# Doctoral Exit Survey Class of 2013 

## Summary Report

## Doctorate Exit Survey, Class 2013

|  | Year | Agreement (Percentage) |  |  |  |  |  |  |  | Importance (Percentage) |  |  |  |  |  |  |  | Gap <br> Mean <br> (Impt- <br> Agree) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | (1) Strongly Disagree............(6) Strongly Agree |  |  |  |  |  | Agree <br> Mean | n | (1) Not Important............(6) Very Important |  |  |  |  |  | Impt <br> Mean | n |  |
|  |  | 1 | 2 | 3 | 4 | 5 | 6 |  |  | 1 | 2 | 3 | 4 | 5 | 6 |  |  |  |
| Academic Programs and Courses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1) My a ca demic program was excellent. | 2010 | 1\% | 6\% | 7\% | 17\% | 32\% | 38\% | 4.9 | 124 | 0\% | 1\% | 0\% | 3\% | 17\% | 79\% | 5.7 | 109 | 0.8 |
|  | 2011 | 4\% | 5\% | 10\% | 22\% | 29\% | 30\% | 4.6 | 77 | 0\% | 0\% | 0\% | 4\% | 14\% | 82\% | 5.8 | 71 | 1.2 |
|  | 2012 | 0\% | 9\% | 13\% | 18\% | 24\% | 36\% | 4.6 | 67 | 0\% | 0\% | 2\% | 5\% | 12\% | 82\% | 5.7 | 61 | 1.1 |
|  | 2013 | 3\% | 10\% | 4\% | 27\% | 27\% | 28\% | 4.9 | 71 | 0\% | 0\% | 0\% | 4\% | 19\% | 76\% | 5.7 | 67 | 0.8 |
| 2) My program had a clear philosophy or focus. | 2010 | 4\% | 3\% | 13\% | 15\% | 29\% | 36\% | 4.7 | 123 | 1\% | 3\% | 3\% | 7\% | 32\% | 55\% | 5.3 | 108 | 0.6 |
|  | 2011 | 3\% | 5\% | 17\% | 16\% | 32\% | 27\% | 4.5 | 77 | 0\% | 1\% | 3\% | 10\% | 34\% | 52\% | 5.3 | 71 | 0.8 |
|  | 2012 | 2\% | 10\% | 8\% | 22\% | 21\% | 37\% | 4.6 | 67 | 0\% | 0\% | 3\% | 10\% | 25\% | 62\% | 5.5 | 61 | 0.8 |
|  | 2013 | 3\% | 4\% | 10\% | 24\% | 23\% | 36\% | 4.7 | 70 | 0\% | 0\% | 1\% | 9\% | 37\% | 52\% | 5.4 | 67 | 0.7 |
| 3) My program had clear requirements. | 2010 | 2\% | 5\% | 10\% | 13\% | 27\% | 44\% | 4.9 | 124 | 1\% | 0\% | 4\% | 9\% | 20\% | 66\% | 5.5 | 108 | 0.6 |
|  | 2011 | 3\% | 1\% | 7\% | 21\% | 30\% | 38\% | 4.9 | 76 | 0\% | 1\% | 1\% | 8\% | 32\% | 56\% | 5.4 | 71 | 0.5 |
|  | 2012 | 2\% | 8\% | 6\% | 13\% | 28\% | 43\% | 4.9 | 67 | 0\% | 0\% | 3\% | 13\% | 23\% | 60\% | 5.4 | 61 | 0.5 |
|  | 2013 | 3\% | 3\% | 10\% | 17\% | 25\% | 42\% | 4.9 | 71 | 1\% | 1\% | 1\% | 4\% | 28\% | 63\% | 5.5 | 68 | 0.6 |
| 4) My program provided a wellintegrated set of courses. | 2010 | 5\% | 5\% | 11\% | 32\% | 24\% | 23\% | 4.4 | 124 | 1\% | 0\% | 5\% | 11\% | 30\% | 54\% | 5.3 | 108 | 0.9 |
|  | 2011 | 5\% | 8\% | 14\% | 25\% | 33\% | 14\% | 4.2 | 76 | 0\% | 1\% | 3\% | 8\% | 28\% | 59\% | 5.4 | 71 | 1.2 |
|  | 2012 | 3\% | 5\% | 18\% | 18\% | 30\% | 26\% | 4.5 | 66 | 0\% | 0\% | 2\% | 17\% | 30\% | 52\% | 5.3 | 60 | 0.9 |
|  | 2013 | 3\% | 3\% | 17\% | 19\% | 39\% | 20\% | 4.5 | 70 | 0\% | 0\% | 0\% | 4\% | 40\% | 56\% | 5.5 | 68 | 1.0 |
| 5) My program provided a good variety of courses. | 2010 | 3\% | 5\% | 12\% | 23\% | 33\% | 24\% | 4.5 | 123 | 0\% | 0\% | 0\% | 7\% | 34\% | 59\% | 5.5 | 106 | 1.0 |
|  | 2011 | 1\% | 7\% | 17\% | 32\% | 20\% | 23\% | 4.3 | 75 | 0\% | 0\% | 1\% | 7\% | 27\% | 65\% | 5.5 | 71 | 1.2 |
|  | 2012 | 2\% | 10\% | 22\% | 22\% | 26\% | 19\% | 4.2 | 65 | 0\% | 0\% | 3\% | 17\% | 29\% | 51\% | 5.3 | 59 | 1.1 |
|  | 2013 | 4\% | 4\% | 7\% | 28\% | 34\% | 23\% | 4.5 | 71 | 0\% | 0\% | 4\% | 10\% | 33\% | 54\% | 5.4 | 69 | 0.9 |
| 6) I was able to register for courses I needed with few conflicts. | 2010 | 1\% | 3\% | 4\% | 12\% | 26\% | 54\% | 5.2 | 122 | 0\% | 2\% | 3\% | 5\% | 31\% | 60\% | 5.4 | 107 | 0.2 |
|  | 2011 | 1\% | 5\% | 8\% | 12\% | 30\% | 43\% | 4.9 | 76 | 0\% | 0\% | 0\% | 11\% | 27\% | 61\% | 5.5 | 71 | 0.6 |
|  | 2012 | 2\% | 2\% | 6\% | 15\% | 17\% | 59\% | 5.2 | 66 | 3\% | 0\% | 9\% | 12\% | 24\% | 53\% | 5.1 | 59 | -0.1 |
|  | 2013 | 3\% | 3\% | 7\% | 11\% | 25\% | 51\% | 5.1 | 71 | 0\% | 0\% | 3\% | 13\% | 29\% | 53\% | 5.3 | 68 | 0.2 |
| 7) I had flexibility to choose courses based on my life or career goals. | 2010 | 6\% | 6\% | 8\% | 16\% | 28\% | 38\% | 4.7 | 120 | 2\% | 2\% | 5\% | 6\% | 23\% | 63\% | 5.3 | 105 | 0.7 |
|  | 2011 | 7\% | 1\% | 5\% | 19\% | 34\% | 34\% | 4.7 | 74 | 0\% | 0\% | 3\% | 9\% | 22\% | 64\% | 5.4 | 67 | 0.7 |
|  | 2012 | 6\% | 3\% | 8\% | 17\% | 30\% | 36\% | 4.7 | 66 | 2\% | 5\% | 5\% | 10\% | 32\% | 47\% | 5.0 | 60 | 0.3 |
|  | 2013 | 3\% | 6\% | 4\% | 24\% | 20\% | 44\% | 4.8 | 71 | 0\% | 0\% | 4\% | 13\% | 22\% | 61\% | 5.4 | 69 | 0.6 |
| 8) My program provided a solid theoretical foundation in my discipline. | 2010 | 3\% | 3\% | 9\% | 20\% | 21\% | 45\% | 4.9 | 122 | 0\% | 0\% | 5\% | 9\% | 22\% | 65\% | 5.5 | 107 | 0.6 |
|  | 2011 | 3\% | 5\% | 7\% | 14\% | 42\% | 29\% | 4.8 | 76 | 0\% | 0\% | 0\% | 7\% | 32\% | 61\% | 5.5 | 71 | 0.8 |
|  | 2012 | 2\% | 2\% | 14\% | 20\% | 28\% | 35\% | 4.8 | 65 | 0\% | 0\% | 2\% | 9\% | 22\% | 67\% | 5.6 | 58 | 0.8 |
|  | 2013 | 1\% | 4\% | 1\% | 23\% | 21\% | 49\% | 5.1 | 71 | 0\% | 0\% | 0\% | 10\% | 23\% | 67\% | 5.6 | 69 | 0.5 |
| 9) Course content was relevant to my life or career goals | 2010 | 1\% | 5\% | 5\% | 20\% | 37\% | 33\% | 4.9 | 123 | 0\% | 0\% | 0\% | 6\% | 31\% | 62\% | 5.5 | 108 | 0.7 |
|  | 2011 | 3\% | 5\% | 4\% | 24\% | 38\% | 26\% | 4.7 | 76 | 0\% | 0\% | 0\% | 7\% | 32\% | 61\% | 5.5 | 71 | 0.8 |
|  | 2012 | 0\% | 6\% | 8\% | 17\% | 32\% | 38\% | 4.9 | 65 | 2\% | 0\% | 0\% | 10\% | 28\% | 60\% | 5.4 | 60 | 0.6 |
|  | 2013 | 3\% | 3\% | 4\% | 24\% | 25\% | 41\% | 4.9 | 71 | 0\% | 2\% | 0\% | 5\% | 21\% | 73\% | 5.6 | 67 | 0.8 |
| 10) Most courses were academically rigorous | 2010 | 2\% | 2\% | 11\% | 13\% | 34\% | 38\% | 4.9 | 0 | 0\% | 0\% | 0\% | 12\% | 32\% | 56\% | 5.4 | 108 | 0.5 |
|  | 2011 | 7\% | 3\% | 9\% | 21\% | 27\% | 33\% | 4.6 | 75 | 0\% | 0\% | 1\% | 7\% | 32\% | 59\% | 5.5 | 71 | 0.9 |
|  | 2012 | 2\% | 8\% | 2\% | 27\% | 35\% | 27\% | 4.7 | 66 | 0\% | 0\% | 2\% | 2\% | 37\% | 60\% | 5.6 | 60 | 0.9 |
|  | 2013 | 1\% | 4\% | 0\% | 18\% | 34\% | 42\% | 5.1 | 71 | 1\% | 0\% | 0\% | 7\% | 30\% | 61\% | 5.5 | 69 | 0.4 |
| Instruction and Training |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1) Quality of instruction in most classes was excellent. | 2010 | 3\% | 3\% | 8\% | 24\% | 33\% | 30\% | 4.7 | 120 | 0\% | 1\% | 0\% | 4\% | 17\% | 79\% | 5.7 | 103 | 1.0 |
|  | 2011 | 3\% | 1\% | 15\% | 19\% | 36\% | 25\% | 4.6 | 67 | 0\% | 0\% | 2\% | 10\% | 12\% | 76\% | 5.6 | 59 | 1.0 |
|  | 2012 | 0\% | 6\% | 10\% | 19\% | 33\% | 32\% | 4.8 | 63 | 0\% | 0\% | 2\% | 1\% | 19\% | 79\% | 5.8 | 53 | 1.0 |
|  | 2013 | 0\% | 0\% | 11\% | 20\% | 25\% | 44\% | 5.0 | 71 | 0\% | 0\% | 0\% | 4\% | 25\% | 70\% | 5.7 | 67 | 0.6 |
| 2) I had adequate training/opportunities to develop skills in oral communication and presentation. | 2010 | 2\% | 6\% | 8\% | 20\% | 25\% | 39\% | 4.8 | 123 | 0\% | 1\% | 0\% | 13\% | 28\% | 58\% | 5.4 | 107 | 0.7 |
|  | 2011 | 3\% | 4\% | 10\% | 26\% | 23\% | 34\% | 4.7 | 73 | 0\% | 1\% | 3\% | 18\% | 25\% | 53\% | 5.2 | 68 | 0.5 |
|  | 2012 | 0\% | 6\% | 6\% | 16\% | 39\% | 33\% | 4.9 | 64 | 2\% | 0\% | 5\% | 11\% | 21\% | 61\% | 5.3 | 57 | 0.5 |
|  | 2013 | 1\% | 3\% | 10\% | 16\% | 26\% | 44\% | 4.9 | 70 | 1\% | 1\% | 7\% | 6\% | 35\% | 49\% | 5.2 | 69 | 0.2 |
| 3)I had adequate training/opportunities to develop skills in writing proposals for funding. | 2010 | 34\% | 21\% | 21\% | 14\% | 4\% | 5\% | 2.5 | 112 | 4\% | 3\% | 10\% | 16\% | 21\% | 45\% | 4.8 | 98 | 2.3 |
|  | 2011 | 30\% | 25\% | 23\% | 12\% | 7\% | 3\% | 2.5 | 69 | 2\% | 3\% | 5\% | 19\% | 33\% | 38\% | 4.9 | 63 | 2.4 |
|  | 2012 | 40\% | 17\% | 23\% | 9\% | 6\% | 5\% | 2.4 | 65 | 2\% | 2\% | 14\% | 21\% | 21\% | 41\% | 4.8 | 58 | 2.4 |
|  | 2013 | 27\% | 19\% | 19\% | 14\% | 11\% | 10\% | 2.9 | 63 | 10\% | 5\% | 0\% | 16\% | 27\% | 43\% | 4.7 | 63 | 1.8 |
| 4) I had adequate training/opportunities to develop skills in preparing articles for publication. | 2010 | 20\% | 17\% | 17\% | 22\% | 11\% | 14\% | 3.3 | 121 | 0\% | 0\% | 6\% | 8\% | 27\% | 59\% | 5.4 | 104 | 2.1 |
|  | 2011 | 20\% | 18\% | 27\% | 12\% | 12\% | 11\% | 3.1 | 74 | 0\% | 0\% | 3\% | 8\% | 23\% | 67\% | 5.5 | 66 | 2.4 |
|  | 2012 | 22\% | 14\% | 20\% | 25\% | 14\% | 6\% | 3.1 | 65 | 0\% | 0\% | 4\% | 14\% | 16\% | 67\% | 5.5 | 57 | 2.3 |
|  | 2013 | 13\% | 19\% | 16\% | 14\% | 14\% | 24\% | 3.7 | 70 | 1\% | 1\% | 4\% | 4\% | 25\% | 64\% | 5.4 | 69 | 1.7 |


| 5) I had adequate | 2010 | 1\% | 7\% | 11\% | 20\% | 24\% | 37\% | 4.7 | 123 | 3\% | 9\% | 6\% | 19\% | 27\% | 37\% | 4.7 | 106 | 0.0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| training/opportunities to develop | 2011 | 4\% | 3\% | 11\% | 25\% | 21\% | 37\% | 4.7 | 73 | 3\% | 4\% | 7\% | 22\% | 31\% | 32\% | 4.7 | 68 | 0.0 |
| skills in working in collaborative | 2012 | 0\% | 3\% | 14\% | 19\% | 32\% | 31\% | 4.8 | 65 | 5\% | 5\% | 16\% | 22\% | 24\% | 28\% | 4.4 | 65 | -0.4 |
|  | 2013 | 3\% | 3\% | 10\% | 13\% | 30\% | 41\% | 4.9 | 70 | 3\% | 1\% | 10\% | 16\% | 25\% | 45\% | 4.9 | 69 | 0.0 |
| 6) I had adequate | 2010 | 4\% | 5\% | 9\% | 15\% | 22\% | 46\% | 4.8 | 123 | 0\% | 0\% | 0\% | 7\% | 22\% | 69\% | 5.6 | 108 | 0.8 |
| training/opportunities to develop | 2011 | 7\% | 4\% | 11\% | 14\% | 23\% | 42\% | 4.7 | 74 | 0\% | 0\% | 1\% | 6\% | 16\% | 76\% | 5.7 | 68 | 1.0 |
| skills in conducting independent | 2012 | 0\% | 3\% | 12\% | 9\% | 29\% | 46\% | 5.0 | 62 | 0\% | 0\% | 2\% | 5\% | 21\% | 72\% | 5.6 | 57 | 0.6 |
| research/scholarship. | 2013 | 4\% | 3\% | 10\% | 14\% | 26\% | 42\% | 4.8 | 69 | 1\% | 3\% | 1\% | 12\% | 25\% | 57\% | 5.3 | 68 | 0.5 |
| 7) I had adequate | 2010 | 14\% | 18\% | 16\% | 23\% | 14\% | 15\% | 3.5 | 118 | 5\% | 7\% | 14\% | 20\% | 19\% | 35\% | 4.5 | 103 | 1.0 |
| training/opportunities to develop | 2011 | 16\% | 13\% | 24\% | 17\% | 16\% | 14\% | 3.5 | 70 | 0\% | 3\% | 5\% | 27\% | 25\% | 40\% | 4.9 | 63 | 1.4 |
| skills in project management. | 2012 | 8\% | 18\% | 21\% | 29\% | 18\% | 7\% | 3.5 | 62 | 4\% | 4\% | 19\% | 25\% | 25\% | 23\% | 4.3 | 52 | 0.8 |
|  | 2013 | 13\% | 12\% | 19\% | 19\% | 21\% | 15\% | 3.7 | 67 | 5\% | 6\% | 6\% | 17\% | 23\% | 44\% | 4.8 | 66 | 1.1 |
| 8) I had adequate | 2010 | 5\% | 7\% | 18\% | 17\% | 23\% | 30\% | 4.4 | 123 | 1\% | 1\% | 8\% | 14\% | 22\% | 54\% | 5.2 | 107 | 0.8 |
| training/opportunities to develop | 2011 | 4\% | 5\% | 22\% | 15\% | 27\% | 26\% | 4.3 | 73 | 0\% | 0\% | 3\% | 15\% | 26\% | 55\% | 5.3 | 65 | 1.0 |
| skills in research/ professional | 2012 | 3\% | 9\% | 14\% | 16\% | 25\% | 33\% | 4.5 | 64 | 2\% | 4\% | 7\% | 13\% | 23\% | 52\% | 5.1 | 56 | 0.6 |
|  | 2013 | 3\% | 1\% | 14\% | 21\% | 24\% | 37\% | 4.7 | 71 | 1\% | 1\% | 10\% | 6\% | 27\% | 54\% | 5.2 | 70 | 0.5 |
| 9) I had adequate | 2010 | 8\% | 12\% | 14\% | 22\% | 18\% | 28\% | 4.1 | 120 | 3\% | 2\% | 7\% | 17\% | 18\% | 53\% | 5.0 | 104 | 0.9 |
| training/opportunities to develop | 2011 | 12\% | 11\% | 14\% | 19\% | 19\% | 25\% | 4.0 | 73 | 1\% | 3\% | 3\% | 16\% | 22\% | 54\% | 5.2 | 68 | 1.2 |
| skills in teaching/ pedagogy. | 2012 | 10\% | 6\% | 21\% | 13\% | 21\% | 30\% | 4.2 | 63 | 2\% | 0\% | 6\% | 19\% | 22\% | 52\% | 5.2 | 54 | 1.0 |
|  | 2013 | 7\% | 4\% | 16\% | 18\% | 25\% | 28\% | 4.3 | 67 | 3\% | 1\% | 6\% | 4\% | 24\% | 61\% | 5.3 | 67 | 0.9 |
| 10) I had adequate | 2010 | 10\% | 16\% | 17\% | 25\% | 17\% | 14\% | 3.6 | 116 | 8\% | 4\% | 10\% | 15\% | 26\% | 38\% | 4.6 | 102 | 1.0 |
| training/opportunities to develop | 2011 | 11\% | 14\% | 23\% | 24\% | 14\% | 13\% | 3.5 | 70 | 2\% | 0\% | 9\% | 28\% | 28\% | 34\% | 4.8 | 65 | 1.3 |
| skills in supervision or evaluation. | 2012 | 10\% | 15\% | 23\% | 18\% | 21\% | 15\% | 3.7 | 62 | 2\% | 4\% | 15\% | 23\% | 26\% | 30\% | 4.6 | 53 | 0.9 |
|  | 2013 | 13\% | 10\% | 25\% | 13\% | 17\% | 22\% | 3.8 | 63 | 4\% | 3\% | 10\% | 8\% | 28\% | 48\% | 5.0 | 61 | 1.2 |
| 11) I had adequate | 2010 | 10\% | 15\% | 25\% | 25\% | 13\% | 12\% | 3.5 | 118 | 5\% | 7\% | 15\% | 25\% | 20\% | 28\% | 4.3 | 103 | 0.8 |
| training/opportunities to develop | 2011 | 12\% | 14\% | 25\% | 22\% | 18\% | 8\% | 3.4 | 72 | 5\% | 3\% | 9\% | 23\% | 27\% | 33\% | 4.7 | 66 | 1.3 |
| skills in information technology | 2012 | 8\% | 15\% | 29\% | 19\% | 15\% | 15\% | 3.6 | 62 | 4\% | 7\% | 13\% | 22\% | 26\% | 29\% | 4.5 | 55 | 0.8 |
|  | 2013 | 12\% | 17\% | 22\% | 20\% | 11\% | 18\% | 3.6 | 65 | 5\% | 5\% | 14\% | 21\% | 26\% | 30\% | 4.5 | 66 | 0.9 |
| Dissertation Advisement |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1) My program supported me in the | 2010 | 4\% | 5\% | 14\% | 14\% | 21\% | 42\% | 4.7 | 118 | 0\% | 0\% | 0\% | 2\% | 12\% | 1\% | 5.8 | 100 | 1.1 |
| dissertation process. | 2011 | 10\% | 5\% | 11\% | 7\% | 23\% | 44\% | 4.6 | 73 | 0\% | 0\% | 0\% | 1\% | 12\% | 1\% | 5.9 | 69 | 1.3 |
|  | 2012 | 8\% | 6\% | 5\% | 18\% | 11\% | 53\% | 4.8 | 66 | 0\% | 0\% | 0\% | 5\% | 8\% | 87\% | 5.8 | 60 | 1.1 |
|  | 2013 | 6\% | 6\% | 6\% | 14\% | 25\% | 44\% | 4.8 | 71 | 0\% | 0\% | 0\% | 0\% | 19\% | 81\% | 5.8 | 70 | 1.0 |
| 2) My program provided accurate | 2010 | 7\% | 2\% | 14\% | 13\% | 28\% | 37\% | 4.6 | 119 | 0\% | 0\% | 0\% | 6\% | 16\% | 78\% | 5.7 | 100 | 1.1 |
| information about program | 2011 | 4\% | 4\% | 11\% | 14\% | 25\% | 42\% | 4.8 | 73 | 0\% | 1\% | 0\% | 3\% | 19\% | 76\% | 5.7 | 68 | 0.9 |
| requirements. | 2012 | 5\% | 5\% | 3\% | 18\% | 20\% | 50\% | 4.9 | 66 | 0\% | 0\% | 0\% | 13\% | 18\% | 68\% | 5.6 | 60 | 0.7 |
|  | 2013 | 4\% | 7\% | 8\% | 14\% | 28\% | 38\% | 4.7 | 71 | 0\% | 0\% | 1\% | 3\% | 21\% | 74\% | 5.7 | 70 | 1.0 |
| 3) My program regularly assessed | 2010 | 7\% | 9\% | 19\% | 15\% | 20\% | 31\% | 4.3 | 116 | 1\% | 2\% | 5\% | 12\% | 23\% | 57\% | 5.2 | 99 | 1.0 |
| my academic performance. | 2011 | 7\% | 8\% | 8\% | 23\% | 18\% | 35\% | 4.4 | 71 | 1\% | 3\% | 3\% | 16\% | 24\% | 52\% | 5.1 | 67 | 0.7 |
|  | 2012 | 12\% | 6\% | 6\% | 20\% | 28\% | 28\% | 4.3 | 65 | 2\% | 0\% | 9\% | 10\% | 26\% | 53\% | 5.2 | 58 | 0.9 |
|  | 2013 | 6\% | 11\% | 7\% | 14\% | 23\% | 39\% | 4.5 | 70 | 0\% | 1\% | 9\% | 9\% | 26\% | 55\% | 5.2 | 69 | 0.7 |
| 4) My dissertation advisor was | 2010 | 3\% | 3\% | 3\% | 13\% | 21\% | 56\% | 5.1 | 118 | 0\% | 2\% | 1\% | 2\% | 16\% | 79\% | 5.7 | 100 | 0.6 |
| knowledgeable about formal | 2011 | 5\% | 3\% | 8\% | 8\% | 23\% | 52\% | 5.0 | 73 | 0\% | 0\% | 0\% | 7\% | 14\% | 78\% | 5.7 | 69 | 0.7 |
| degree requirements. | 2012 | 3\% | 6\% | 2\% | 11\% | 15\% | 63\% | 5.2 | 65 | 0\% | 0\% | 7\% | 3\% | 15\% | 75\% | 5.6 | 59 | 0.4 |
|  | 2013 | 3\% | 3\% | 3\% | 6\% | 23\% | 63\% | 5.3 | 70 | 0\% | 0\% | 1\% | 1\% | 17\% | 80\% | 5.8 | 69 | 0.4 |
| 5) My dissertation advisor was | 2010 | 6\% | 3\% | 6\% | 11\% | 15\% | 59\% | 5.0 | 118 | 0\% | 0\% | 1\% | 2\% | 11\% | 86\% | 5.8 | 100 | 0.8 |
| available for consultation when | 2011 | 5\% | 3\% | 8\% | 11\% | 21\% | 52\% | 4.9 | 73 | 0\% | 0\% | 0\% | 1\% | 7\% | 91\% | 5.9 | 69 | 1.0 |
|  | 2012 | 3\% | 8\% | 3\% | 11\% | 21\% | 56\% | 5.1 | 66 | 0\% | 0\% | 0\% | 2\% | 12\% | 86\% | 5.8 | 58 | 0.7 |
|  | 2013 | 6\% | 3\% | 4\% | 8\% | 10\% | 69\% | 5.2 | 71 | 0\% | 0\% | 0\% | 0\% | 13\% | 87\% | 5.9 | 70 | 0.7 |
| 6) My dissertation advisor | 2010 | 4\% | 1\% | 1\% | 8\% | 16\% | 70\% | 5.4 | 118 | 0\% | 0\% | 0\% | 1\% | 15\% | 84\% | 5.8 | 100 | 0.4 |
| encouraged or supported my | 2011 | 3\% | 3\% | 4\% | 10\% | 12\% | 68\% | 5.3 | 73 | 0\% | 0\% | 0\% | 0\% | 12\% | 88\% | 5.9 | 69 | 0.6 |
| research idea(s). | 2012 | 3\% | 3\% | 2\% | 6\% | 14\% | 73\% | 5.4 | 66 | 0\% | 0\% | 0\% | 8\% | 16\% | 83\% | 5.8 | 59 | 0.4 |
|  | 2013 | 1\% | 0\% | 1\% | 3\% | 16\% | 79\% | 5.7 | 70 | 0\% | 0\% | 0\% | 1\% | 12\% | 87\% | 5.9 | 69 | 0.2 |
| 7) My dissertation advisor gave me | 2010 | 3\% | 3\% | 3\% | 12\% | 14\% | 65\% | 5.3 | 118 | 0\% | 0\% | 0\% | 0\% | 10\% | 90\% | 5.9 | 102 | 0.6 |
| constructive feedback on my work. | 2011 | 7\% | 4\% | 3\% | 5\% | 16\% | 64\% | 5.1 | 73 | 0\% | 0\% | 0\% | 0\% | 7\% | 93\% | 5.9 | 68 | 0.8 |
|  | 2012 | 3\% | 5\% | 6\% | 11\% | 11\% | 65\% | 5.2 | 66 | 0\% | 0\% | 0\% | 0\% | 9\% | 92\% | 5.9 | 59 | 0.7 |
|  | 2013 | 3\% | 3\% | 4\% | 7\% | 14\% | 69\% | 5.3 | 71 | 0\% | 0\% | 0\% | 1\% | 10\% | 89\% | 5.9 | 70 | 0.5 |
| 8) My dissertation advisor returned | 2010 | 7\% | 5\% | 5\% | 9\% | 15\% | 59\% | 5.0 | 118 | 0\% | 0\% | 0\% | 3\% | 13\% | 84\% | 5.8 | 100 | 0.8 |
| my work promptly. | 2011 | 7\% | 6\% | 8\% | 11\% | 12\% | 56\% | 4.8 | 72 | 0\% | 0\% | 1\% | 0\% | 10\% | 88\% | 5.9 | 69 | 1.1 |
|  | 2012 | 6\% | 2\% | 8\% | 11\% | 21\% | 53\% | 5.0 | 66 | 0\% | 0\% | 0\% | 2\% | 19\% | 80\% | 5.8 | 59 | 0.8 |
|  | 2013 | 4\% | 6\% | 7\% | 11\% | 14\% | 57\% | 5.0 | 70 | 0\% | 0\% | 0\% | 3\% | 13\% | 84\% | 5.8 | 69 | 0.8 |
| 9) My dissertation advisor kept me | 2010 | 6\% | 8\% | 5\% | 21\% | 15\% | 46\% | 4.7 | 117 | 0\% | 1\% | 4\% | 11\% | 17\% | 67\% | 5.5 | 101 | 0.8 |
| informed about my academic | 2011 | 7\% | 3\% | 8\% | 10\% | 24\% | 48\% | 4.8 | 71 | 0\% | 1\% | 1\% | 3\% | 22\% | 72\% | 5.6 | 68 | 0.8 |
|  | 2012 | 6\% | 8\% | 5\% | 8\% | 25\% | 49\% | 4.9 | 65 | 0\% | 0\% | 4\% | 2\% | 21\% | 74\% | 5.7 | 57 | 0.8 |
|  | 2013 | 3\% | 6\% | 12\% | 6\% | 10\% | 64\% | 5.1 | 69 | 0\% | 0\% | 9\% | 7\% | 15\% | 69\% | 5.4 | 68 | 0.4 |


| 10) My dissertation advisor assisted me in search for employment. | 2010 | 22\% | 11\% | 11\% | 18\% | 12\% | 26\% | 3.6 | 90 | 8\% | 6\% | 7\% | 13\% | 15\% | 51\% | 4.7 | 86 | 1.1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 | 19\% | 15\% | 15\% | 12\% | 8\% | 31\% | 3.7 | 59 | 3\% | 2\% | 2\% | 9\% | 17\% | 67\% | 5.4 | 58 | 1.7 |
|  | 2012 | 23\% | 11\% | 14\% | 14\% | 4\% | 35\% | 3.7 | 57 | 6\% | 3\% | 6\% | 6\% | 20\% | 59\% | 5.1 | 49 | 1.4 |
|  | 2013 | 15\% | 9\% | 9\% | 24\% | 9\% | 35\% | 4.1 | 55 | 4\% | 5\% | 2\% | 7\% | 13\% | 70\% | 5.3 | 56 | 1.2 |
| Learning Environment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1) My program provided an effective learning environment for its students. | 2010 | 0\% | 7\% | 11\% | 19\% | 31\% | 32\% | 4.7 | 116 | 0\% | 0\% | 2\% | 6\% | 22\% | 69\% | 5.6 | 98 | 0.9 |
|  | 2011 | 1\% | 5\% | 10\% | 26\% | 27\% | 30\% | 4.6 | 73 | 0\% | 0\% | 0\% | 3\% | 25\% | 72\% | 5.7 | 69 | 1.1 |
|  | 2012 | 0\% | 6\% | 5\% | 23\% | 31\% | 34\% | 4.8 | 64 | 0\% | 0\% | 0\% | 9\% | 29\% | 63\% | 5.5 | 59 | 0.7 |
|  | 2013 | 6\% | 3\% | 10\% | 24\% | 15\% | 42\% | 4.7 | 71 | 0\% | 0\% | 4\% | 9\% | 16\% | 71\% | 5.5 | 70 | 0.9 |
| 2) My program was an intellectually stimulating place. | 2010 | 0\% | 3\% | 7\% | 19\% | 30\% | 42\% | 5.0 | 117 | 0\% | 0\% | 2\% | 2\% | 17\% | 79\% | 5.7 | 99 | 0.7 |
|  | 2011 | 3\% | 6\% | 11\% | 22\% | 18\% | 40\% | 4.7 | 72 | 0\% | 0\% | 1\% | 4\% | 12\% | 83\% | 5.8 | 69 | 1.1 |
|  | 2012 | 2\% | 5\% | 5\% | 12\% | 35\% | 42\% | 5.0 | 66 | 0\% | 0\% | 0\% | 2\% | 25\% | 73\% | 5.7 | 59 | 0.7 |
|  | 2013 | 1\% | 1\% | 3\% | 20\% | 18\% | 56\% | 5.2 | 71 | 0\% | 0\% | 0\% | 1\% | 20\% | 79\% | 5.8 | 70 | 0.6 |
| 3) Faculty were scholarly and professionally competent. | 2010 | 0\% | 2\% | 7\% | 12\% | 33\% | 46\% | 5.2 | 117 | 0\% | 0\% | 0\% | 0\% | 19\% | 81\% | 5.8 | 100 | 0.7 |
|  | 2011 | 0\% | 3\% | 7\% | 16\% | 30\% | 44\% | 5.1 | 73 | 0\% | 0\% | 0\% | 3\% | 9\% | 88\% | 5.9 | 69 | 0.8 |
|  | 2012 | 0\% | 5\% | 5\% | 8\% | 26\% | 57\% | 5.3 | 65 | 0\% | 0\% | 0\% | 2\% | 17\% | 81\% | 5.8 | 58 | 0.5 |
|  | 2013 | 0\% | 3\% | 0\% | 8\% | 25\% | 63\% | 5.5 | 71 | 0\% | 0\% | 0\% | 1\% | 16\% | 83\% | 5.8 | 70 | 0.3 |
| 4) Faculty were usually available after class and/or during office hours. | 2010 | 2\% | 0\% | 9\% | 13\% | 28\% | 49\% | 5.1 | 118 | 0\% | 0\% | 2\% | 7\% | 26\% | 65\% | 5.5 | 100 | 0.4 |
|  | 2011 | 3\% | 0\% | 11\% | 19\% | 25\% | 42\% | 4.9 | 73 | 0\% | 1\% | 1\% | 3\% | 32\% | 62\% | 5.5 | 69 | 0.6 |
|  | 2012 | 2\% | 3\% | 6\% | 15\% | 30\% | 44\% | 5.0 | 66 | 0\% | 0\% | 0\% | 12\% | 25\% | 63\% | 5.5 | 59 | 0.5 |
|  | 2013 | 1\% | 1\% | 4\% | 14\% | 25\% | 54\% | 5.2 | 71 | 0\% | 0\% | 3\% | 3\% | 17\% | 77\% | 5.7 | 70 | 0.5 |
| 5) Communication between faculty and students in my program was good. | 2010 | 3\% | 6\% | 13\% | 13\% | 29\% | 36\% | 4.7 | 119 | 0\% | 0\% | 2\% | 5\% | 29\% | 64\% | 5.6 | 100 | 0.9 |
|  | 2011 | 4\% | 3\% | 14\% | 14\% | 30\% | 36\% | 4.7 | 73 | 0\% | 0\% | 3\% | 3\% | 32\% | 62\% | 5.5 | 68 | 0.8 |
|  | 2012 | 2\% | 5\% | 14\% | 9\% | 32\% | 39\% | 4.8 | 66 | 0\% | 0\% | 2\% | 7\% | 29\% | 63\% | 5.5 | 59 | 0.7 |
|  | 2013 | 4\% | 3\% | 11\% | 14\% | 27\% | 41\% | 4.8 | 71 | 0\% | 0\% | 0\% | 6\% | 20\% | 74\% | 5.7 | 70 | 0.9 |
| 6) Faculty respected student opinions or ideas that differed from their own. | 2010 | 0\% | 9\% | 7\% | 16\% | 24\% | 44\% | 4.9 | 119 | 0\% | 0\% | 1\% | 5\% | 27\% | 67\% | 5.6 | 101 | 0.7 |
|  | 2011 | 1\% | 3\% | 8\% | 15\% | 32\% | 40\% | 4.9 | 72 | 0\% | 0\% | 1\% | 3\% | 29\% | 67\% | 5.6 | 69 | 0.7 |
|  | 2012 | 2\% | 5\% | 2\% | 14\% | 31\% | 48\% | 5.1 | 65 | 0\% | 0\% | 2\% | 7\% | 23\% | 68\% | 5.6 | 57 | 0.5 |
|  | 2013 | 4\% | 1\% | 7\% | 8\% | 30\% | 49\% | 5.1 | 71 | 0\% | 0\% | 1\% | 7\% | 20\% | 71\% | 5.6 | 69 | 0.6 |
| 7) Faculty cared about students as individuals. | 2010 | 3\% | 7\% | 8\% | 10\% | 29\% | 45\% | 4.9 | 119 | 0\% | 0\% | 3\% | 7\% | 21\% | 69\% | 5.6 | 101 | 0.7 |
|  | 2011 | 1\% | 3\% | 12\% | 15\% | 22\% | 46\% | 4.9 | 72 | 0\% | 1\% | 1\% | 3\% | 21\% | 74\% | 5.6 | 68 | 0.7 |
|  | 2012 | 2\% | 6\% | 6\% | 15\% | 22\% | 49\% | 5.0 | 65 | 0\% | 2\% | 2\% | 11\% | 21\% | 65\% | 5.5 | 57 | 0.5 |
|  | 2013 | 1\% | 3\% | 10\% | 20\% | 17\% | 49\% | 5.0 | 71 | 0\% | 1\% | 0\% | 6\% | 21\% | 71\% | 5.6 | 70 | 0.7 |
| 8) Faculty treated all students fairly. | 2010 | 3\% | 7\% | 5\% | 16\% | 23\% | 46\% | 4.9 | 117 | 0\% | 0\% | 1\% | 4\% | 25\% | 70\% | 5.6 | 101 | 0.8 |
|  | 2011 | 3\% | 6\% | 9\% | 15\% | 26\% | 41\% | 4.8 | 68 | 0\% | 0\% | 2\% | 2\% | 18\% | 78\% | 5.7 | 65 | 0.9 |
|  | 2012 | 3\% | 6\% | 8\% | 11\% | 34\% | 39\% | 4.8 | 65 | 0\% | 0\% | 3\% | 3\% | 29\% | 64\% | 5.5 | 59 | 0.7 |
|  | 2013 | 1\% | 6\% | 13\% | 9\% | 23\% | 49\% | 4.9 | 70 | 0\% | 0\% | 0\% | 6\% | 20\% | 74\% | 5.7 | 70 | 0.8 |
| 9) My program was responsive to student feedback. | 2010 | 6\% | 6\% | 10\% | 23\% | 26\% | 30\% | 4.5 | 102 | 0\% | 0\% | 3\% | 9\% | 30\% | 58\% | 5.4 | 91 | 1.0 |
|  | 2011 | 5\% | 8\% | 16\% | 13\% | 22\% | 37\% | 4.5 | 63 | 0\% | 0\% | 5\% | 5\% | 26\% | 65\% | 5.5 | 62 | 1.0 |
|  | 2012 | 3\% | 8\% | 13\% | 19\% | 25\% | 32\% | 4.5 | 63 | 0\% | 0\% | 4\% | 9\% | 32\% | 56\% | 5.4 | 54 | 0.9 |
|  | 2013 | 9\% | 5\% | 8\% | 14\% | 17\% | 48\% | 4.7 | 66 | 0\% | 1\% | 1\% | 6\% | 21\% | 70\% | 5.6 | 67 | 0.9 |
| 10) There was a sense of community in my program. | 2010 | 7\% | 11\% | 13\% | 20\% | 19\% | 29\% | 4.2 | 118 | 2\% | 3\% | 3\% | 10\% | 34\% | 48\% | 5.1 | 98 | 0.9 |
|  | 2011 | 8\% | 13\% | 15\% | 20\% | 17\% | 27\% | 4.0 | 71 | 0\% | 1\% | 6\% | 15\% | 24\% | 54\% | 5.2 | 68 | 1.2 |
|  | 2012 | 8\% | 6\% | 11\% | 23\% | 25\% | 27\% | 4.3 | 64 | 0\% | 2\% | 5\% | 7\% | 26\% | 60\% | 5.4 | 58 | 1.1 |
|  | 2013 | 7\% | 7\% | 7\% | 17\% | 17\% | 45\% | 4.6 | 71 | 3\% | 0\% | 7\% | 12\% | 22\% | 57\% | 5.2 | 69 | 0.5 |
| 11) Fellow students demonstrated high academic abilities. | 2010 | 1\% | 3\% | 4\% | 19\% | 33\% | 40\% | 5.0 | 115 | 0\% | 2\% | 1\% | 12\% | 36\% | 49\% | 5.3 | 98 | 0.3 |
|  | 2011 | 3\% | 10\% | 10\% | 17\% | 29\% | 31\% | 4.5 | 70 | 0\% | 1\% | 0\% | 9\% | 22\% | 68\% | 5.5 | 68 | 1.0 |
|  | 2012 | 2\% | 3\% | 5\% | 26\% | 32\% | 32\% | 4.8 | 65 | 0\% | 2\% | 2\% | 9\% | 28\% | 60\% | 5.4 | 58 | 0.6 |
|  | 2013 | 1\% | 1\% | 7\% | 20\% | 26\% | 43\% | 5.0 | 69 | 0\% | 0\% | 7\% | 9\% | 25\% | 59\% | 5.4 | 68 | 0.4 |
| 12) Faculty reflected a diversity of backgrounds and experiences. | 2010 | 2\% | 7\% | 14\% | 13\% | 27\% | 38\% | 4.7 | 118 | 2\% | 1\% | 3\% | 9\% | 20\% | 55\% | 5.3 | 99 | 0.6 |
|  | 2011 | 1\% | 1\% | 13\% | 25\% | 25\% | 34\% | 4.7 | 71 | 0\% | 1\% | 0\% | 12\% | 25\% | 61\% | 5.4 | 67 | 0.7 |
|  | 2012 | 5\% | 5\% | 9\% | 25\% | 23\% | 34\% | 4.6 | 65 | 0\% | 4\% | 2\% | 7\% | 26\% | 61\% | 5.4 | 57 | 0.8 |
|  | 2013 | 3\% | 6\% | 13\% | 13\% | 28\% | 38\% | 4.7 | 69 | 0\% | 3\% | 6\% | 6\% | 21\% | 65\% | 5.4 | 68 | 0.7 |
| 13) Students reflected a diversity of backgrounds and experiences. | 2010 | 1\% | 3\% | 9\% | 9\% | 31\% | 48\% | 5.1 | 114 | 3\% | 2\% | 3\% | 8\% | 28\% | 56\% | 5.2 | 98 | 0.1 |
|  | 2011 | 0\% | 3\% | 5\% | 14\% | 33\% | 45\% | 5.1 | 73 | 0\% | 3\% | 0\% | 13\% | 31\% | 53\% | 5.3 | 68 | 0.2 |
|  | 2012 | 3\% | 2\% | 6\% | 22\% | 31\% | 36\% | 4.8 | 64 | 0\% | 0\% | 3\% | 14\% | 22\% | 60\% | 5.4 | 58 | 0.6 |
|  | 2013 | 1\% | 3\% | 7\% | 9\% | 25\% | 55\% | 5.2 | 69 | 0\% | 0\% | 4\% | 9\% | 28\% | 59\% | 5.4 | 69 | 0.2 |
| 14) My program was free of discrimination. | 2010 | 3\% | 3\% | 10\% | 5\% | 17\% | 63\% | 5.2 | 110 | 0\% | 0\% | 0\% | 3\% | 21\% | 76\% | 5.7 | 97 | 0.5 |
|  | 2011 | 3\% | 2\% | 8\% | 6\% | 24\% | 58\% | 5.2 | 66 | 0\% | 2\% | 0\% | 3\% | 15\% | 80\% | 5.7 | 65 | 0.5 |
|  | 2012 | 3\% | 5\% | 5\% | 10\% | 20\% | 57\% | 5.1 | 61 | 0\% | 0\% | 2\% | 6\% | 11\% | 82\% | 5.7 | 54 | 0.6 |
|  | 2013 | 1\% | 1\% | 7\% | 10\% | 24\% | 55\% | 5.2 | 67 | 1\% | 1\% | 1\% | 0\% | 21\% | 74\% | 5.6 | 70 | 0.4 |


| Resources |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1) The program/TC had adequate resources for research or scholarship. | 2010 | 5\% | 6\% | 9\% | 22\% | 20\% | 38\% | 4.6 | 120 | 0\% | 0\% | 3\% | 5\% | 20\% | 72\% | 5.6 | 104 | 1.0 |
|  | 2011 | 3\% | 7\% | 16\% | 17\% | 20\% | 36\% | 4.5 | 69 | 0\% | 0\% | 0\% | 3\% | 24\% | 73\% | 5.7 | 66 | 1.2 |
|  | 2012 | 8\% | 6\% | 8\% | 31\% | 19\% | 29\% | 4.3 | 65 | 0\% | 0\% | 2\% | 6\% | 13\% | 80\% | 5.7 | 55 | 1.4 |
|  | 2013 | 9\% | 13\% | 11\% | 13\% | 19\% | 36\% | 4.3 | 70 | 0\% | 0\% | 6\% | 3\% | 19\% | 72\% | 5.6 | 68 | 1.3 |
| 2) Program staff was caring and helpful. | 2010 | 1\% | 1\% | 7\% | 19\% | 20\% | 53\% | 5.1 | 122 | 1\% | 1\% | 0\% | 11\% | 26\% | 61\% | 5.4 | 106 | 0.3 |
|  | 2011 | 3\% | 10\% | 6\% | 23\% | 25\% | 34\% | 4.6 | 71 | 0\% | 1\% | 0\% | 12\% | 21\% | 66\% | 5.5 | 67 | 0.9 |
|  | 2012 | 3\% | 5\% | 6\% | 15\% | 26\% | 45\% | 4.9 | 65 | 0\% | 0\% | 2\% | 7\% | 27\% | 64\% | 5.5 | 56 | 0.6 |
|  | 2013 | 1\% | 3\% | 10\% | 10\% | 21\% | 55\% | 5.1 | 71 | 0\% | 0\% | 1\% | 6\% | 28\% | 65\% | 5.6 | 71 | 0.5 |
| 3) Gottesman Libraries resouces and services were adequate. | 2010 | 0\% | 3\% | 6\% | 18\% | 26\% | 48\% | 5.1 | 122 | 1\% | 0\% | 0\% | 7\% | 22\% | 71\% | 5.6 | 105 | 0.5 |
|  | 2011 | 0\% | 6\% | 6\% | 16\% | 29\% | 44\% | 5.0 | 70 | 0\% | 2\% | 0\% | 8\% | 21\% | 70\% | 5.6 | 66 | 0.6 |
|  | 2012 | 2\% | 3\% | 5\% | 16\% | 36\% | 39\% | 5.0 | 64 | 0\% | 0\% | 0\% | 4\% | 36\% | 61\% | 5.6 | 56 | 0.6 |
|  | 2013 | 0\% | 4\% | 4\% | 14\% | 27\% | 50\% | 5.1 | 70 | 0\% | 0\% | 4\% | 4\% | 20\% | 71\% | 5.6 | 69 | 0.4 |
| 4) Classroom facilities were adequate. | 2010 | 2\% | 8\% | 11\% | 27\% | 27\% | 25\% | 4.4 | 123 | 1\% | 0\% | 4\% | 19\% | 33\% | 43\% | 5.1 | 105 | 0.7 |
|  | 2011 | 0\% | 19\% | 14\% | 28\% | 22\% | 17\% | 4.0 | 69 | 0\% | 0\% | 8\% | 12\% | 25\% | 55\% | 5.3 | 64 | 1.3 |
|  | 2012 | 6\% | 12\% | 11\% | 23\% | 23\% | 25\% | 4.2 | 65 | 0\% | 0\% | 2\% | 18\% | 32\% | 48\% | 5.3 | 56 | 1.1 |
|  | 2013 | 3\% | 4\% | 8\% | 21\% | 32\% | 31\% | 4.7 | 71 | 0\% | 1\% | 1\% | 14\% | 31\% | 51\% | 5.3 | 70 | 0.6 |
| 5) Specialized facilities (labs, studios, etc.) a nd equipment were adequate. | 2010 | 2\% | 2\% | 11\% | 30\% | 25\% | 31\% | 4.7 | 101 | 1\% | 2\% | 4\% | 20\% | 29\% | 44\% | 5.0 | 84 | 0.4 |
|  | 2011 | 2\% | 3\% | 10\% | 34\% | 29\% | 21\% | 4.5 | 58 | 0\% | 0\% | 9\% | 16\% | 22\% | 53\% | 5.2 | 58 | 0.7 |
|  | 2012 | 2\% | 9\% | 4\% | 39\% | 23\% | 23\% | 4.4 | 56 | 0\% | 0\% | 6\% | 14\% | 28\% | 53\% | 5.3 | 51 | 0.8 |
|  | 2013 | 0\% | 6\% | 9\% | 11\% | 42\% | 32\% | 4.8 | 53 | 0\% | 0\% | 4\% | 8\% | 32\% | 57\% | 5.4 | 53 | 0.6 |
| 6) Information technology and media resources were adequate. | 2010 | 1\% | 4\% | 9\% | 25\% | 24\% | 37\% | 4.8 | 115 | 1\% | 1\% | 1\% | 19\% | 26\% | 52\% | 5.2 | 96 | 0.5 |
|  | 2011 | 1\% | 9\% | 12\% | 25\% | 25\% | 29\% | 4.5 | 69 | 0\% | 2\% | 3\% | 12\% | 23\% | 61\% | 5.4 | 66 | 0.9 |
|  | 2012 | 2\% | 5\% | 10\% | 22\% | 35\% | 27\% | 4.6 | 60 | 0\% | 0\% | 6\% | 9\% | 30\% | 56\% | 5.4 | 54 | 0.7 |
|  | 2013 | 3\% | 5\% | 3\% | 20\% | 34\% | 35\% | 4.8 | 65 | 0\% | 2\% | 2\% | 11\% | 33\% | 53\% | 5.3 | 64 | 0.5 |
| 7) Adequate financial aid was available for most doctoral students. | 2010 | 37\% | 10\% | 15\% | 10\% | 13\% | 14\% | 2.9 | 99 | 0\% | 0\% | 4\% | 6\% | 12\% | 79\% | 5.7 | 85 | 2.7 |
|  | 2011 | 38\% | 10\% | 16\% | 12\% | 7\% | 17\% | 2.9 | 58 | 0\% | 0\% | 0\% | 4\% | 14\% | 82\% | 5.8 | 57 | 2.9 |
|  | 2012 | 44\% | 3\% | 13\% | 18\% | 10\% | 12\% | 2.8 | 61 | 0\% | 0\% | 2\% | 4\% | 6\% | 88\% | 5.8 | 50 | 3.0 |
|  | 2013 | 39\% | 17\% | 6\% | 22\% | 5\% | 11\% | 2.7 | 64 | 3\% | 0\% | 0\% | 9\% | 9\% | 78\% | 5.6 | 65 | 2.9 |


| Student Support Services |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| As a student, how helpful did you find the following student support services? | Year | Frequency |  |  |  |  |  | Percentage |  |  |  |  |  | mean | n |
|  |  | Not helpful (1) <-----> Very helpful (6) |  |  |  |  |  | Not helpful (1) <----> Very helpful (6) |  |  |  |  |  |  |  |
|  |  | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |  |  |
| 1) Office of the Registrar | 2010 | 3 | 12 | 18 | 25 | 24 | 39 | 3\% | 10\% | 15\% | 21\% | 20\% | 32\% | 4.4 | 121 |
|  | 2011 | 3 | 7 | 8 | 20 | 18 | 14 | 4\% | 10\% | 11\% | 29\% | 26\% | 20\% | 4.2 | 70 |
|  | 2012 | 4 | 3 | 14 | 15 | 16 | 13 | 6\% | 5\% | 22\% | 23\% | 25\% | 20\% | 4.2 | 65 |
|  | 2013 | 2 | 6 | 9 | 18 | 17 | 17 | 3\% | 9\% | 13\% | 26\% | 25\% | 25\% | 4.3 | 69 |
| 2) Financial Aid Office | 2010 | 6 | 6 | 15 | 20 | 18 | 27 | 7\% | 7\% | 16\% | 22\% | 20\% | 29\% | 4.3 | 92 |
|  | 2011 | 6 | 6 | 5 | 13 | 12 | 15 | 11\% | 11\% | 9\% | 23\% | 21\% | 26\% | 4.1 | 57 |
|  | 2012 | 8 | 4 | 8 | 14 | 13 | 8 | 15\% | 7\% | 15\% | 26\% | 24\% | 15\% | 3.8 | 55 |
|  | 2013 | 8 | 3 | 9 | 12 | 10 | 17 | 14\% | 5\% | 15\% | 20\% | 17\% | 29\% | 4.1 | 59 |
| 3) Student Accounts | 2010 | 4 | 5 | 24 | 22 | 24 | 35 | 4\% | 4\% | 21\% | 19\% | 21\% | 31\% | 4.4 | 114 |
|  | 2011 | 2 | 5 | 11 | 14 | 18 | 17 | 3\% | 7\% | 16\% | 21\% | 27\% | 25\% | 4.4 | 67 |
|  | 2012 | 2 | 4 | 9 | 19 | 18 | 10 | 3\% | 7\% | 12\% | 31\% | 29\% | 16\% | 4.2 | 62 |
|  |  | 3 | 3 | 8 | 16 | 18 | 13 | 5\% | 5\% | 13\% | 26\% | 30\% | 21\% | 4.3 | 61 |
| 4) Career Services | 2010 | 7 | 8 | 9 | 13 | 13 | 10 | 12\% | 13\% | 15\% | 22\% | 22\% | 17\% | 3.8 | 60 |
|  | 2011 | 3 | 6 | 7 | 6 | 3 | 4 | 10\% | 21\% | 24\% | 21\% | 10\% | 14\% | 3.4 | 29 |
|  | 2012 | 5 | 7 | 3 | 4 | 5 | 6 | 17\% | 23\% | 10\% | 13\% | 17\% | 20\% | 3.5 | 30 |
|  | 2013 | 7 | 7 | 6 | 7 | 8 | 4 | 18\% | 18\% | 15\% | 18\% | 21\% | 10\% | 3.4 | 39 |
| 5) Office of Doctoral Studies | 2010 | 1 | 7 | 9 | 16 | 19 | 70 | 1\% | 6\% | 7\% | 13\% | 16\% | 57\% | 5.1 | 122 |
|  | 2011 | 5 | 2 | 6 | 10 | 10 | 39 | 7\% | 13\% | 8\% | 14\% | 54\% | 5\% | 4.9 | 72 |
|  | 2012 | 3 | 4 | 6 | 11 | 15 | 27 | 5\% | 6\% | 9\% | 17\% | 23\% | 41\% | 4.7 | 66 |
|  | 2013 | 2 | 4 | 4 | 13 | 16 | 31 | 3\% | 6\% | 6\% | 19\% | 23\% | 44\% | 4.9 | 70 |



* 'Overall Satisfaction' has five different response scales.

