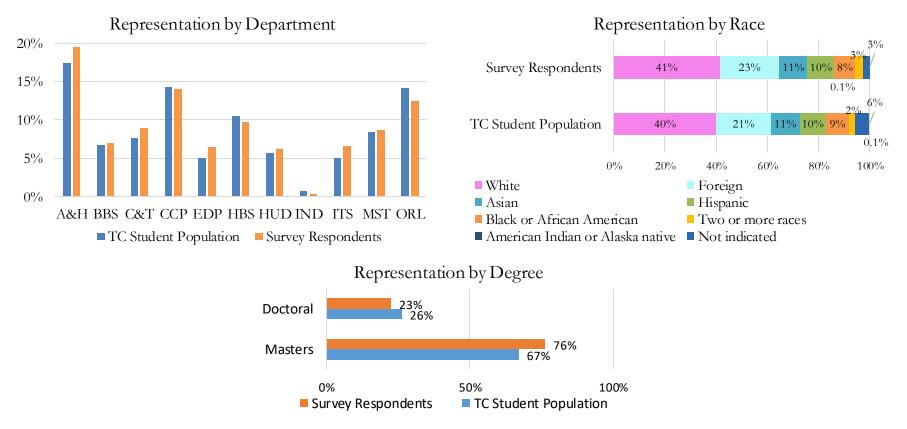


TEACHERS COLLEGE COLUMBIA UNIVERSITY

The Enrolled Student Survey

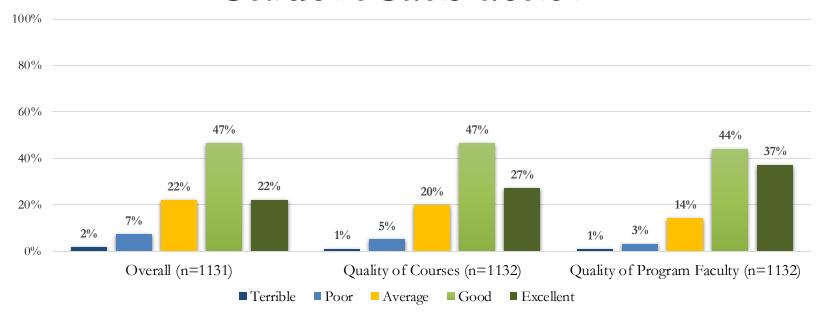
- This survey collects general feedback about student satisfaction and experiences to understand how TC students think and feel about their experiences at the college.
- The survey is administered twice a year during the Fall and Spring semesters. Each iteration includes a series of core questions and semester-specific additions.
- The Spring 2019 version included items seeking feedback about overall student satisfaction, on-campus housing, and various TC offices.
- There were 1,135 responses to the Spring 2019 survey, resulting in a response rate of 24.2%.

How representative were the survey respondents of the total enrolled population?



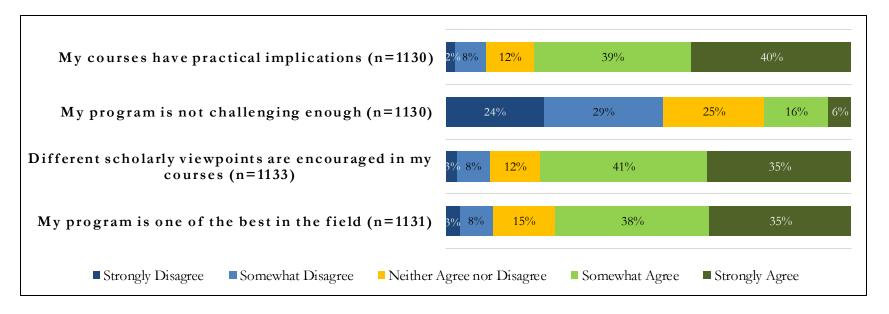
• Survey respondents were representative of the total enrolled population by several measures, including department, degree, and race.

Student Satisfaction



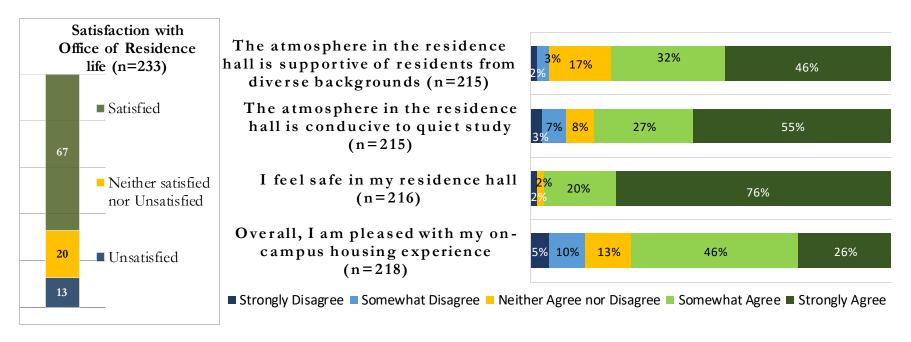
- Overall satisfaction was high, with approximately 70% of respondents rating their overall satisfaction as either "good" or "excellent."
- About 75% of respondents rated the quality of courses as either "good" or "excellent".
- More than 80% of respondents rated the quality of program faculty as "good" or "excellent."

Student Perceptions of Program Quality



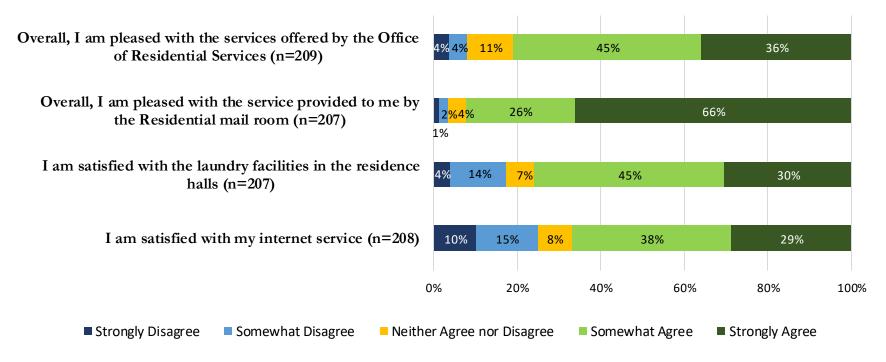
- Nearly 75% of respondents viewed their programs as one of the best in the field.
- 76% of respondents "somewhat" or "strongly" agreed that their courses encouraged multiple scholarly perspectives
- Just over half of respondents indicated that courses were suitably challenging
- About 80% of respondents felt their courses had practical implications

Residential Services



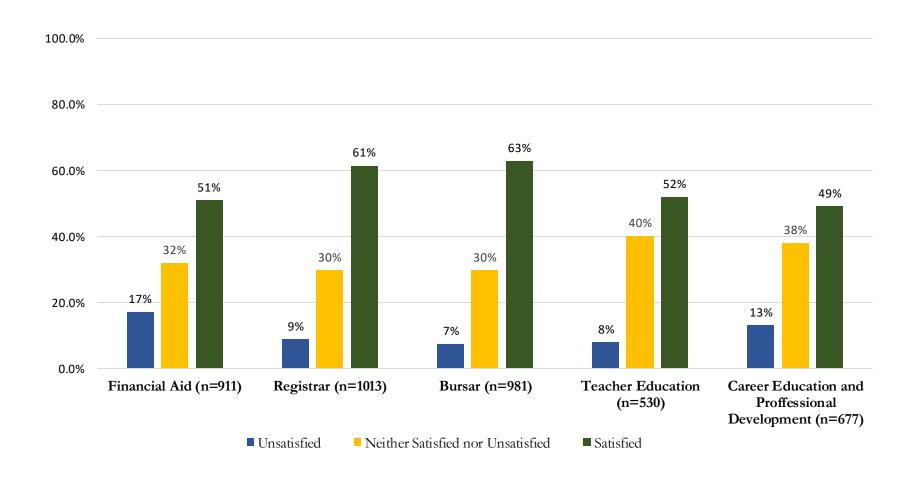
- Of the 1,135 survey respondents, nearly 20% (n= 234) reported living on-campus.
- Among respondents who live on campus, the majority (72%) reported that they were pleased with their overall on-campus housing experience.
- Nearly all of respondents (96%) living on campus feel safe in their residence hall.

Utilities Provided by Residential Services

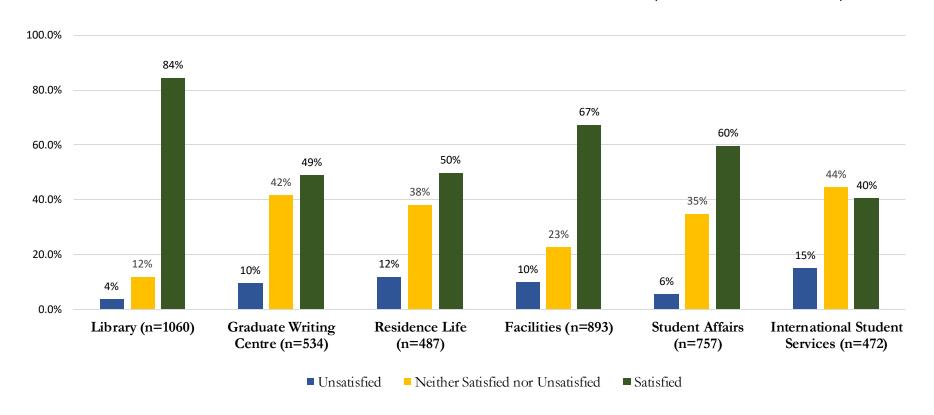


- Respondents were generally positive about services provided in on-campus housing.
- Students were particularly satisfied with mail room services, with over 90% of respondents living on campus expressing satisfaction.

Satisfaction with TC Offices



Satisfaction with TC Offices (continued)



- The Library, Facilities, and the Office of Student Affairs received the highest percentage of positive satisfaction ratings
- Satisfaction with International Student Services was more variable.

