a weak way (for example by using either "same evaluations" or "downgrades").

A: Ih w'z a good movie.

B: Yeah, ih w'z but the special effects weren't very good.

A: I thought she seemed pretty nice.

()

B: Yeah me too but (.) um...I dunno...she's kinda serious, yiknow?

A: I don't really like that kind of thing.

(...)

B: Me either but (.) but well ih was sort of interesting, don'tcha think?

Other ways to agree prior to disagreeing:

Yeah, maybe but...
Well, that might be true but ...

Sure, but...
You might be right, on the other hand



Talking about the movies:

A: Oh! Guess what \

B: What↓

A: I wen' tuh see a movie the other day.

B: Really? Which one?

A:

(Write the title of a movie you saw recently.)

B:

Whadja think about... ... the story?

Didja like... ... the main actress?

How w'z/were... ... the main actor?

...the special effects?

...the photography?

A: (see vocabulary below)

ih w'z (1)**

she w'z (2)

e w'z (3)

they were (4)

ih w'z (5)

C: Yeah, _____w'z/were really _____

(B:)

B: 1) Sounds like a good movie!

or

2) Doesn' sound like a very good movie.

A: Ih w'z 1) fantastic 2) awful.

C: Yeah ih w'z really 1) fantastic/exciting 2) awful/terrible

B: 1) I guess I should go see it then.

or

2) Well, I guess I won't bother to go see it.

((... New Topic or Closing))



Now, try this with a whole group of people: one A, two or three B's and a few C's! Remember it's YOUR TURN TO TALK!

VOCABULARY

- 1. interesting/boring/clever/scary/funny/well written/terrible/awful/etc.
- 2. fantastic/beautiful/good/wonderful/terrible/awful/etc.
- 3. handsome/fantastic/good/wonderful/awful/terrible/etc.
- 4. awesome/fantastic/weak/scary/realistic/poor quality/etc.
- 5. beautiful/impressive/artistic/bad/good/etc.



questions (as invitations to agree)

Assessment turns often include "tag questions". These tags "invite" the next speaker to agree with the assessment. For example, I say "It's great, isn't it." and you say "Yeah" or "Yeah, it's fantastic." Assessments with tags are a great way to get other people involved in your conversation.

A: tsuh beautiful day izn' it .

B: yeah it's just gorgeous.

A: Tha' w'z great wazn'it↓.

B: Absolutely fantastic.

A: This is rilly cool izn'it↓.

B: Yeah, very cool.

Now you could study a bunch of boring grammar rules
OR YOU COULD JUST LEARN TO USE TAGS THE EASY WAY: TAG FRAMES



it'sisn'it↓

he'zisn'e↓

she'zisn'she↓

they'rearen'they↓



ih w'z.....wazn'it

he w'z.....wazn'e

she w'z.....wazn'she

they were.....weren'they



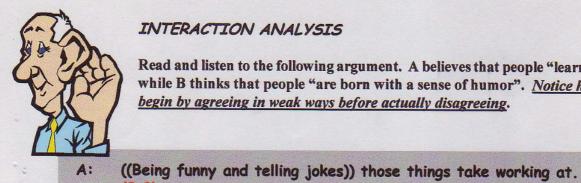
NEGATIVE TAG-FRAMES

ON-GOING

it izn' very......iz'it
he'izn very.....iz'e
she'izn very.....isshe
they aren' very....are they.

FINISHED

ih wazn' very.....waz'it
he wazn' very....waz'e
she wazn' very....wasshe
they weren' very....were they



INTERACTION ANALYSIS

Read and listen to the following argument. A believes that people "learn to be funny" while B thinks that people "are born with a sense of humor". Notice how they often begin by agreeing in weak ways before actually disagreeing.

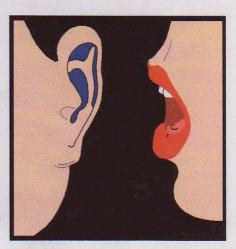
	(2.0)
	hhhhh well, they [do, but
	They aren't accidents,
E	No, they take working at, But on the other hand some people are
	born with uhm (1.0) well a sense of humor, I think it's something
	you're born with.
	4: Yes. Or it's c- I have the- eh yes, I think a lotta people are, but
	then I think it can be developed, too. (1.0)
	3: Yeah, but
	reall, but
1.	How does B respond to A's opinion in line one ("those things take working at.")?
	☐ B begins arguing immediately
	☐ B laughs and changes the topic
	☐ B doesn't say anything for 2 full seconds.
2.	What is the meaning of the two second pause before B responds?
	☐ B is carefully considering a response.
	☐ B is warning A that she does not agree.
	☐ B is waiting to see if A wants to say anything else.
3.	How many warnings does A hear before she interrupts B ("They aren't accidents.")?
	there are no warnings
	□ only one warning
	□ at least two warnings
1	When B says "No" in the fourth line is the country or discount of
7.	When B says "No" in the fourth line, is she agreeing or disagreeing?
	□ agreeing
	□ disagreeing
	- anagreeing
5.	When A says "Yes" in the fifth line, is she agreeing or disagreeing?
	□ agreeing
	□ disagreeing



Unit 5: Telling News

Pre-announcement "Go ahead" Telling news

People often "announce" that they have news to tell by saying something like "Guess what." And as any kid old enough to talk can tell you, the response is "What."



A: Guess what

B: What

A: Yuko's getting married!

B: (Did)(ya) hear what happ'm'd yesterday?

A: No. What

B: Masato broke his arm playing Baseball.

A: Guess who called las' night.

B: Who↓ (or ↑)

A: Tha' new guy in class, yiknow, the CUTE one!

A: Y'know how many people passed?

B: (No) How many?

A: Only four!



With a partner practice telling the following pieces of news using "Guess what." and "Didya hear what happened?"

- 1. I gotta A on my exam.
- 2. I saw Makiko with some guy last night.
- 3. The party's been changed to Friday.

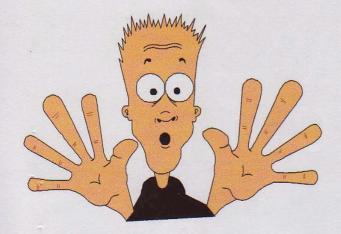


OK, now think of some "news" from your own life, or something you heard or read about. For example, maybe you went to a new store, or spoke to someone you don't usually speak to. News should be at least a little surprising.

1a.								
1a.								
1								

3a. _____

Now tell people in the class about YOUR NEWS!



Responding to news

After someone tells us news we typically respond with "Oh↓". This says we hear and understand the news. If we think the news is good we can add "Oh, that's great!" or "That's fantastic." If we think it's bad news we say things like "That's terrible" or "Oh, that's awful."

1) B: Oh↓ + assessment

A: Did you hear what happened yesterday?

B: No. What?

A: Masato broke his arm playing Baseball.

B: Oh! that's terrible!

2) B: Really\(^1\)
A: Yeah + more details

A: Did you hear what happened yesterday?

B: No. What?

A: Masato broke his arm playing Baseball.

→ B: Really?

3b.

→ A: Yeah. He broke it sliding into home.

That's..

(+)
...wonderfull
..great!
..fantastic!
..great news!
(-)
..terrible!
...awful!
...unfortunate!
...too bad!



happ'm'd = happened las' night = last night yiknow = you know



Write down "more details" about the the news you told before:

Ex. "I bought a new pair of Levi's" — "They only cost \$35"

A: pre-announcement

B: response to pre-announcement

A: YOUR NEWS

B: Oh + assessment OR B: Really?
A: Yeah + more details



If you respond with only "Oh." or "Hmm" this might be interpreted as showing that you are *not* interested or are unhappy about the news. Similarly, silence (...) after a news-telling says there is a problem of some kind.

NO NEWS IS "GOOD" NEWS!

People often ask things like "What've you been up to?" and "How was...?" These questions are typical parts of a conversational opening — a way of introducing a topic.

How was school/work/your day/the test/the interview.etc.? A:

B: Good./OK./Fine./So-so.

((MEANING: NO NEWS TO TELL or NOT INTERESTED))

A:

A: How was school/work/your day/the test/the interview, etc.?

B: Fantastic!/Great!/Terrible!/Awful!

((MEANING: WANTS TO TELL NEWS)

A: Really? (Tell me about it!/Whadapp'm'd?)

Here are some other ways to form pre-announcements.

Guess who → came to see me?

B: Who?

A: My friend from high school.

Guess who \leftarrow I saw yesterday. A:

Who? B:

A: The guy we meet at the party

A: Guess who

my brother talked to yesterday.

Who? B:

A: The guy we meet at the party

A: Guess when {John's having his party}

When? B:

A: {Same day as MY party!}

A: Y'know how many {people passed?}

B: (No) How many?

A: {Only four}

A: Didja hear how much {it cost?}

B: (No) How much?

{almost \$6,000!} A:

Practice Chants:

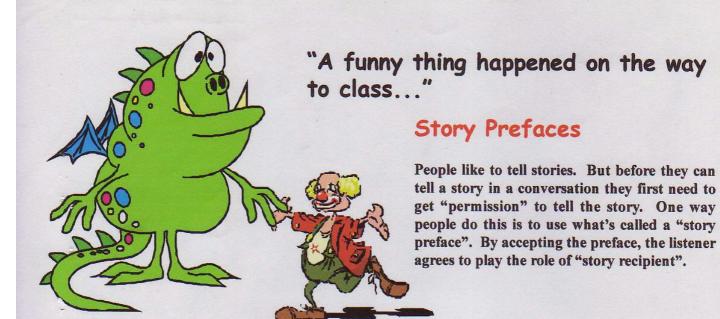
Guess what happened Guess who stopped by Guess why she didn't do it

What Who Why

Y'know what happened? Y'know why he left? Y'know when it starts?

(No), what

(No), why (No), when



Story preface Story acceptance

A: Somp'm really strange happm'd yesterday.

B: Really? whadapp'm'd?

A: ((tells story))

A: Man, this is just NOT my day!

B: Whadapp'm'd?

A: ((tells troubles/story))

A: This really funny thing happm'd the other day.

B: Really?

A: Yeah. ((tells story))

A: Ya wanna hear whadapp'm'd to Rick Tuesday evening?

B: Sure.

A: ((tells story))



whadapp'm'd = What happened

happ'm'd = happened

somp'm = something

STORY KEYS

Story prefaces often include a "key word" that tells the story recipient how to respond to the story. Is the story supposed to be "funny", "weird" or "sad"? Here are some typical key words:

sad fantastic wierd strange interesting unusual terrible



The word "funny" can mean either "humorous" or "strange and unusual".



Conversation Analytic researchers often record their transcripts in what is called **eye dialect**. Basically this means trying to write English in a way that reflects the sounds of conversational English. In part this is done to capture the "flavor" of conversational language and in part because it may be that minor pronunciation differences play an interactional role. Unfortunately, there isn't a single correct system so you will see several different spellings in different data excerpts. However, in general most of the differences can be explained in terms of the following two common linguistics phenomena.

- 1) schwa reduction: In English, vowels in unstressed syllables are reduced to / / as in the words "about" and "complicated". In very rapid speech these vowels disappear entirely ('bout, compl'cat'd)
- 2) assimilation: When sounds occur together in rapid speech they often blend together make the

VOWEL REDUCTION

ASSIMILATION WITH "YOU"

		b tenu (butenu)	but you
et	at	d'ju	did you
fer (f'r)	for	d'yih	do you
ken	can	d'you	do you
sez	says	didja	did you
thet	that	didje	did you
b'cuz	because	didju	did you
c'mon	come on	dju	did you
c'n	can	don'tchu	don't you
cuz	cause	getchu	get you
dz	does	whaddaya	what do you
j'st	just	whaddiyih	what do you
ev'rything	everything	whadiyih	what do you
probly	probably	whatchih	what are you
probly'll	probably will	whatiya	what do you
evrything'll	everything will	wheredaya	where do you
'bout	about	wouldja	would you
intuh	into		
t'ask	to	ASSIMILATION WITH '	'ME"
		gimme	give me
t'say	to	lemme	let me
t'that	, to		
t'the	to	ASSIMILATION WITH '	'HAVE"
t'use	to	coulda	could have
t'yah	to	musta	must have
tsuh	it's a	shoulda .	should have
tuh	to		
tuhgether	together	ASSIMILATION WITH '	<i>'TO"</i>
tuhnight	tonight	gonna	going to
uhright	alright	gotta	got to (= have to)
w'd	would	gunna	going to
w'z	was		