SELECT FINDINGS FROM THE FALL 2019 ENROLLED STUDENT SURVEY
The Enrolled Student Survey

• This survey collects general feedback about student satisfaction and experiences to understand how TC students think and feel about their experiences at the college.

• The survey is administered twice a year, once during the Fall and once during the Spring. It includes a series of core questions and semester-specific additions.

• The Fall 2019 survey addressed a range of topics, including satisfaction with offices, and services and orientations for new students.

• There were 1,351 responses to the survey, resulting in a nearly 30% response rate.
How representative were the survey respondents of the total enrolled population?

- Overall, survey respondents were mostly representative of the total enrolled population by department, race, and degree.
Student Employment

- Almost 60% of all respondents indicated that they were employed either part time or full time.
- More than 80% of Doctoral respondents indicated that they were employed, compared to 53% of responding Master’s students.
- 52% of employed students reported working 25 or more hours per week.
Respondents expressed a high degree of **overall satisfaction**, with over 70% indicating that they were “satisfied” or “very satisfied”.

About two thirds of respondents perceived the **quality of advising** favorably, and almost 80% had such positive perceptions on the **quality of teaching**.
Student Perceptions of TC

- More than 85% of respondents rated the **overall reputation of TC** positively ("Good" or "Excellent").

- About 70% of respondents rated the **availability of advisor** and the **variety of course offerings** positively.
Student Perceptions of TC

- About half of respondents reported feeling connected to the TC community.
- Nearly 75% of respondents rated their program as one of the best in the field.
- Approximately 81% of survey respondents felt their courses have practical implications.
Satisfaction with TC Offices & Resources

- When asked about interactions with offices and resources across the college, respondents were generally satisfied, with only a small minority indicating dissatisfaction for most offices.

- Satisfaction with the TC library was notably high.

- More than 90% of respondents who have used the computer lab found it “valuable” or “very valuable” (n=349)

<table>
<thead>
<tr>
<th>Office</th>
<th>%Unsatisfied</th>
<th>%Neither Satisfied nor Unsatisfied</th>
<th>%Satisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td>Graduate Writing Center (n=541)</td>
<td>9%</td>
<td>34%</td>
<td>57%</td>
</tr>
<tr>
<td>Student Affairs (n=852)</td>
<td>5%</td>
<td>28%</td>
<td>66%</td>
</tr>
<tr>
<td>Facilities (n=955)</td>
<td>8%</td>
<td>23%</td>
<td>69%</td>
</tr>
<tr>
<td>Residential Services (n=563)</td>
<td>12%</td>
<td>27%</td>
<td>61%</td>
</tr>
<tr>
<td>Career Services (n=652)</td>
<td>17%</td>
<td>40%</td>
<td>43%</td>
</tr>
<tr>
<td>Teacher Education (n=639)</td>
<td>6%</td>
<td>28%</td>
<td>67%</td>
</tr>
<tr>
<td>International Services (n=536)</td>
<td>24%</td>
<td>32%</td>
<td>43%</td>
</tr>
<tr>
<td>Bursar (Student Accounts) (n=1084)</td>
<td>10%</td>
<td>27%</td>
<td>63%</td>
</tr>
<tr>
<td>Library (n=1222)</td>
<td>3%</td>
<td>11%</td>
<td>86%</td>
</tr>
<tr>
<td>Registrar (n=1153)</td>
<td>11%</td>
<td>26%</td>
<td>63%</td>
</tr>
<tr>
<td>Financial Aid (n=1017)</td>
<td>20%</td>
<td>28%</td>
<td>53%</td>
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</tbody>
</table>

Financial Aid (n=1017)
New Student Resources and Orientation

Newly-admitted students were asked about admitted student resources and TC’s orientation process.

- Nearly all newly-admitted respondents found the **Admitted Students Portal** “somewhat useful” or “very useful” (n=568)

- 92% of newly-admitted respondents who attended the **Virtual Info System** session found it “somewhat useful” or “very useful” (n=343)

- Approximately 80% of newly-admitted respondents indicated that they attended **New Student Orientation** (n=605).

- Across the board, the majority of respondents who attended orientation felt it prepared them for life at TC. Approximately 77% said it prepared them “well” or “very well” for **academics** and accessing **on-campus resources and services**.
Questions or comments? Please contact the Office of Institutional Research

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