# Class of 2010 

Summary Report

Office of Accreditation and Assess ment
Teachers College Columbia University

|  | Agreement Scale |  |  |  |  |  |  |  |  |  |  |  | $\begin{aligned} & \stackrel{\nwarrow}{0} \\ & \Sigma \Sigma \end{aligned}$ | n | Importance Scale |  |  |  |  |  |  |  |  |  |  |  | $\begin{aligned} & \stackrel{\nwarrow}{0} \\ & \stackrel{\Sigma}{\Sigma} \end{aligned}$ | n | (Impt- <br> Agree) <br> Gap |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Frequency |  |  |  |  |  | Percent |  |  |  |  |  |  |  | Frequency |  |  |  |  |  | Percent |  |  |  |  |  |  |  |  |
|  | Strongly Disagree (1) |  |  |  |  | <--------------------->> Strongly Agree (6) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |  |  | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |  |  |  |
| Academic Program and Courses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1) My academic program was excellent. | 1 | 8 | 8 | 21 | 39 | 47 | 1\% | 7\% | 7\% | 17\% | 32\% | 38\% | 4.9 | 124 | 0 | 1 | 0 | 3 | 19 | 86 | 0\% | 1\% | 0\% | 3\% | 17\% | 79\% | 5.7 | 109 | 0.9 |
| 2) My program had a clear philosophy or focus. | 5 | 4 | 18 | 19 | 35 | 44 | 4\% | 3\% | 13\% | 15\% | 29\% | 36\% | 4.7 | 123 | 1 | 3 | 3 | 7 | 35 | 59 | 1\% | 3\% | 3\% | 7\% | 32\% | 55\% | 5.3 | 108 | 0.6 |
| 3) My program had clear requirements. | 3 | 6 | 12 | 16 | 33 | 54 | 2\% | 5\% | 10\% | 13\% | 27\% | 44\% | 4.9 | 124 | 1 | 0 | 4 | 10 | 22 | 71 | 1\% | 0\% | 4\% | 9\% | 20\% | 66\% | 5.5 | 108 | 0.6 |
| 4) My program provided a well-integrated set of courses. | 6 | 6 | 14 | 39 | 30 | 29 | 5\% | 5\% | 11\% | 32\% | 24\% | 23\% | 4.4 | 124 | 1 | 0 | 5 | 12 | 32 | 58 | 1\% | 0\% | 5\% | 11\% | 30\% | 54\% | 5.3 | 108 | 0.9 |
| 5) My program provided a good variety of courses. | 4 | 6 | 15 | 28 | 40 | 30 | 3\% | 5\% | 12\% | 23\% | 33\% | 24\% | 4.5 | 123 | 0 | 0 | 1 | 7 | 36 | 62 | 0\% | 0\% | 1\% | 7\% | 34\% | 59\% | 5.5 | 106 | 1.0 |
| 6) I was able to register for courses I needed with few conflicts. | 1 | 4 | 5 | 14 | 32 | 66 | 1\% | 3\% | 4\% | 12\% | 26\% | 54\% | 5.2 | 122 | 0 | 2 | 3 | 5 | 33 | 64 | 0\% | 2\% | 3\% | 5\% | 31\% | 60\% | 5.4 | 107 | 0.2 |
| 7) I had flexibility to choose courses based on my life or career goals. | 7 | 7 | 9 | 19 | 33 | 45 | 6\% | 6\% | 8\% | 16\% | 28\% | 38\% | 4.7 | 120 | 2 | 2 | 5 | 8 | 24 | 66 | 2\% | 2\% | 5\% | 6\% | 23\% | 63\% | 5.3 | 105 | 0.7 |
| 8) My program provided a solid theoretical foundation in my discipline. | 4 | 3 | 11 | 24 | 25 | 55 | 3\% | 3\% | 9\% | 20\% | 21\% | 45\% | 4.9 | 122 | 0 | 0 | 5 | 10 | 23 | 69 | 0\% | 0\% | 5\% | 9\% | 22\% | 65\% | 5.5 | 107 | 0.6 |
| 9) Course content was relevant to my life or career goals. | 1 | 6 | 6 | 24 | 45 | 41 | 1\% | 5\% | 5\% | 20\% | 37\% | 33\% | 4.9 | 123 | 0 | 1 | 1 | 6 | 33 | 67 | 0\% | 1\% | 1\% | 6\% | 31\% | 62\% | 5.5 | 108 | 0.7 |
| 10) Most courses were academically rigorous. | 2 | 3 | 13 | 16 | 42 | 47 | 2\% | 2\% | 11\% | 13\% | 34\% | 38\% | 4.9 | 123 | 0 | 1 | 2 | 11 | 34 | 60 | 0\% | 1\% | 2\% | 10\% | 32\% | 56\% | 5.4 | 108 | 0.5 |


|  | Agreement Scale |  |  |  |  |  |  |  |  |  |  |  | $\begin{aligned} & \stackrel{\Gamma}{0} \\ & \stackrel{๊}{\Sigma} \end{aligned}$ | n | Importance Scale |  |  |  |  |  |  |  |  |  |  |  | $\begin{gathered} \stackrel{\Gamma}{\infty} \\ \stackrel{\perp}{\infty} \end{gathered}$ | n | (Impt- <br> Agree) Gap |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Frequency |  |  |  |  |  | Percent |  |  |  |  |  |  |  | Frequency |  |  |  |  |  | Percent |  |  |  |  |  |  |  |  |
|  | Strongly Disagree (1) |  |  |  |  | <---------------------> |  |  | Strongly Agree (6) |  |  |  |  |  | Not Important (1) <------------------------->>>>>10 Very Important (6) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |  |  | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |  |  |  |
| Instruction / Training |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1) Quality of instruction in most classes was excellent. | 3 | 4 | 9 | 29 | 39 | 36 | 3\% | 3\% | 8\% | 24\% | 33\% | 30\% | 4.7 | 120 | 0 | 1 | 0 | 4 | 17 | 81 | 0\% | 1\% | 0\% | 4\% | 17\% | 79\% | 5.7 | 103 | 1.0 |
| 2) I had adequate training/ opportunities to develop skills in oral communication and presentation. | 3 | 7 | 10 | 24 | 31 | 48 | 2\% | 6\% | 8\% | 20\% | 25\% | 39\% | 4.8 | 123 | 0 | 1 | 0 | 14 | 30 | 62 | 0\% | 1\% | 0\% | 13\% | 28\% | 58\% | 5.4 | 107 | 0.7 |
| 3) I had adequate training/ opportunities to develop skills in writing proposals for funding. | 38 | 24 | 24 | 16 | 4 | 6 | 35\% | 21\% | 21\% | 14\% | 4\% | 5\% | 2.5 | 112 | 4 | 3 | 10 | 16 | 21 | 44 | 4\% | 3\% | 10\% | 16\% | 21\% | 45\% | 4.8 | 98 | 2.3 |
| 4) I had adequate training/ opportunities to develop skills in preparing articles for publication. | 24 | 20 | 21 | 26 | 13 | 17 | 20\% | 17\% | 17\% | 22\% | 11\% | 14\% | 3.3 | 121 | 1 | 0 | 6 | 8 | 28 | 61 | 1\% | 0\% | 6\% | 8\% | 27\% | 59\% | 5.4 | 104 | 2.1 |
| 5) I had adequate training/ opportunities to develop skills in working in collaborative groups. | 1 | 8 | 14 | 25 | 30 | 45 | 1\% | 7\% | 11\% | 20\% | 24\% | 37\% | 4.7 | 123 | 3 | 9 | 6 | 20 | 29 | 39 | 3\% | 9\% | 6\% | 19\% | 27\% | 37\% | 4.7 | 106 | 0.0 |

 skills in conducting independent
7) I had adequate training/ opportunities to develop skills in project management.
8) I had adequate training/opportunities to develop skills in research/professional ethics
9) I had adequate training/ opportunities to develop skills in teaching/pedagogy.
10) I had adequate training/ opportunities to develop skills in supervision or evaluation.
11) I had adequate training/ opportunities to develop skills in information technology and media.

| 5 | 6 | 11 | 18 | 27 | 56 | 4\% | 5\% | 9\% | 15\% | 22\% | 46\% | 4.8 | 123 | 0 | 1 | 0 | 8 | 24 | 75 | 0\% | 1\% | 0\% | 7\% | 22\% | 69\% | 5.6 | 108 | 0.8 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 17 | 21 | 19 | 27 | 16 | 18 | 14\% | 18\% | 16\% | 23\% | 14\% | 15\% | 3.5 | 118 | 5 | 7 | 14 | 21 | 20 | 36 | 5\% | 7\% | 14\% | 20\% | 19\% | 35\% | 4.5 | 103 | 1.0 |
| 6 | 9 | 22 | 21 | 28 | 37 | 5\% | 7\% | 18\% | 17\% | 23\% | 30\% | 4.4 | 123 | 1 | 1 | 8 | 15 | 24 | 58 | 1\% | 1\% | 8\% | 14\% | 22\% | 54\% | 5.2 | 107 | 0.8 |
| 9 | 14 | 17 | 26 | 21 | 33 | 8\% | 12\% | 14\% | 22\% | 18\% | 28\% | 4.1 | 120 | 3 | 2 | 7 | 18 | 19 | 55 | 3\% | 2\% | 7\% | 17\% | 18\% | 53\% | 5.0 | 104 | 0.9 |
| 12 | 19 | 20 | 29 | 20 | 16 | 10\% | 16\% | 17\% | 25\% | 17\% | 14\% | 3.6 | 116 | 8 | 4 | 10 | 15 | 26 | 39 | 8\% | 4\% | 10\% | 15\% | 26\% | 38\% | 4.6 | 102 | 1.0 |
| 12 | 18 | 29 | 30 | 15 | 14 | 10\% | 15\% | 25\% | 25\% | 13\% | 12\% | 3.5 | 118 | 5 | 7 | 15 | 26 | 21 | 29 | 5\% | 7\% | 15\% | 25\% | 20\% | 28\% | 4.3 | 103 | 0.8 |


|  | Agreement Scale |  |  |  |  |  |  |  |  |  |  |  |  | n | Importance Scale |  |  |  |  |  |  |  |  |  |  |  | $\begin{aligned} & \stackrel{\Gamma}{0} \\ & \sum \\ & \end{aligned}$ | n | (Impt- <br> Agree) Gap |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Frequency |  |  |  |  |  | Percent |  |  |  |  |  |  |  | Frequency |  |  |  |  |  | Percent |  |  |  |  |  |  |  |  |
|  | Strongly Disagree (1) |  |  |  |  | <---------------------> |  |  | Strongly Agree (6) |  |  |  |  |  | Not Important (1) <------------------------->>>>> Very Important (6) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |  |  | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |  |  |  |
| Dissertation Advisement |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1) My program supported me in the dissertation process. | 5 | 6 | 16 | 16 | 25 | 50 | 4\% | 5\% | 14\% | 14\% | 21\% | 42\% | 4.7 | 118 | 0 | 0 | 0 | 2 | 12 | 86 | 0\% | 0\% | 0\% | 2\% | 12\% | 86\% | 5.8 | 100 | 1.1 |
| 2) My program provided accurate information about program requirement. | 8 | 2 | 17 | 15 | 33 | 44 | 7\% | 2\% | 14\% | 13\% | 28\% | 37\% | 4.6 | 119 | 0 | 0 | 0 | 6 | 16 | 78 | 0\% | 0\% | 0\% | 6\% | 16\% | 78\% | 5.7 | 100 | 1.1 |
| 3) My program regularly assessed my academic performance. | 8 | 10 | 22 | 17 | 23 | 36 | 7\% | 9\% | 19\% | 15\% | 20\% | 31\% | 4.3 | 116 | 1 | 2 | 5 | 12 | 23 | 56 | 1\% | 2\% | 5\% | 12\% | 23\% | 57\% | 5.2 | 99 | 1.0 |
| 4) My dissertation advisor was knowledgeable about formal degree requirements. | 4 | 4 | 4 | 15 | 25 | 66 | 3\% | 3\% | 3\% | 13\% | 21\% | 56\% | 5.1 | 118 | 0 | 2 | 1 | 2 | 16 | 79 | 0\% | 2\% | 1\% | 2\% | 16\% | 79\% | 5.7 | 100 | 0.6 |
| 5) My dissertation advisor was available for consultation when needed. | 7 | 4 | 7 | 13 | 18 | 69 | 6\% | 3\% | 6\% | 11\% | 15\% | 59\% | 5.0 | 118 | 0 | 0 | 1 | 2 | 11 | 86 | 0\% | 0\% | 1\% | 2\% | 11\% | 86\% | 5.8 | 100 | 0.8 |
| 6) My dissertation advisor encouraged or supported my research ideas(s). | 5 | 1 | 1 | 9 | 19 | 83 | 4\% | 1\% | 1\% | 8\% | 16\% | 70\% | 5.4 | 118 | 0 | 0 | 0 | 1 | 15 | 84 | 0\% | 0\% | 0\% | 1\% | 15\% | 84\% | 5.8 | 100 | 0.4 |
| 7) My dissertation advisor gave me constructive feedback on my work. | 4 | 3 | 4 | 14 | 16 | 77 | 3\% | 3\% | 3\% | 12\% | 14\% | 65\% | 5.3 | 118 | 0 | 0 | 0 | 0 | 10 | 92 | 0\% | 0\% | 0\% | 0\% | 10\% | 90\% | 5.9 | 102 | 0.6 |
| 8) My dissertation advisor returned my work promptly. | 8 | 6 | 6 | 10 | 18 | 70 | 7\% | 5\% | 5\% | 9\% | 15\% | 59\% | 5.0 | 118 | 0 | 0 | 0 | 3 | 13 | 84 | 0\% | 0\% | 0\% | 3\% | 13\% | 84\% | 5.8 | 100 | 0.8 |
| 9) My dissertation advisor kept me informed about my academic progress. | 7 | 9 | 6 | 24 | 17 | 54 | 6\% | 8\% | 5\% | 21\% | 15\% | 46\% | 4.7 | 117 | 0 | 1 | 4 | 11 | 17 | 68 | 0\% | 1\% | 4\% | 11\% | 17\% | 67\% | 5.5 | 101 | 0.8 |
| 10) My dissertation advisor assisted me in search for employment. | 20 | 10 | 10 | 16 | 11 | 23 | 22\% | 11\% | 11\% | 18\% | 12\% | 26\% | 3.6 | 90 | 7 | 5 | 6 | 11 | 13 | 44 | 8\% | 6\% | 7\% | 13\% | 15\% | 51\% | 4.7 | 86 | 1.1 |


|  | Agreement Scale |  |  |  |  |  |  |  |  |  |  |  | $\begin{aligned} & \stackrel{\Gamma}{0} \\ & \stackrel{N}{\sum} \end{aligned}$ | n | Importance Scale |  |  |  |  |  |  |  |  |  |  |  | $\begin{aligned} & \stackrel{ᄃ}{0} \\ & \stackrel{\perp}{\sum} \end{aligned}$ | n | (Impt- <br> Agree) Gap |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Frequency |  |  |  |  |  | Percent |  |  |  |  |  |  |  | Frequency |  |  |  |  |  | Percent |  |  |  |  |  |  |  |  |
|  | Strongly Disagree (1) |  |  |  |  | <-----------------------> |  |  | Strongly Agree (6) |  |  |  |  |  | Not Important (1) |  |  |  | ) <---------------------------> Very Important (6) |  |  |  |  |  |  |  |  |  |  |
|  | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |  |  | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |  |  |  |
| Learning Environment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1) My program provided an effective learning environment for its students. | 8 | 8 | 13 | 22 | 36 | 37 | 0\% | 7\% | 11\% | 19\% | 31\% | 32\% | 4.7 | 116 | 0 | 0 | 2 | 6 | 22 | 68 | 0\% | 0\% | 2\% | 6\% | 22\% | 69\% | 5.6 | 98 | 0.9 |
| 2) My program was an intellectually stimulating place. | 0 | 3 | 8 | 22 | 35 | 49 | 0\% | 3\% | 7\% | 19\% | 30\% | 42\% | 5.0 | 117 | 0 | 0 | 2 | 2 | 17 | 78 | 0\% | 0\% | 2\% | 2\% | 17\% | 79\% | 5.7 | 99 | 0.7 |
| 3) Faculty were scholarly and professionally competent. | 0 | 2 | 8 | 14 | 39 | 54 | 0\% | 2\% | 7\% | 12\% | 33\% | 46\% | 5.2 | 117 | 0 | 0 | 0 | 0 | 19 | 81 | 0\% | 0\% | 0\% | 0\% | 19\% | 81\% | 5.8 | 100 | 0.7 |
| 4) Faculty were usually available after class and/or during office hours. | 2 | 0 | 10 | 15 | 33 | 58 | 2\% | 0\% | 9\% | 13\% | 28\% | 49\% | 5.1 | 118 | 0 | 0 | 2 | 7 | 26 | 65 | 0\% | 0\% | 2\% | 7\% | 26\% | 65\% | 5.5 | 100 | 0.4 |
| 5) Communication between faculty and students in my program was good. | 3 | 7 | 15 | 16 | 35 | 43 | 3\% | 6\% | 13\% | 13\% | 29\% | 36\% | 4.7 | 119 | 0 | 0 | 2 | 5 | 29 | 64 | 0\% | 0\% | 2\% | 5\% | 29\% | 64\% | 5.6 | 100 | 0.9 |
| 6) Faculty respected student opinions or ideas that differed from their own. | 0 | 11 | 8 | 19 | 29 | 52 | 0\% | 9\% | 7\% | 16\% | 24\% | 44\% | 4.9 | 119 | 0 | 0 | 1 | 5 | 27 | 68 | 0\% | 0\% | 1\% | 5\% | 27\% | 67\% | 5.6 | 101 | 0.7 |
| 7) Faculty cared about students as individuals. | 3 | 8 | 9 | 12 | 34 | 53 | 3\% | 7\% | 8\% | 10\% | 29\% | 45\% | 4.9 | 119 | 0 | 0 | 3 | 7 | 21 | 70 | 0\% | 0\% | 3\% | 7\% | 21\% | 69\% | 5.6 | 101 | 0.7 |
| 8) Faculty treated all students fairly. | 3 | 8 | 6 | 19 | 27 | 54 | 3\% | 7\% | 5\% | 16\% | 23\% | 46\% | 4.9 | 117 | 0 | 0 | 1 | 4 | 25 | 71 | 0\% | 0\% | 1\% | 4\% | 25\% | 70\% | 5.6 | 101 | 0.8 |
| 9) My program was responsive to student feedback. | 6 | 6 | 10 | 23 | 26 | 31 | 6\% | 6\% | 10\% | 23\% | 26\% | 30\% | 4.5 | 102 | 0 | 0 | 3 | 8 | 27 | 53 | 0\% | 0\% | $3 \%$ | 9\% | 30\% | 58\% | 5.4 | 91 | 1.0 |
| 10) There was a sense of community in my program. | 8 | 13 | 17 | 24 | 22 | 34 | 7\% | 11\% | 14\% | 20\% | 19\% | 29\% | 4.2 | 118 | 2 | 3 | 3 | 10 | 33 | 47 | 2\% | 3\% | 3\% | 10\% | 34\% | 48\% | 5.1 | 98 | 0.9 |
| 11) Fellow students demonstrated high academic abilities. | 1 | 3 | 5 | 22 | 38 | 46 | 1\% | 3\% | 4\% | 19\% | 33\% | 40\% | 5.0 | 115 | 0 | 2 | 1 | 12 | 35 | 48 | 0\% | 2\% | 1\% | 12\% | 36\% | 49\% | 5.3 | 98 | 0.3 |
| 12) Faculty reflected a diversity of backgrounds and experience. | 2 | 8 | 16 | 15 | 32 | 45 | 2\% | 7\% | 14\% | 13\% | 27\% | 38\% | 4.7 | 118 | 2 | 1 | 3 | 9 | 30 | 54 | 2\% | 1\% | 3\% | 9\% | 30\% | 55\% | 5.3 | 99 | 0.6 |
| 13) Students reflected a diversity of backgrounds and experiences. | 1 | 3 | 10 | 10 | 35 | 55 | 1\% | 3\% | 9\% | 9\% | 31\% | 48\% | 5.1 | 114 | 3 | 2 | 3 | 8 | 27 | 55 | 3\% | 2\% | 3\% | 8\% | 28\% | 56\% | 5.2 | 98 | 0.1 |
| 14) My program was free of discrimination. | 3 | 3 | 11 | 5 | 19 | 69 | 3\% | 3\% | 10\% | 5\% | 17\% | 63\% | 5.2 | 110 | 0 | 0 | 0 | 3 | 20 | 74 | 0\% | 0\% | 0\% | 3\% | 21\% | 76\% | 5.7 | 97 | 0.5 |
| Resources |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1) My program/TC had adequate resources for research or scholarship. | 6 | 7 | 11 | 26 | 24 | 46 | 5\% | 6\% | 9\% | 22\% | 20\% | 38\% | 4.6 | 120 | 0 | 0 | 3 | 5 | 21 | 75 | 0\% | 0\% | 3\% | 5\% | 20\% | 72\% | 5.6 | 104 | 1.0 |
| 2) Program staff was caring and helpful. | 1 | 1 | 9 | 23 | 24 | 64 | 1\% | 1\% | 7\% | 19\% | 20\% | 53\% | 5.1 | 122 | 1 | 1 | 0 | 12 | 27 | 65 | 1\% | 1\% | 0\% | 11\% | 26\% | 61\% | 5.4 | 106 | 0.3 |
| 3) Gottesman Libraries resources and services were adequate. | 0 | 3 | 7 | 22 | 32 | 58 | 0\% | 3\% | 6\% | 18\% | 26\% | 48\% | 5.1 | 122 | 1 | 0 | 0 | 7 | 23 | 74 | 1\% | 0\% | 0\% | 7\% | 22\% | 71\% | 5.6 | 105 | 0.5 |
| 4) Classroom facilities were adequate. | 3 | 10 | 13 | 33 | 33 | 31 | 2\% | 8\% | 11\% | 27\% | 27\% | 25\% | 4.4 | 123 | 1 | 0 | 4 | 20 | 35 | 45 | 1\% | 0\% | 4\% | 19\% | 33\% | 43\% | 5.1 | 105 | 0.7 |
| 5) Specialized facilities (labs, studios, etc ) and equipment were adequate. | 2 | 2 | 11 | 30 | 25 | 31 | 2\% | 2\% | 11\% | 30\% | 25\% | 31\% | 4.7 | 101 | 1 | 2 | 3 | 17 | 24 | 37 | 1\% | 2\% | 4\% | 20\% | 29\% | 44\% | 5.0 | 84 | 0.4 |
| 6) Information technology and media resources were adequate. | 1 | 5 | 10 | 29 | 28 | 42 | 1\% | 4\% | 9\% | 25\% | 24\% | 37\% | 4.8 | 115 | 1 | 1 | 1 | 18 | 25 | 50 | 1\% | 1\% | 1\% | 19\% | 26\% | 52\% | 5.2 | 96 | 0.5 |
| 7) Adequate financial aid was available for most doctoral students. | 37 | 10 | 15 | 10 | 13 | 14 | 37\% | 10\% | 15\% | 10\% | 13\% | 14\% | 2.9 | 99 | 0 | 0 | 3 | 5 | 10 | 67 | 0\% | 0\% | 4\% | 6\% | 12\% | 79\% | 5.7 | 85 | 2.7 |


| Student Support Services |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| As a student, how helpful did you find the following student support services? | Frequency |  |  |  |  |  | Percentage |  |  |  |  |  | mean | n |
|  | Not helpful (1) <-----> Very helpful (6) |  |  |  |  |  | Not helpful (1) <-----> Very helpful (6) |  |  |  |  |  |  |  |
|  | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |  |  |
| 1) Office of the Registrar | 3 | 12 | 18 | 25 | 24 | 39 | 3\% | 10\% | 15\% | 21\% | 20\% | 32\% | 4.4 | 121 |
| 2) Financial Aid Office | 6 | 6 | 15 | 20 | 18 | 27 | 7\% | 7\% | 16\% | 22\% | 20\% | 29\% | 4.3 | 92 |
| 3) Student Accounts | 4 | 5 | 24 | 22 | 24 | 35 | 4\% | 4\% | 21\% | 19\% | 21\% | 31\% | 4.4 | 114 |
| 4) Career Services | 7 | 8 | 9 | 13 | 13 | 10 | 12\% | 13\% | 15\% | 22\% | 22\% | 17\% | 3.8 | 60 |
| 5) Office of Doctoral Studies | 1 | 7 | 9 | 16 | 19 | 70 | 1\% | 6\% | 7\% | 13\% | 16\% | 57\% | 5.1 | 122 |



[^0]
[^0]:    * 'Overall Satisfaction' has five different response scales

