Doctoral Exit Survey
Class of 2013
Report
Teachers College Columbia University
October 8, 2013
Authored by: Office of Accreditation and Assessment

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EXECUTIVE SUMMARY

The Teachers College Doctoral Exit Survey seeks to solicit exiting doctoral students' views of and feedback on their educational experience, as well as to what extent do individual programs and the College meet student expectations, in the following areas: academic programs and courses, instruction/training, dissertation advisement, learning environment, resources, student support services, and overall satisfaction.

The survey was administered through the online survey program, *SurveyMonkey*, to doctoral graduates of October 2012 and February 2013, and to doctoral students who had applied for graduation in May 2013. As of the end of July 2013, when the exit survey closed, there were 163 doctoral graduates of Class 2013, of whom 71 participated in the survey, giving a response rate of 44%. The response rates for 2010, 2011, and 2012 were 47%, 31% and 24%, respectively.

Student Priorities

The top ten statements rated highest in importance by Class 2013 are shown in the following table. Ratings of last three cohorts of 2010, 2011, and 2012 are also provided.

Top Ten Aspects of Highest Importance to Doctoral Class of 2013	% Ver	y Impor	tant (rat	ing 6)	ı	mporta	nce Mea	n	n 2013
Response Scale: 1 (not important) to 6 (very important)	2010	2011	2012	2013	2010	2011	2012	2013	2013
My dissertation advisor gave me constructive feedback on my work.	90	93	92	89	5.9	5.9	5.9	5.9	70
My dissertation advisor was available for consultation when needed.	86	91	86	87	5.8	5.9	5.8	5.9	70
My dissertation advisor encouraged/supported my research idea(s).	84	88	83	87	5.8	5.9	5.8	5.9	69
My dissertation advisor returned my work promptly.	84	88	80	84	5.8	5.9	5.8	5.8	69
Faculty were scholarly and professionally competent.	81	88	81	83	5.8	5.9	5.8	5.8	70
My program supported me in the dissertation process.	86	87	87	81	5.8	5.9	5.8	5.8	70
My dissertation advisor was knowledgeable about formal degree requirements.	79	78	75	80	5.7	5.7	5.6	5.8	69
My program was an intellectually stimulating place.	79	83	73	79	5.7	5.8	5.7	5.8	70
Faculty were usually available after class or during office hours.	65	62	63	77	5.5	5.5	5.5	5.7	70
My academic program was excellent.	79	82	82	76	5.7	5.8	5.7	5.7	67

Relatively, on the lower end of the importance scale are the following four statements, which had importance mean scores of less than 5.0. Ratings of previous cohorts are also provided.

Aspects of Lowest Importance to Doctoral Class of 2013	% Ver	y Impor	tant (rat	ing 6)	I	mportar	nce Mea	n	n
Response Scale: 1 (not important) to 6 (very important)	2010	2011	2012	2013	2010	2011	2012	2013	2013
I had adequate training/opportunities to develop skills in:									
information technology and media	28	33	29	30	4.3	4.7	4.5	4.5	66
writing proposals for funding	45	38	41	43	4.8	4.9	4.8	4.8	63
project management	35	40	23	44	4.5	4.9	4.3	4.8	66
working in collaborative groups	37	32	28	45	4.7	4.7	4.4	4.9	69

Strengths and Challenges

Performance Gap

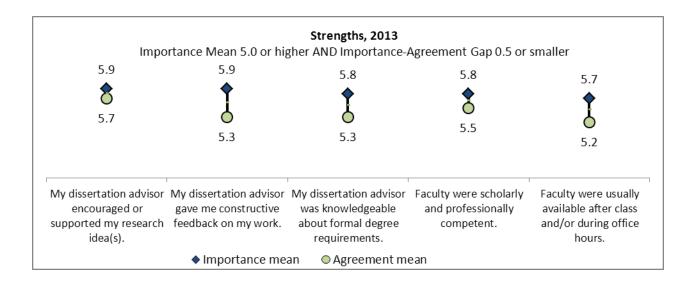
A performance gap was calculated by subtracting the agreement mean from the importance mean. The larger the gap, the further away programs are in meeting student expectations; the smaller the gap, the closer programs are in meeting student expectations. Performance gaps in 2013 ranged from 0.04 ("I had adequate training/opportunities to develop skills in working in collaborative groups") to 2.88 ("Adequate financial aid was available for most doctoral students").

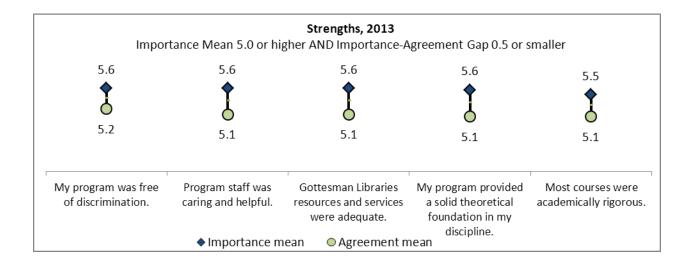
Strengths

Strengths were defined as statements with importance means of 5.0 and above, and with performance gaps of 0.5 or smaller. The table below shows 2013's top ten strengths. Data for 2010, 2011 and 2012 are provided for comparison purposes.

	2010	2011	2012		2013	
Top Ten Strengths According to Doctoral Class 2013	Gap	Gap	Gap	Gap	Impt mean	Agree mean
My dissertation advisor encouraged or supported my research idea(s).	0.4	0.6	0.4	0.2	5.9	5.7
My dissertation advisor gave me constructive feedback on my work.	0.6	0.8	0.7	0.5	5.9	5.3
My dissertation advisor was knowledgeable about formal degree requirements.	0.6	0.7	0.4	0.5	5.8	5.3
Faculty were scholarly and professionally competent.	0.7	0.8	0.5	0.3	5.8	5.5
Faculty were usually available after class and/or during office hours.	0.4	0.6	0.5	0.5	5.7	5.2
My program was free of discrimination.	0.5	0.5	0.6	0.4	5.6	5.2
Program staff was caring and helpful.	0.3	0.9	0.6	0.5	5.6	5.1
Gottesman Libraries resources and services were adequate.	0.5	0.6	0.6	0.4	5.6	5.1
My program provided a solid theoretical foundation in my discipline.	0.6	0.8	0.8	0.5	5.6	5.1
Most courses were academically rigorous.	0.5	0.9	0.9	0.4	5.5	5.1

The next two charts show the performance gaps of the *Strengths* statements. Statements are shown in descending order of importance means, from left to right. As these are *Strengths*, the gaps are expected to be relatively small, that is, 0.5 or smaller.



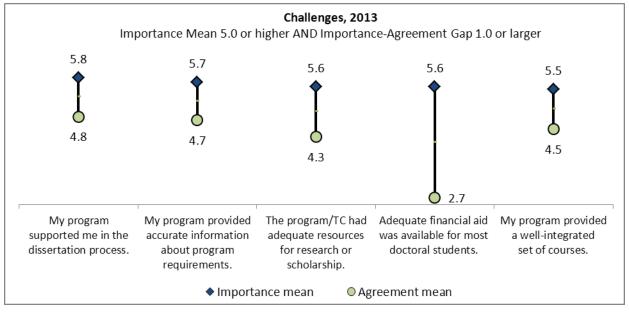


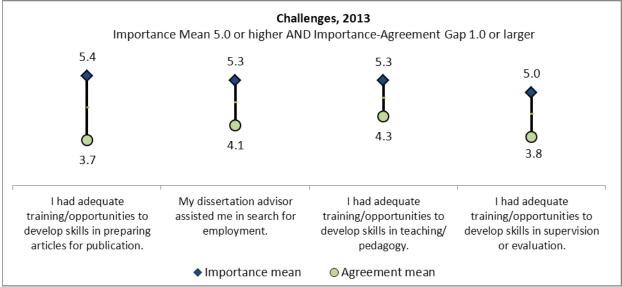
Challenges

Challenges were defined as statements with importance means of 5.0 and above, and with performance gaps of 1.0 or larger. The following table shows 2013's challenges. Data for 2010, 2011 and 2012 are provided for comparison purposes.

	2010	2011	2012		2013	
Challenges	Gap	Gap	Gap	Gap	Impt Mean	Agree Mean
My program supported me in the dissertation process.	1.1	1.3	1.0	1.0	5.8	4.8
My program provided accurate information about program requirements.	1.0	0.9	0.7	1.0	5.7	4.7
The program/TC had adequate resources for research or scholarship.	1.0	1.2	1.4	1.3	5.6	4.3
Adequate financial aid was available for most doctoral students.	2.7	2.9	3.0	2.9	5.6	2.7
My program provided a well-integrated set of courses.	0.9	1.2	0.9	1.0	5.5	4.5
I had adequate training/opportunities to develop skills in preparing articles for publication.	2.1	2.4	2.4	1.7	5.4	3.7
My dissertation advisor assisted me in search for employment.	1.1	1.7	1.4	1.2	5.3	4.1
I had adequate training/opportunities to develop skills in teaching/pedagogy.	0.9	1.2	1.0	1.0	5.3	4.3
I had adequate training/opportunities to develop skills in supervision or evaluation.	0.9	1.0	1.3	1.2	5.0	3.8

The next two charts show the performance gaps of the *Challenges* statements. Statements are shown in descending order of importance means, from left to right. As these are *Challenges*, the gaps are expected to be relatively large, that is, 1.0 or larger.



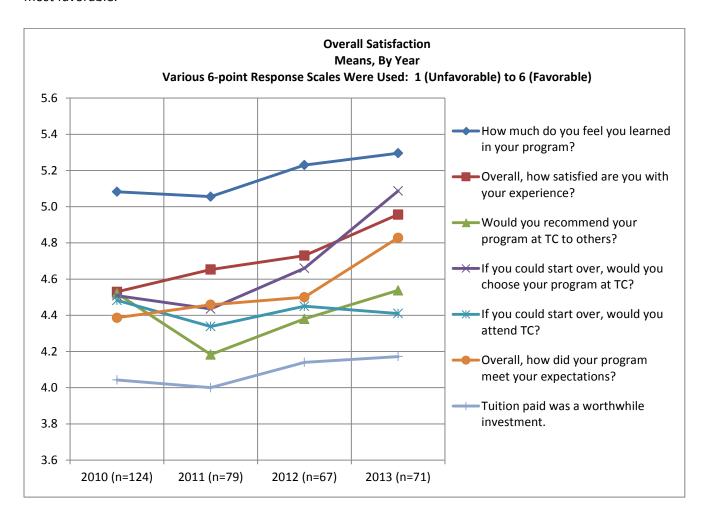


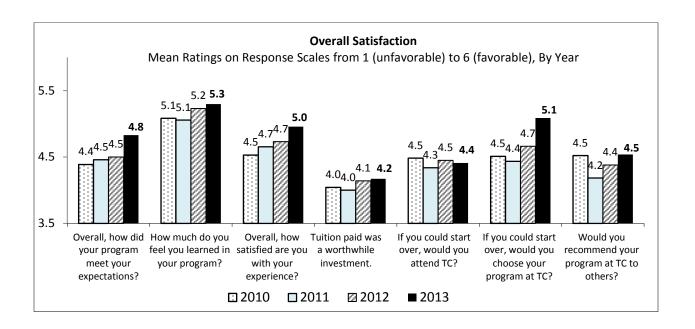
Overall Satisfaction

The Class of 2013 doctoral graduates seemed more satisfied, overall, than doctoral graduates of the last three years. Except for, "Tuition paid was a worthwhile investment" and "If you could start over, would you attend TC?" the ratings of which were about the same as last year's, the other *Overall Satisfaction* statements, had higher (favorable) ratings in 2013 than in 2012, 2011 and 2010. See chart below.

About nine out of 10 doctoral graduates felt programs met their expectations, that they learned much in their program, and were satisfied with their experiences at TC. About three out of four doctoral graduates reported: tuition paid was a worthwhile investment; they would attend TC again; and they would recommend their program to others. Nine out of 10 doctoral graduates would choose their program at TC again.

Overall Satisfaction 2013 mean ratings ranged between 4.2 and 5.3 on a six-point scale, 6.0 being most favorable.





INTRODUCTION

The Teachers College Exit Survey seeks to solicit doctoral graduating students' feedback on what they value highly in their educational experience and how well the College and individual programs meet student expectations.

The questionnaire is comprised of 65 statements about academic programs and courses, instruction/training, dissertation advisement, learning environment, resources, and student support services, and statements measuring overall satisfaction. Survey participants were asked to rate each statement from not important (1) to very important (6) on an importance scale, and from strongly disagree (1) to strongly agree (6) on an agreement scale. Seven open-ended questions provided respondents an opportunity to comment or elaborate on their perceptions of program strengths, areas for improvements, and on their educational experience at Teachers College in general. A copy of the questionnaire can be found in Appendix D.

The survey was administered to graduates of October 2012 and February 2013, and to doctoral students who had applied for graduation in May 2013. The questionnaire was sent to 268 doctoral graduates and graduating students in May 2013, through the online survey program, SurveyMonkey. Those with US mailing addresses were also sent a hard copy of the questionnaire, a cover letter, and a stamped and self-addressed envelope to our office. As of the end of July 2013 when the exit survey closed, the final number of Class 2013 doctoral graduates was 163; 70 responses were received, giving a response rate of 43%. The response rates for 2010, 2011, and 2012 were 47%, 31% and 24%, respectively.

Response rates for departments and programs are presented in Appendix C, and respondents' characteristics are presented in Appendix B.

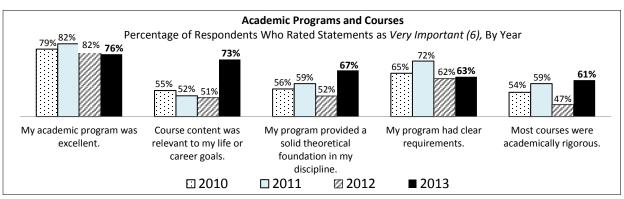
Overview of Report

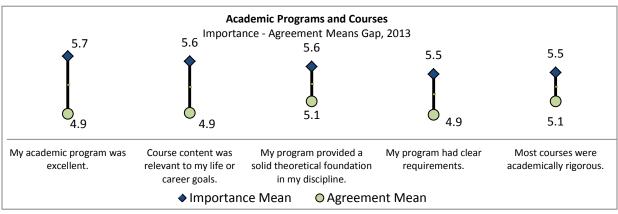
The report is organized around six categories: academic programs and courses, instruction/training, dissertation advisement, learning environment, resources, and student support services, and statements measuring overall satisfaction. Each category has a bar chart and a gap chart. The bar chart shows percent of graduates who rated the statements as "very important" (rating 6). Statements are shown in descending order of "very important" ratings, read left to right, based on 2013 results.

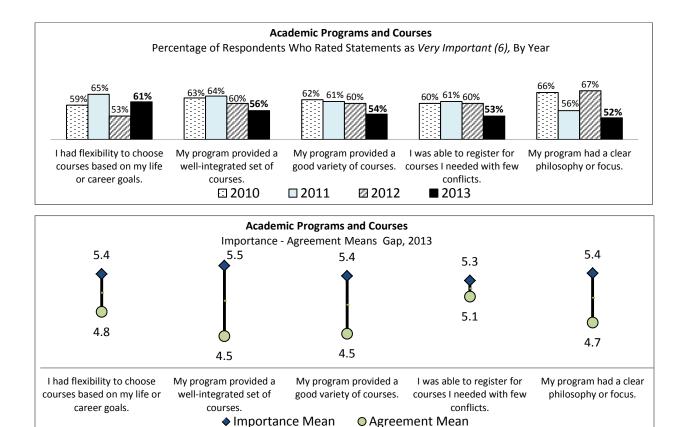
The gap chart shows the performance gap, calculated by subtracting the agreement mean from the importance mean. The importance-agreement gap is an indicator of how close programs were in meeting student expectations. The smaller the gap, the closer the programs were in meeting student expectations. The means and frequencies of all statements can be found in Appendix A.

Anchoring each category are comments and suggestions selected to represent the main feedback points mentioned by graduates. These comments help to provide clarification or elaboration of the quantitative results.

ACADEMIC PROGRAMS AND COURSES



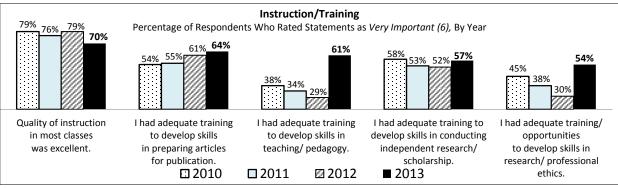


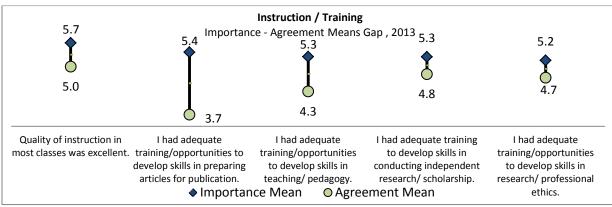


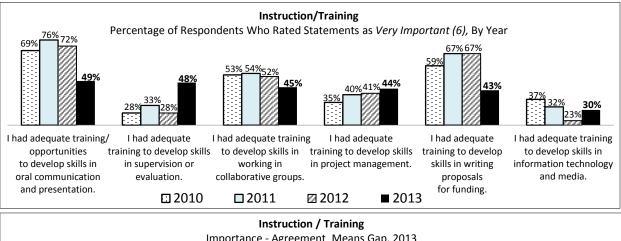
Twenty-eight graduates from 21 programs and 9 departments provided written feedback about program curriculum and courses.

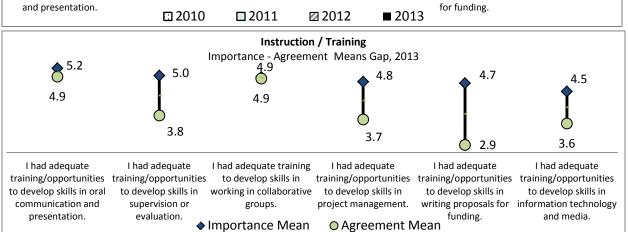
- I found that all the steps related to starting and completing the dissertation was not clear and formatted in a logical pattern. There should be a core set of classes that all doctoral candidates, which when taken in a specified order, would aid in the development of the proposal, methodology, study implementation, and write up of findings.
- I felt that my program was academically sound and rigorous. However, I found that it was somewhat outdated and needs to receive a renewal.
- I enjoyed the cohort model in my program because it provided me with lots of support.
- I found the professors in my program to be knowledgeable and did not hesitate to share their valuable experience with us. They were always professional and supportive of our efforts. The courses covered a broad range of topics and were presented in a scholarly way.

INSTRUCTION / TRAINING





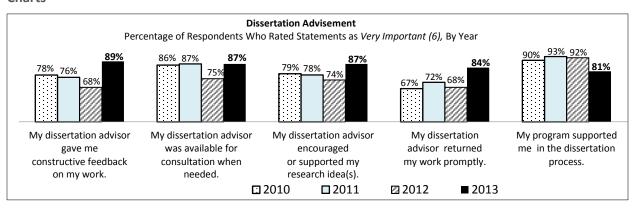


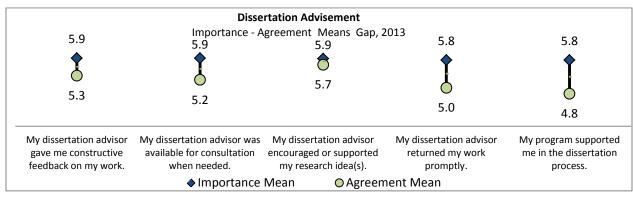


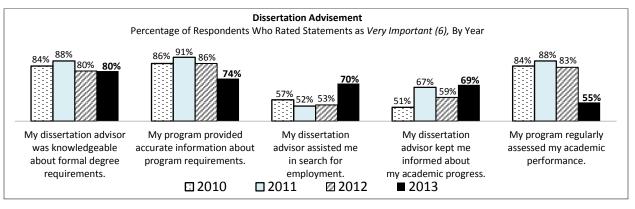
Twenty graduates from 14 programs and 6 departments provided written feedback about quality of instruction.

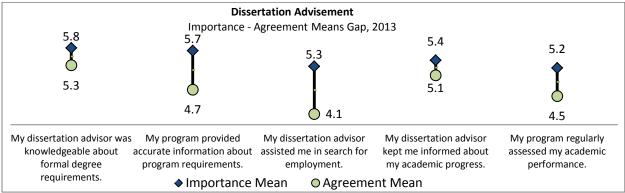
- Overall I found that my program was excellent. I think that it would have been helpful to have access to current technology such as a smart board.
- I think there needs to be more opportunities to take courses that were specifically designed for doctoral students only, not for both masters and doctoral students.
- The teaching and instruction in my program as a whole was excellent and top-notch. Each class that I took had equal grounding in theory and practice. ...
- I would have liked more training in publications. This course or workshop should be generated for the Teachers College community.
- (T)here are no courses, lecture series or education opportunities specifically focused on instructing doctoral students about grant funding and article submission.
- ... We were required to take 6-7 research/statistics courses. However the majority of students in our program (myself included), were grossly under-prepared to run our own analysis.

DISSERTATION ADVISEMENT





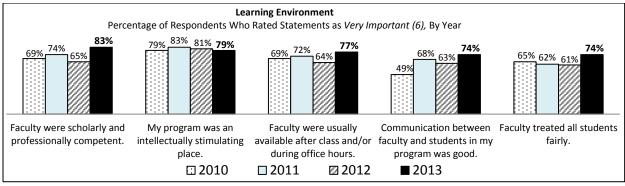


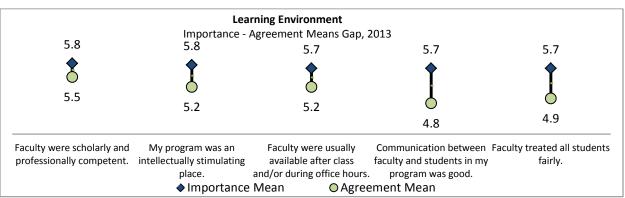


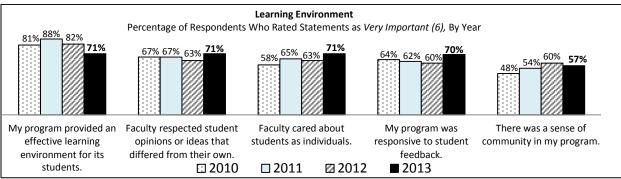
Twenty-three graduates from 18 programs and 9 departments provided written feedback about dissertation advisement.

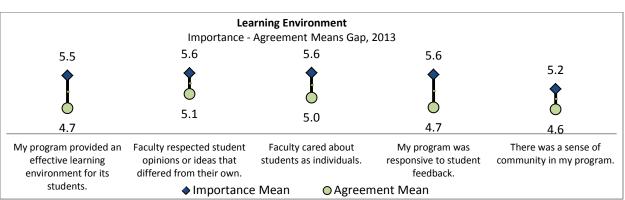
- My advisor was super supportive and knowledgeable in my area of study. I thought that the dissertation seminar course was helpful in terms of peer feedback, but it did not feel necessary as a required course.
- My dissertation sponsor did a wonderful job in helping me through the entire process including the
 dissertation, defenses, and career prospects. His clarity and candor allowed me to gauge and plan my
 academic career in a realistic way. His experience and knowledge of the process and its challenges
 allowed me to feel confident that I would successfully finish the program, despite difficulties that I would
 encounter.
- I found the dissertation seminar course to be very helpful, as it allowed me to develop my ideas and drafts and to receive constructive feedback from my classmates. My advisor was excellent. She went above and beyond her required responsibilities to provide guidance and mentorship.
- Based on my diverse experiences at Teachers College, I think that some faculty members need to be
 available to doctoral students for more than just 10 -15 minute slots.
- My advisor was excellent and went above and beyond the call of duty. I think my program needs to reduce the number of years that we are allowed to "float". There are yearly progress reports, but they are inconsequential. I think that there needs to be significantly more structural support after courses are complete for qualifying papers and dissertation.

LEARNING ENVIRONMENT





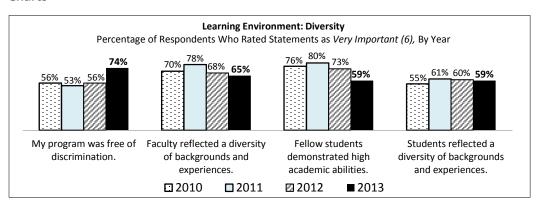


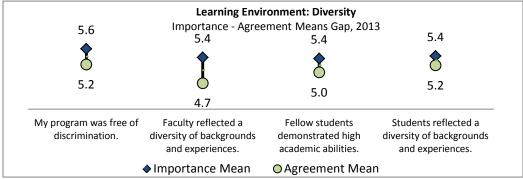


Sixteen graduates from 14 programs and 7 departments provided written feedback about learning environment and diversity.

- I found the environment to be competitive instead of collaborative. The students worked independently and there was mistrust among students and faculty. I felt as if some students were being exploited by faculty members.
- I think that with new technology such as Skype, there is probably more opportunity to break barriers of time and distance. This technology and software arrived a bit too late for me to take advantage but should prove to be of major benefit for students and faculty.
- The program was conceptual and the students were exceptional. However, the delivery of that program in areas such as clarity as to what was required and the faculty were inconsistent. I found the faculty sometimes to be exceptional and at times poor. The most important and critical support for students came from fellow students.
- My program was oriented towards practice, and I think there could have been more encouragement for deep thinking, exploring current practices and norms.

Diversity

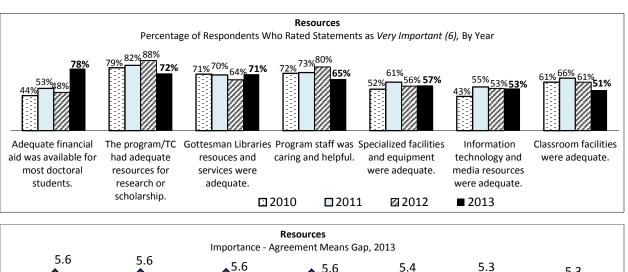


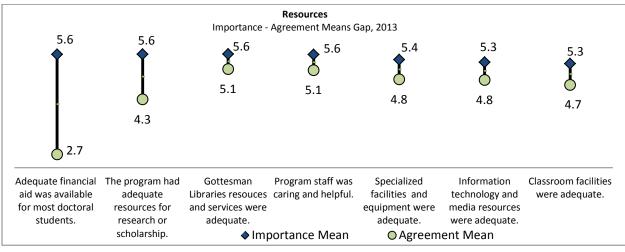


Comments related to diversity

Students in my program had a vast array of interests and experiences. The faculty and students in the
program were very diverse. The program did a great job supporting their diverse backgrounds by promoting
individualized learning and intellectual involvement, both inside and outside the classroom. Faculty was
available for students and had great communication and the utmost respect for them.

RESOURCES

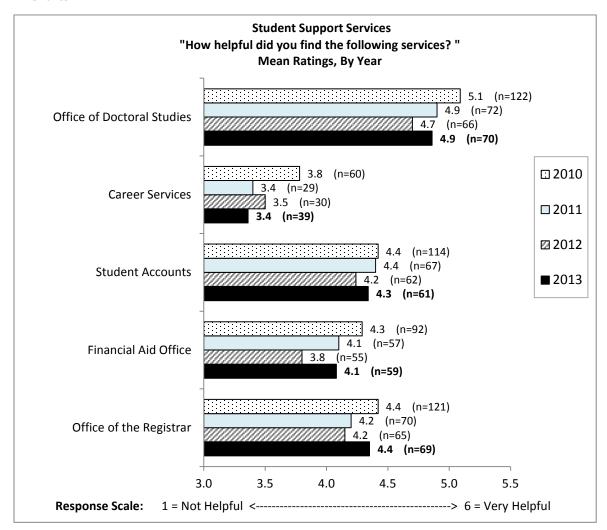




Twenty graduates from 14 programs and 7 departments provided written feedback about college or program resources.

- I found the resources to be adequate and available. However, I think services such as printing were too expensive. The financial aid given was mostly loans, limited grants or scholarships.
- I thought that the classrooms were average and should be improved to reflect the importance of the program and the students. A lounge or additional meeting area for the program would have been helpful.
- I believe that there needs to be many more funding opportunities for doctoral students that are not in the form of loans. None of my friends in other schools, including Columbia, have ever heard of the lack of funding that we experience here. I am absolutely burdened by hundreds of thousands of dollars of debt, and I had several scholarships.

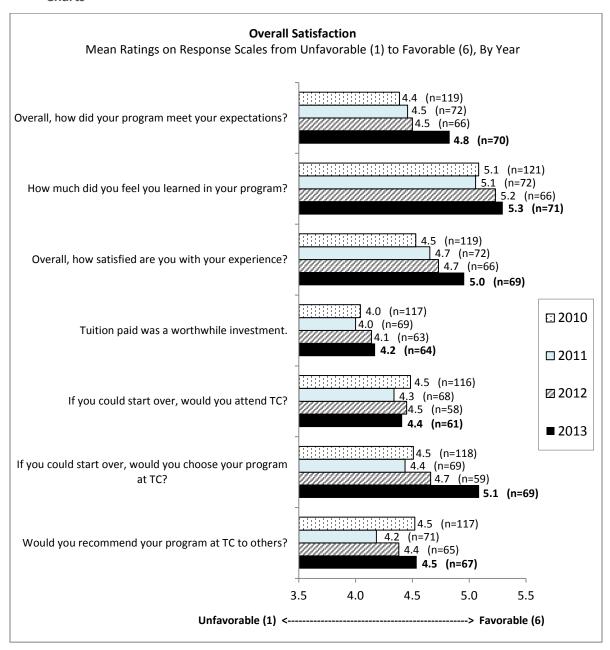
STUDENT SUPPORT SERVICES



Six graduates from four programs and four departments provided written feedback about student support services.

- The (office) should be totally reorganized to accommodate a more service-oriented approach to assisting students. I think you should put people in the front who have the skill-set to assist others with professionalism and with an approach that is about finding solutions, not setting up obstacles.
- Although the (office) was very responsive over email, going in-person was not always pleasant. The staff presented themselves as very daunting and stringent. Their printed materials and online postings were often conflicting. In addition there were several broken web links and items not labeled right in the online directory.

OVERALL SATISFACTION



Thirteen graduates from ten programs and six departments provided written feedback about their general student experience at Teachers College.

- ... throughout this program I went from knowing the knowledge in my research, to owning it. I was well prepared throughout this process in order to engage in scholarly discourse with colleagues, prepare presentations and communicate effectively. My advisor's feedback and encouragement will always resonate.
- I was generally impressed by the intelligence and insight of faculty members, but I think professors were often overwhelmed and unable to push the most talented students to reach their full potential.
- I found that the sense of community, collaboration and support is lacking. There was no support for finding work after graduation.
- If I had to start over again and choose a doctoral program, I would not choose Teachers College for a number of reasons. For example, my program did not match my career interests well enough. The funding is not adequate for doctoral students at Teachers College, neither are doctoral students in my program given enough opportunities to prepare themselves for future positions as college faculty. Students are not given teaching assistantships nor adequately prepared for publishing scholarly work. The positives I would recommend to prospective students are the faculty and instruction, pedagogy, and balance of theory and practice.
- When I started my doctoral degree, my program was really good and there was a sense of community. I have found that over the years, it has changed.
- I think that this program could be great, outstanding, and exceptional with the appropriate staffing.

APPENDIX A: MEANS & FREQUENCIES TABLES

Academic Programs and Courses

Academic Programs and Courses	Year			Ag	greement	(Percen	tage)					lmį	oortance	(Percent	tage)			Gap Mean
		(1) S ¹	trongly D	isagree	(6) :	Strongly /	Agree	Agree	n	(1)	Not Impo	rtant	(6) Ve	ery Impoi	tant	Impt	n	
		1	2	3	4	5	6	Mean		1	2	3	4	5	6	Mean		
1) My academic program was	2010	1	7	7	17	32	38	4.9	124	0	1	0	3	17	79	5.7	109	0.9
excellent.	2011	4	5	10	22	29	30	4.6	77	0	0	0	4	14	82	5.8	71	1.2
	2012	0	9	13	18	24	36	4.6	67	0	0	2	5	12	82	5.7	61	1.1
	2013	3	1	4	27	27	38	4.9	71	0	0	0	4	19	76	5.7	67	0.8
2) My program had a clear	2010	4	3	13	15	29	36	4.7	123	1	3	3	7	32	55	5.3	108	0.6
philosophy or focus.	2011	3	5	17	16	32	27	4.5	77	0	1	3	10	34	52	5.3	71	0.8
	2012	2	10	8	22	21	37	4.6	67	0	0	3	10	25	62	5.5	61	0.8
	2013	3	4	10	24	23	36	4.7	70	0	0	1	9	37	52	5.4	67	0.7
3) My program had clear	2010	2	5	10	13	27	44	4.9	124	1	0	4	9	20	66	5.5	108	0.6
requirements.	2011	3	1	7	21	30	38	4.9	76	0	1	1	8	32	56	5.4	71	0.5
	2012	2	8	6	13	28	43	4.9	67	0	0	3	13	23	60	5.4	61	0.5
	2013	3	3	10	17	25	42	4.9	71	1	1	1	4	28	63	5.5	68	0.6
4) My program provided a well-	2010	5	5	11	32	24	23	4.4	124	1	0	5	11	30	54	5.3	108	0.9
integrated set of courses.	2011	5	8	14	25	33	14	4.2	76	0	1	3	8	28	59	5.4	71	1.2
	2012	3	5	18	18	30	26	4.5	66	0	0	2	17	30	52	5.3	60	0.9
	2013	3	3	17	19	39	20	4.5	70	0	0	0	4	40	56	5.5	68	1.0
5) My program provided a good	2010	3	5	12	23	33	24	4.5	123	0	0	1	7	34	59	5.5	106	1.0
variety of courses.	2011	1	7	17	32	20	23	4.3	75	0	0	1	7	27	65	5.5	71	1.2
	2012	2	10	22	22	26	19	4.2	65	0	0	3	17	29	51	5.3	59	1.1
	2013	4	4	7	28	34	23	4.5	71	0	1	1	10	33	54	5.4	69	0.9
6) I was able to register for courses I	2010	1	3	4	12	26	54	5.2	122	0	2	3	5	31	60	5.4	107	0.2
needed with few conflicts.	2011	1	5	8	12	30	43	4.9	76	0	0	1	11	27	61	5.5	71	0.6
	2012	2	2	6	15	17	59	5.2	66	3	0	9	12	24	53	5.1	59	-0.1
	2013	3	3	7	11	25	51	5.1	71	0	1	3	13	29	53	5.3	68	0.2
7) I had flexibility to choose courses	2010	6	6	8	16	28	38	4.7	120	2	2	5	6	23	63	5.3	105	0.7
based on my life or career goals.	2011	7	1	5	19	34	34	4.7	74	1	0	3	9	22	64	5.4	67	0.7
	2012	6	3	8	17	30	36	4.7	66	2	5	5	10	32	47	5.0	60	0.3
	2013	3	6	4	24	20	44	4.8	71	0	0	4	13	22	61	5.4	69	0.6

Instruction and Training

Academic Programs and	Year			Aį	greement	(Percent	age)					lm	portance	(Percent	age)			Gap Mean
Courses (cont'd)		(1) S	Strongly D	isagree	(6) S	trongly A	gree	Agree Mean	n	(1)	Not Impo	rtant	(6) Ve	ry Import	ant	Impt Mean	n	IVICALI
		1	2	3	4	5	6	iviean		1	2	3	4	5	6	iviean		
8) My program provided a	2010	3	3	9	20	21	45	4.9	122	0	0	5	9	22	65	5.5	107	0.6
solid theoretical foundation in	2011	3	5	7	14	42	29	4.8	76	0	0	0	7	32	61	5.5	71	0.8
my discipline.	2012	2	2	14	20	28	35	4.8	65	0	0	2	9	22	67	5.6	58	0.8
	2013	1	4	1	23	21	49	5.1	71	0	0	0	10	23	67	5.6	69	0.5
9) Course content was	2010	1	5	5	20	37	33	4.9	123	0	1	1	6	31	62	5.5	108	0.7
relevant to my life or career	2011	3	5	4	24	38	26	4.7	76	0	0	0	7	32	61	5.5	71	0.8
goals	2012	0	6	8	17	32	38	4.9	65	2	9	0	10	28	60	5.4	60	0.6
	2013	3	3	4	24	25	41	4.9	71	0	2	0	5	21	73	5.6	67	0.8
10)Most courses were	2010	2	2	11	13	34	38	4.9	0	1	2	10	32	32	56	5.4	108	0.5
academically rigorous	2011	7	3	9	21	27	33	4.6	75	0	0	1	7	32	59	5.5	71	0.9
	2012	2	8	2	27	35	27	4.7	66	0	0	2	2	37	60	5.6	60	0.9
	2013	1	4	0	18	34	42	5.1	71	1	0	0	7	30	61	5.5	69	0.4
Instruction and Training																		
12) Quality of instruction in	2010	3	3	8	24	33	30	4.7	120	0	1	0	4	17	79	5.7	103	1.0
most classes was excellent.	2011	3	1	15	19	36	25	4.6	67	0	0	2	10	12	76	5.6	59	1.0
	2012	0	6	10	19	33	32	4.8	63	0	0	2	19	19	79	5.8	53	1.0
	2013	0	0	11	20	25	44	5.0	71	0	0	0	4	25	70	5.7	67	0.7
13) I had adequate	2010	2	6	8	20	25	39	4.8	123	0	1	0	13	28	58	5.4	107	0.6
training/opportunities to	2011	3	4	10	26	23	34	4.7	73	0	1	3	18	25	53	5.2	68	0.7
develop skills in oral	2012	0	6	6	16	39	33	4.9	64	2	0	5	11	21	61	5.3	57	0.5
communication and presentation.	2013	1	3	10	16	26	44	4.9	70	1	1	7	6	35	49	5.2	69	0.3
14) I had adequate	2010	34	21	21	14	4	5	2.5	112	4	3	10	16	21	45	4.8	98	0.2
training/opportunities to	2011	30	25	23	12	7	3	2.5	69	2	3	5	19	33	38	4.9	63	2.3
develop skills in writing	2012	40	17	23	9	6	5	2.4	65	2	2	14	21	21	41	4.8	58	2.4
proposals for funding.	2013	27	19	19	14	11	10	2.9	63	10	5	0	16	27	43	4.7	63	1.8
15) I had adequate	2010	20	17	17	22	11	14	3.3	121	1	0	6	8	27	59	5.4	104	1.8
training/opportunities to	2011	20	18	27	12	12	11	3.1	74	0	0	3	8	23	67	5.5	66	2.1
develop skills in preparing	2012	22	14	20	25	14	6	3.1	65	0	0	4	14	16	67	5.5	57	2.4
articles for publication.	2013	13	19	16	14	14	24	3.7	70	1	1	4	4	25	64	5.4	69	1.7

Instruction and Training (cont'd)	Year			A	greement	(Percenta	age)					lm	portance	(Percenta	ige)			Gap Mean
(cont a)		(1) 9	Strongly D	isagree	(6) S	trongly A	gree	Agree	n	(1)	Not Impo	rtant	(6) Vei	y Importa	ant	Impt	n	
		1	2	3	4	5	6	Mean		1	2	3	4	5	6	Mean		
16) I had adequate	2010	1	7	11	20	24	37	4.7	123	3	9	6	19	27	37	4.7	106	1.7
training/opportunities to develop skills in working in	2011	4	3	11	25	21	37	4.7	73	3	4	7	22	31	32	4.7	68	0.0
collaborative groups.	2012	0	3	14	19	34	31	4.8	65	5	5	16	22	24	28	4.4	65	0.0
oonaboraare groups.	2013	3	3	10	13	30	41	4.9	70	3	1	10	16	25	45	4.9	69	0.0
17) I had adequate	2010	4	5	9	15	22	46	4.8	123	0	1	0	7	22	69	5.6	108	0.0
training/opportunities to	2011	7	4	11	14	23	42	4.7	74	0	0	1	6	16	76	5.7	68	0.8
develop skills in conducting independent research/	2012	0	3	12	9	29	46	5.0	62	0	0	2	5	21	72	5.6	57	1.0
scholarship.	2013	4	3	10	14	26	42	4.8	69	1	3	1	12	25	57	5.3	68	0.5
18) I had adequate	2010	14	18	16	23	14	15	3.5	118	5	7	14	20	19	35	4.5	103	0.5
training/opportunities to	2011	16	13	24	17	16	14	3.5	70	0	3	5	27	25	40	4.9	63	1.0
develop skills in project management.	2012	8	18	21	29	18	7	3.5	62	4	4	19	25	25	23	4.3	52	1.4
	2013	13	12	19	19	21	15	3.7	67	5	6	6	17	23	44	4.8	66	1.1
19) I had adequate	2010	5	7	18	17	23	30	4.4	123	1	1	8	14	22	54	5.2	107	1.1
training/opportunities to develop skills in research/	2011	4	5	22	15	27	26	4.3	73	0	0	3	15	26	55	5.3	65	0.8
professional ethics.	2012	3	9	14	16	25	33	4.5	64	2	4	7	13	23	52	5.1	56	1.0
P	2013	3	1	14	21	24	37	4.7	71	1	1	10	6	27	54	5.2	70	0.5
20) I had adequate	2010	8	12	14	22	18	28	4.1	120	3	2	7	17	18	53	5.0	104	0.5
training/opportunities to develop skills in teaching/	2011	12	11	14	19	19	25	4.0	73	1	3	3	16	22	54	5.2	68	0.9
pedagogy.	2012	10	6	21	13	21	30	4.2	63	2	0	6	19	22	52	5.2	54	1.2
1 0 0/	2013	7	4	16	18	25	28	4.3	67	3	1	6	4	24	61	5.3	67	1.0
21) I had adequate	2010	10	16	17	25	17	14	3.6	116	8	4	10	15	26	38	4.6	102	0.9
training/opportunities to develop skills in supervision	2011	11	14	23	24	14	13	3.5	70	2	0	9	28	28	34	4.8	65	1.0
or evaluation.	2012	10	15	23	18	21	15	3.7	62	2	4	15	23	26	30	4.6	53	1.3
	2013	13	10	25	13	17	22	3.8	63	3	3	10	8	28	48	5.0	61	1.2
22) I had adequate	2010	10	15	25	25	13	12	3.5	118	5	7	15	25	20	28	4.3	103	1.2
training/opportunities to develop skills in	2011	12	14	25	22	18	8	3.4	72	5	3	9	23	27	33	4.7	66	0.8
information technology and	2012	8	15	29	19	15	15	3.6	62	4	7	13	22	26	29	4.5	55	1.3
media.	2013	12	17	22	20	11	18	3.6	65	5	5	14	21	26	30	4.5	66	1.0

Dissertation Advisement

Dissertation	Year			A	greement	(Percent	age)					lm	portance	(Percenta	age)			Gap Mean
Advisement		(1)	Strongly D	isagree	(6) S	trongly A	gree	Agree Mean	n	(1)	Not Impo	ortant	(6) Vei	ry Importa	ant	Impt Mean	n	
		1	2	3	4	5	6	iviean		1	2	3	4	5	6	Iviean		
24) My program supported	2010	4	5	14	14	21	42	4.7	118	0	0	0	2	12	86	5.8	100	1.1
me in the dissertation	2011	10	5	11	7	23	44	4.6	73	0	0	0	1	12	87	5.9	69	1.3
process.	2012	8	6	5	18	11	53	4.8	66	0	0	0	5	8	87	5.8	60	1.1
	2013	6	6	6	14	25	44	4.8	71	0	0	0	0	19	81	5.8	70	1.0
25) My program provided	2010	7	2	14	13	28	37	4.6	119	0	0	0	6	16	78	5.7	100	1.1
accurate information about	2011	4	4	11	14	25	42	4.8	73	0	1	0	3	19	76	5.7	68	0.9
program requirements.	2012	5	5	3	18	20	50	4.9	66	0	0	0	13	18	68	5.6	60	0.7
	2013	4	7	8	14	28	38	4.7	71	0	0	1	3	21	74	5.7	70	1.0
26) My program regularly	2010	7	9	19	15	20	31	4.3	116	1	2	5	12	23	57	5.2	99	1.0
assessed my academic	2011	7	8	8	23	18	35	4.4	71	1	3	3	16	24	52	5.1	67	0.7
performance.	2012	12	6	6	20	28	28	4.3	65	2	0	9	10	26	53	5.2	58	0.9
	2013	6	11	7	14	23	39	4.5	70	0	1	9	9	26	55	5.2	69	0.7
27) My dissertation advisor	2010	3	3	3	13	21	56	5.1	118	0	2	1	2	16	79	5.7	100	0.6
was knowledgeable about formal degree	2011	5	3	8	8	23	52	5.0	73	0	0	0	7	14	78	5.7	69	0.7
requirements.	2012	3	6	2	11	15	63	5.2	65	0	0	7	3	15	75	5.6	59	0.4
	2013	3	3	3	6	23	63	5.3	70	0	0	1	1	17	80	5.8	69	0.5
28) My dissertation advisor	2010	6	3	6	11	15	59	5.0	118	0	0	1	2	11	86	5.8	100	0.8
was available for	2011	5	3	8	11	21	52	4.9	73	0	0	0	1	7	91	5.9	69	1.0
consultation when needed.	2012	3	8	2	11	21	56	5.1	66	0	0	0	2	12	86	5.8	58	0.7
	2013	6	3	4	8	10	69	5.2	71	0	0	0	0	13	87	5.9	70	0.7
29) My dissertation advisor	2010	4	1	1	8	16	70	5.4	118	0	0	0	1	15	84	5.8	100	0.4
encouraged or supported	2011	3	3	4	10	12	68	5.3	73	0	0	0	0	12	88	5.9	69	0.6
my research idea(s).	2012	3	3	2	6	14	73	5.4	66	0	0	0	8	16	83	5.8	59	0.4
	2013	1	0	1	3	16	79	5.7	70	0	0	0	1	12	87	5.9	69	0.2
30) My dissertation advisor	2010	3	3	3	12	14	65	5.3	118	0	0	0	0	10	90	5.9	102	0.6
gave me constructive feedback on my work.	2011	7	4	3	5	16	64	5.1	73	0	0	0	0	7	93	5.9	68	0.8
reeuback off fifty work.	2012	3	5	6	11	11	65	5.2	66	0	0	0	0	9	92	5.9	59	0.7
	2013	3	3	4	7	14	69	5.3	71	0	0	0	1	10	89	5.9	70	0.6

Learning Environment

Dissertation Advisement	Year			Ag	reement	(Percen	tage)					lmp	ortance	(Percent	age)			Gap
(cont'd)		(1) St	rongly Di	sagree	(6)	Strongly	Agree	Agree	n	(1) N	lot Impor	tant	(6) Ve	ry Impor	tant	Impt	n	Mean
		1	2	3	4	5	6	Mean		1	2	3	4	5	6	Mean		
31) My dissertation advisor	2010	7	5	5	9	15	59	5.0	118	0	0	0	3	13	84	5.8	100	0.8
returned my work promptly.	2011	7	6	8	11	12	56	4.8	72	0	0	1	0	10	88	5.9	69	1.1
	2012	6	2	8	11	21	53	5.0	66	0	0	0	2	19	80	5.8	59	0.8
	2013	4	6	7	11	14	57	5.0	70	0	0	0	3	13	84	5.8	69	0.8
32) My dissertation advisor	2010	6	8	5	21	15	46	4.7	117	0	1	4	11	17	67	5.5	101	0.8
kept me informed about my	2011	7	3	8	10	24	48	4.8	71	0	1	1	3	22	72	5.6	68	0.8
academic progress.	2012	6	8	5	8	25	49	4.9	65	0	0	4	2	21	74	5.7	57	0.8
	2013	3	6	12	6	10	64	5.1	69	0	0	9	7	15	69	5.4	68	0.3
33) My dissertation advisor	2010	22	11	11	18	12	26	3.6	90	8	6	7	13	15	51	4.7	86	1.1
assisted me in search for	2011	19	15	15	12	8	31	3.7	59	3	2	2	9	17	67	5.4	58	1.7
employment.	2012	23	11	14	14	4	35	3.7	57	6	2	6	6	20	59	5.1	49	1.4
	2013	15	9	9	24	9	35	4.1	55	4	5	2	7	13	70	5.3	56	1.2
Learning Environment																		
35) My program provided an	2010	0	7	11	19	31	32	4.7	116	0	0	2	6	22	69	5.6	98	0.9
effective learning	2011	1	5	10	26	27	30	4.6	73	0	0	0	3	25	72	5.7	69	1.1
environment for its students.	2012	0	6	5	23	31	34	4.8	64	0	0	0	9	29	63	5.5	59	0.7
	2013	6	3	10	24	15	42	4.7	71	0	0	4	9	16	71	5.5	70	0.9
36) My program was an	2010	0	3	7	19	30	42	5.0	117	0	0	2	2	17	79	5.7	99	0.7
intellectually stimulating	2011	3	6	11	22	18	40	4.7	72	0	0	1	4	12	83	5.8	69	1.1
place.	2012	2	5	5	12	35	42	5.0	66	0	0	0	2	25	73	5.7	59	0.7
	2013	1	1	3	20	18	56	5.2	71	0	0	0	1	20	79	5.8	70	0.6
37) Faculty were scholarly and	2010	0	2	7	12	33	46	5.2	117	0	0	0	0	19	81	5.8	100	0.7
professionally competent.	2011	0	3	7	16	30	44	5.1	73	0	0	0	3	9	88	5.9	69	0.8
	2012	0	5	5	8	26	57	5.3	65	0	0	0	2	17	81	5.8	58	0.5
	2013	0	3	0	8	25	63	5.5	71	0	0	0	1	16	83	5.8	70	0.3
38) Faculty were usually	2010	2	0	9	13	28	49	5.1	118	0	0	2	7	26	65	5.5	100	0.4
available after class and/or	2011	3	0	11	19	25	42	4.9	73	0	1	1	3	32	62	5.5	69	0.6
during office hours.	2012	2	3	6	15	30	44	5.0	66	0	0	0	12	25	63	5.5	59	0.5
	2013	1	1	4	14	25	54	5.2	71	0	0	3	3	17	77	5.7	70	0.5

Learning Environment	Year			Ag	reement	(Percen	tage)	+			•	Imp	ortance	(Percent	age)	:		Gap
(cont'd)		(1) St	rongly D	sagree	(6)	Strongly	Agree	Agree	n	(1) N	lot Impoi	rtant	(6) Ve	ry Impor	rtant	Impt	n	Mean
		1	2	3	4	5	6	Mean		1	2	3	4	5	6	Mean		
39) Communication between	2010	3	6	13	13	29	36	4.7	119	0	0	2	5	29	64	5.6	100	0.9
faculty and students in my	2011	4	3	14	14	30	36	4.7	73	0	0	3	3	32	62	5.5	68	0.8
program was good.	2012	2	5	14	9	32	39	4.8	66	0	0	2	7	29	63	5.5	59	0.7
	2013	4	3	11	14	27	41	4.8	71	0	0	0	6	20	74	5.7	70	0.9
40) Faculty respected student	2010	0	9	7	16	24	44	4.9	119	0	0	1	5	27	67	5.6	101	0.7
opinions or ideas that	2011	1	3	8	15	32	40	4.9	72	0	0	1	3	29	67	5.6	69	0.7
differed from their own.	2012	2	5	2	14	31	48	5.1	65	0	0	2	7	23	68	5.6	57	0.5
	2013	4	1	7	8	30	49	5.1	71	0	0	1	7	20	71	5.6	69	0.6
41) Faculty cared about	2010	3	7	8	10	29	45	4.9	119	0	0	3	7	21	69	5.6	101	0.7
students as individuals.	2011	1	3	12	15	22	46	4.9	72	0	1	1	3	21	74	5.6	68	0.7
	2012	2	6	6	15	22	49	5.0	65	0	2	2	11	21	65	5.5	57	0.5
	2013	1	3	10	20	17	49	5.0	71	0	1	0	6	21	71	5.6	70	0.7
42) Faculty treated all	2010	3	7	5	16	23	46	4.9	117	0	0	1	4	25	70	5.6	101	0.8
students fairly.	2011	3	6	9	15	26	41	4.8	68	0	0	2	2	18	78	5.7	65	0.9
	2012	3	6	8	11	34	39	4.8	65	0	0	3	3	29	64	5.5	59	0.7
	2013	1	6	13	9	23	49	4.9	70	0	0	0	6	20	74	5.7	70	0.8
43) My program was	2010	6	6	10	23	26	30	4.5	102	0	0	3	9	30	58	5.4	91	1.0
responsive to student	2011	5	8	16	13	22	37	4.5	63	0	0	5	5	26	65	5.5	62	1.0
feedback.	2012	3	8	13	19	25	32	4.5	63	0	0	4	9	32	56	5.4	54	0.9
	2013	9	5	8	14	17	48	4.7	66	0	1	1	6	21	70	5.6	67	0.9
44) There was a sense of	2010	7	11	14	20	19	29	4.2	118	2	3	3	10	34	48	5.1	98	0.9
community in my program.	2011	8	13	15	20	17	27	4.0	71	0	1	6	15	24	54	5.2	68	1.2
	2012	8	6	11	23	25	27	4.3	64	0	2	5	7	26	60	5.4	58	1.1
	2013	7	7	7	17	17	45	4.6	71	3	0	7	12	22	57	5.2	69	0.5
45) Fellow students	2010	1	3	4	19	33	40	5.0	115	0	2	1	12	36	49	5.3	98	0.3
demonstrated high academic	2011	3	10	10	17	29	31	4.5	70	0	1	0	9	22	68	5.5	68	1.0
abilities.	2012	2	3	5	26	32	32	4.8	65	0	2	2	9	28	60	5.4	58	0.6
	2013	1	1	7	20	26	43	5.0	69	0	0	7	9	25	59	5.4	68	0.4

Resources

Learning Environment (cont'd)	Year		•	Ag	reement	(Percen	tage)					lmp	ortance	(Percent	age)			Gap Mean
		(1) St	rongly Di	isagree	(6)	Strongly	Agree	Agree	n	(1) N	lot Impoi	rtant	(6) Ve	ery Impor	tant	Impt	n	
		1	2	3	4	5	6	Mean		1	2	3	4	5	6	Mean		
46) Faculty reflected a	2010	2	7	14	13	27	38	4.7	118	2	1	3	9	30	55	5.3	99	0.6
diversity of backgrounds and	2011	1	1	13	25	25	34	4.7	71	0	1	0	12	25	61	5.4	67	0.7
experiences.	2012	5	5	9	25	23	34	4.6	65	0	4	2	7	26	61	5.4	57	0.8
	2013	3	6	13	13	28	38	4.7	69	0	3	6	6	21	65	5.4	68	0.7
47) Students reflected a	2010	1	3	9	9	31	48	5.1	114	3	2	3	8	28	56	5.2	98	0.1
diversity of backgrounds and	2011	0	3	5	14	33	45	5.1	73	0	3	0	13	31	53	5.3	68	0.2
experiences.	2012	3	2	6	22	31	36	4.8	64	0	0	3	14	22	60	5.4	58	0.6
	2013	1	3	7	9	25	55	5.2	69	0	0	4	9	28	59	5.4	69	0.2
48) My program was free of	2010	3	3	10	5	17	63	5.2	110	0	0	0	3	21	76	5.7	97	0.5
discrimination.	2011	3	2	8	6	24	58	5.2	66	0	2	0	3	15	80	5.7	65	0.5
	2012	3	5	5	10	20	57	5.1	61	0	0	2	6	11	82	5.7	54	0.6
	2013	1	1	7	10	24	55	5.2	67	1	1	1	0	21	74	5.6	70	0.4
Resources																		
50) The program/TC had	2010	5	6	9	22	20	38	4.6	120	0	0	3	5	20	72	5.6	104	1.0
adequate resources for	2011	3	7	16	17	20	36	4.5	69	0	0	0	3	24	73	5.7	66	1.2
research or scholarship.	2012	8	6	8	31	19	29	4.3	65	0	0	2	6	13	80	5.7	55	1.4
	2013	9	13	11	13	19	36	4.3	70	0	0	6	3	19	72	5.6	68	1.3
51) Program staff was caring	2010	1	1	7	19	20	53	5.1	122	0	1	0	11	26	61	5.4	106	0.3
and helpful.	2011 2012	3	10 5	6 6	23 15	25 26	34 45	4.6 4.9	71 65	0	0	2	12 7	21 27	66 64	5.5 5.5	67 56	0.9 0.6
	2012	1	3	10	10	21	55	5.1	71	0	0	1	6	28	65	5.6	71	0.5
52) Gottesman Libraries	2010	0	3	6	18	26	48	5.1	122	1	0	0	7	22	71	5.6	105	0.5
resouces and services were	2011	0	6	6	16	29	44	5.0	70	0	2	0	8	21	70	5.6	66	0.6
adequate.	2012	2	3	5	16	36	39	5.0	64	0	0	0	4	36	61	5.6	56	0.6
	2013	0	4	4	14	27	50	5.1	70	0	0	4	4	20	71	5.6	69	0.4
53) Classroom facilities were	2010	2	8	11	27	27	25	4.4	123	1	0	4	19	33	43	5.1	105	0.7
adequate.	2011	0	19	14	28	22	17	4.0	69	0	0	8	12	25	55	5.3	64	1.3
	2012 2013	6	12 4	11	23	23 32	25 31	4.2	65 71	0 0	0	2	18	32 31	48	5.3	56 70	1.1
	2013	3	4	8	21	32	31	4.7	/1	U	1	1	14	31	51	5.3	/0	0.6

Resources (cont'd)	Year			Ag	reement	t (Percen	tage)	•				Imp	ortance	(Percent	age)			Gap Mean
		(1) St	rongly Di	sagree	(6)	Strongly	Agree	Agree	n	(1) N	lot Impor	tant	(6) Ve	ry Impor	tant	Impt	n	ivicum
		1	2	3	4	5	6	Mean		1	2	3	4	5	6	Mean		ľ
54) Specialized facilities	2010	2	2	11	30	25	31	4.7	101	1	2	4	20	29	44	5.0	84	0.4
(labs, studios, etc.) and	2011	2	3	10	34	29	21	4.5	58	0	0	9	16	22	53	5.2	58	0.7
equipment were adequate.	2012	2	9	4	39	23	23	4.4	56	0	0	6	14	28	53	5.3	51	0.8
	2013	0	6	9	11	42	32	4.8	53	0	0	4	8	32	57	5.4	53	0.6
55) Information technology	2010	1	4	9	25	24	37	4.8	115	1	1	1	19	26	52	5.2	96	0.5
and media resources were	2011	1	9	12	25	25	29	4.5	69	0	2	3	12	23	61	5.4	66	0.9
adequate.	2012	2	5	10	22	35	27	4.6	60	0	0	6	9	30	56	5.4	54	0.7
	2013	3	5	3	20	34	35	4.8	65	0	2	2	11	33	53	5.3	64	0.5
56) Adequate financial aid	2010	37	10	15	10	13	14	2.9	99	0	0	4	6	12	79	5.7	85	2.7
was available for most	2011	38	10	16	12	7	17	2.9	58	0	0	0	4	14	82	5.8	57	2.9
doctoral students.	2012	44	3	13	18	10	12	2.8	61	0	0	2	4	6	88	5.8	50	3.0
	2013	39	17	6	22	5	11	2.7	64	3	0	0	9	9	78	5.6	65	2.9

Student Support Services

Student Support Services	Year		F	requency (Percentag	e)			
		1 (Not He	elpful) <			> 6 (Ver	y Helpful)	Mean	n
		1	2	3	4	5	6		
58a) Office of the Registrar	2010	3	10	15	21	20	32	4.4	121
	2011	4	10	11	29	26	20	4.2	70
	2012	6	5	22	23	25	20	4.2	65
	2013	3	9	13	26	25	25	4.3	69
58b) Financial Aid Office	2010	7	7	16	22	20	29	4.3	92
	2011	11	11	9	23	21	26	4.1	57
	2012	15	7	15	26	24	15	3.8	55
	2013	14	5	15	20	17	29	4.1	59
58c) Student Accounts	2010	4	4	21	19	21	31	4.4	114
	2011	3	7	16	21	27	25	4.4	67
	2012	3	7	115	31	29	16	4.2	62
	2013	5	5	13	26	30	21	4.3	61
58d) Career Services	2010	12	13	15	22	22	17	3.8	60
	2011	10	21	24	21	10	14	3.4	29
	2012	17	23	10	13	17	20	3.5	30
	2013	18	18	15	18	21	10	3.4	39
58e) Office of Doctoral	2010	1	6	7	13	16	57	5.1	122
Studies	2011	7	3	8	14	54	5	4.9	72
	2012	5	6	9	17	23	41	4.7	66
	2013	3	6	6	19	23	44	4.9	70

Overall Satisfaction

Overall Satisfaction	Year		ı	Frequency (ii	n percentage)		Mean	n
		1	2	3	4	5	6		
		1 (Much	worse than I ex	pected) <	> 6 (Much	better than I e	expected)		
60) Overall, how did	2010	5	4	13	24	34	20	4.4	119
your program meet	2011	4	4	11	25	33	22	4.5	72
your expectations?	2012	3	9	8	21	33	26	4.5	66
	2013	4	0	7	20	34	34	4.8	70
		1 (Not muc	h) <				> 6 (A lot)		
61) How much do you	2010	2	1	7	19	20	51	5.1	121
feel you learned in	2011	3	3	4	12	32	46	5.1	72
your program?	2012	2	2	5	9	32	52	5.2	66
	2013	1	3	3	8	27	58	5.3	71
		1 (Very	dissatisfied) <		-	> 6 (Very s	atisfied)		
62) Overall, how	2010	3	9	10	17	29	31	4.5	119
satisfied are you with	2011	4	3	10	19	35	29	4.7	72
your experience?	2012	3	5	9	17	33	33	4.7	66
	2013	3	3	3	19	32	41	5.0	69
		1 (Strong	y disagree) <			> 6 (Stron	gly agree)		
63) Tuition paid was a	2010	8	8	21	23	19	22	4.0	117
worthwhile	2011	9	10	16	23	22	20	4.0	69
investment.	2012	5	11	16	22	25	21	4.1	63
	2013	5	14	9	25	25	22	4.2	64
		1 (Definit	tely not) <			> 6 (Defi	nitely yes)		
64) If you could start	2010	9	8	7	18	16	41	4.5	116
over, would you attend	2011	10	3	19	16	13	38	4.3	68
TC?	2012	9	9	10	16	16	41	4.5	58
	2013	8	11	5	20	18	38	4.4	61
65) If you could start	2010	12	7	8	12	16	46	4.5	118
over, would you choose	2011	10	6	13	12	20	39	4.4	69
your program at TC?	2012	5	9	5	19	22	41	4.7	59
66) 111	2013	3	6	0	17	19	55	5.1	69
66) Would you	2010	9	7	8	15	20	41	4.5	117
recommend your	2011	13	8	13	13	21	32	4.2	71
program at TC to	2012	9	6	12	19	17	37	4.4	65
others?	2013	6	9	9	16	21	39	4.5	67

APPENDIX B

Characteristics of Respondents, 2010 - 2013

CHARACTERISTICS OF RESPONDENTS	Nu	mber of R	esponden	ts	Pei	cent of R	esponden	ts
	2010	2011	2012	2013	2010	2011	2012	2013
Departments								
Additional Programs	0	0	0	1	0%	0%	0%	1%
Arts & Humanities	16	15	13	17	13%	20%	19%	24%
Biobehavioral Sciences	2	1	1	3	2%	1%	2%	4%
Counseling & Clinical Psychology	6	1	1	3	5%	1%	2%	4%
Curriculum & Teaching	11	4	5	3	9%	5%	8%	4%
Education Policy & Social Analysis	0	0	0	5	0%	0%	0%	7%
Health & Behavior Studies	22	15	7	10	18%	20%	10%	14%
Human Development	6	5	5	2	5%	7%	8%	3%
Interdisciplinary Studies	1	0	0	0	1%	0%	0%	0%
International & Transcultural Studies	14	11	8	7	11%	15%	12%	10%
Mathematics, Science & Technology	18	8	13	8	15%	11%	18%	11%
Organization & Leadership	28	16	15	12	23%	21%	22%	17%
Number of respondents with unknown department	0	0	0	0	0%	0%	0%	0%
Total number of respondents	124	79	67	71	100%	100%	100%	100%
Degree					,			
Ed.D.	79	54	39	41	64%	68%	58%	58%
Ed.D.C.T.	6	6	2	5	5%	8%	3%	7%
Ph.D.	39	19	26	24	32%	24%	39%	34%
Number of respondents with unknown degree	0	0	0	0	0%	0%	0%	0%
Total number of respondents	124	79	67	71	100%	100%	100%	100%
Gender								
Female	90	61	54	48	73%	77%	81%	68%
Male	34	18	13	23	27%	23%	19%	32%
Number of respondents with unknown gender	0	0	0	0	0%	0%	0%	0%
Total number of respondents	124	79	67	71	100%	100%	100%	100%
Age								
26-30	8	5	1	5	7%	6%	2%	7%
31-35	29	20	23	23	23%	25%	35%	33%
36-40	21	16	17	14	17%	20%	26%	20%
41-45	23	13	11	8	19%	17%	17%	11%
46 or above	43	25	13	20	35%	32%	20%	29%
Number of respondents with unknown age	0	0	0	1	0%	0%	0%	1%
Total number of respondents	124	79	67	71	100%	100%	100%	100%
Citizenship							•	
U.S. citizen	103	71	54	49	83%	90%	81%	69%
Non-U.S. citizen	21	8	13	22	17%	10%	19%	31%
Number of respondents with unknown citizenship	0	0	0	0	0%	0%	0%	0%
Total number of respondents	124	79	67	71	100%	100%	100%	100%
Residence							<u>_</u>	
Foreigner	21	8	13	22	17%	10%	19%	31%
New York Resident	61	38	27	31	49%	48%	40%	44%
Non-New York Resident	42	33	27	18	34%	42%	40%	25%
Number of respondents with unknown residence	0	0	0	0	0%	0%	0%	0%
Total number of respondents	124	79	67	71	100%	100%	100%	100%

CHARACTERISTICS OF RESPONDENTS (cont'd)	Nu	mber of R	esponden	ts	Pe	rcent of R	esponden	ts
	2010	2011	2012	2013	2010	2011	2012	2013
Race/Ethnicity								
African American	16	5	18	4	13%	6%	18%	56%
Asian/ Pacific Islander	17	6	7	9	14%	8%	10%	13%
White (of European, Middle Eastern, or North African)	64	49	34	35	52%	62%	51%	49%
Latino or Hispanic American	8	6	6	10	7%	8%	9%	14%
Foreign	9	5	0	9	7%	6%	0%	13%
Number of respondents with unknown race/ethnicity	10	8	8	0	9%	6%	12%	0%
Total number of respondents	124	79	67	71	100%	100%	100%	100%

APPENDIX C

Response Rates By Department and Program, 2010 - 2013

Note: The number of respondents by department may not equal the sum of the number of respondents of its affiliated programs because some respondents indicated their department but not their program of study.

PROGRAMS BY DEPARTMENT		2010)		2011	L		2012			2013	•
	# Surve yed	# Resp onded	Respon se Rate	# Surve yed	# Resp onded	Respon se Rate	# Surve yed	# Resp onded	Respon se Rate	# Survey ed	# Respo nded	Respon se Rate
Additional Programs	na	na	na	na	na	na	na	na	na	5	1	20%
Interdisciplinary Studies in Education	3	1	33%	4	3	75%	1	0	0%	4	1	25%
Family and Community Education	0	0	0%	0	0	0%	0	0	0%	1	1	100%
Arta and Humanities	40	16	40%	50	15	30%	42	13	31%	26	17	65%
Applied Linguistics	2	2	100%	5	1	20%	1	0	0%	0	0	0%
Art and Art Education	7	3	43%	17	7	41%	8	3	38%	2	2	100%
History and Education	23	0	0%	1	0	0%	5	1	20%	1	0	0%
Music and Music Education	15	4	27%	14	4	29%	10	4	40%	9	6	67%
Philosophy and Education	4	2	50%	2	0	0%	9	3	33%	1	1	100%
Religion and Education	0	0	0%	1	1	100%	0	0	0%	0	0	0%
Teaching of English	8	4	50%	8	2	25%	6	2	33%	6	3	50%
Teaching of Social Studies	1	1	100%	2	0	0%	3	0	0%	5	4	80%
TESOL	3	0	0%	0	0	0%	0	0	0%	2	1	50%
Biobehavioral Studies	5	2	40%	5	1	20%	3	1	33%	5	3	60%
Applied Physiology	1	1	100%	0	0	0%	0	0	0%	0	0	0%
Physical Education	1	0	0%	1	1	100%	1	1	100%	1	1	100%
Kinesiology	1	0	0%	1	0	0%	0	0	0%	0	0	0%
Motor Learning	1	0	0%	3	0	0%	1	0	0%	0	0	0%
Movement Science and Education	0	0	0%	0	0	0%	0	0	0%	3	2	67%
Speech and Language Pathology	1	1	100%	0	0	0%	1	0	0%	1	0	0%
Counseling and Clinical Psychology	24	6	25%	26	1	4%	34	1	3%	11	3	27%
Clinical Psychology	13	1	8%	15	1	7%	17	0	0%	6	1	17%
Counseling Psychology	11	0	0%	11	0	0%	17	1	100%	5	2	40%
Curriculum and Teaching	24	11	46%	15	4	27%	13	5	38%	5	3	60%
Curriculum and Teaching	19	7	37%	11	3	27%	10	4	40%	5	3	60%
Early Childhood Education	5	4	80%	2	0	0%	3	1	33%	0	0	0%
Gifted Education	0	0	0%	1	1	100%	0	0	0%	0	0	0%
Education Policy & Social Analysis	0	0	0%	0	0	0%	0	0	0%	13	5	38%
Economics and Education	5	4	80%	8	3	38%	4	3	75%	10	5	50%
Sociology and Education	0	0	0%	2	0	0%	3	0	0%	2	0	0%
Politics and Education	1	1	100%	4	2	50%	5	2	40%	1	1	100%
Health and Behavior Studies	49	22	45%	38	15	39%	36	7	19%	30	10	33%
Administration of Spec Ed Programs	1	0	0%	2	0	0%	0	0	0%	0	0	0%
Applied Behavior Analysis	5	3	60%	4	1	25%	6	1	17%	4	0	0%
Behavioral Nutrition	1	0	0%	1	0	0%	2	1	50%	0	0	0%

PROGRAMS BY DEPARTMENT		2010			2011			2012			2013	
	# Surve yed	# Resp onded	Respon se Rate	# Surve yed	# Resp onded	Respon se Rate	# Surve yed	# Resp onded	Respon se Rate	# Survey ed	# Respo nded	Respon se Rate
Health and Behavior Studies												
Blindness & Visual Impairment	1	0	0%	0	0	0%	0	0	0%	0	0	0%
Cross-Categorical Studies	4	2	50%	0	0	0%	0	0	0%	0	0	0%
Health Education	23	10	43%	9	4	44%	15	3	20%	8	6	75%
Intellectual Disabilities/ Autism	6	1	17%	5	2	40%	2	1	50%	2	0	0%
Learning Disabilities	0	0	0%	1	0	0%	0	0	0%	0	0	0%
Nursing Education	3	1	33%	4	3	75%	2	0	0%	1	1	100%
Nutrition Education	1	1	100%	0	0	0%	1	1	100%	6	2	33%
Nutrition and Public Health	0	0	0%	1	1	100%	0	0	0%	0	0	0%
Physical Disabilities	0	0	0%	1	1	100%	1	0	0%	0	0	0%
Reading Specialist	0	0	0%	1	0	0%	0	0	0%	0	0	0%
Research in Special Education	0	0	0%	1	1	100%	0	0	0%	3	0	0%
School Psychology	4	3	75%	10	1	10%	7	0	0%	5	1	20%
Program Unknown	0	0	0%	0	0	0%	0	0	0%	1	1	100%
Human Development	11	6	55%	15	5	33%	25	5	20%	14	2	14%
Cognitive Studies in Education	10	5	50%	6	2	33%	13	4	31%	7	1	14%
Developmental Psychology	0	0	0%	2	1	50%	5	1	20%	0	0	0%
Measurement and Evaluation	1	1	100%	5	2	40%	4	0	0%	7	1	14%
International and Transcultural	21	14	67%	29	11	38%	32	8	25%	14	7	50%
Anthropology and Education	1	0	0%	1	0	0%	1	1	100%	7	3	43%
Applied Anthropology (w/ GSAS)	5	0	0%	5	1	20%	7	1	14%	0	0	0%
Comparative & International Ed	6	4	67%	2	1	50%	9	2	22%	7	4	57%
International Ed Development	9	6	67%	13	6	46%	11	1	9%	0	0	0%
Mathematics, Science and Technology	35	18	51%	31	8	26%	32	12	38%	20	8	40%
Communication	2	1	50%	2	1	50%	3	0	0%	9	5	56%
Instructional Technology and Media	10	3	30%	9	3	33%	10	6	60%	0	0	0%
Mathematics Education	16	10	63%	17	2	12%	12	4	33%	8	3	38%
Science Education	7	4	57%	3	2	66%	7	2	29%	3	0	0%
Organization and Leadership	51	28	55%	39	16	41%	57	15	26%	20	12	60%
AEGIS	15	8	53%	6	3	50%	9	4	44%	0	0	0%
Adult Learning and Leadership	7	4	57%	6	1	17%	8	3	38%	3	1	33%
Education Leadership Studies	7	1	14%	2	1	50%	5	1	20%	4	2	50%
Higher & Postsecondary Education	6	3	50%	5	3	60%	3	2	67%	4	3	75%
Nurse Executive	2	2	100%	3	3	100%	10	3	30%	1	1	100%
Public School District Leadership	0	0	0%	1	1	100%	0	0	0%	6	4	67%
Social-Organizational Psychology	4	3	75%	6	2	33%	2	0	0%	2	1	50%
Urban Education Leaders Program	9	0	0%	7	0	0%	15	0	0%	0	0	0%
TOTAL	263	124	47%	248	76	31%	277	67	24%	163	71	44%

APPENDIX D

Survey Instrument

EXIT SURVEY TEACHERS COLLEGE DOCTORAL GRADUATES and GRADUATING CANDIDATES of 2012-2013

Dear First Name, did you graduate from a doctoral program in October 2012, in February 2013, or will be graduating in May 2013?

- 1) YES → please fill out the questionnaire
- 2) NO → do not fill out the questionnaire, but please send it back to us in the self-addressed envelope. Thank you.

Please circle or X your answers.

	A - I - I - I - I - I - I - I - I - I -			Agree	ement	t		How		•	rtance	his asp	ect?	Don't know
	Academic Program and Courses	(1) S	Strongly					(1) N	ot Impo					or NA
					(6) Stro	ngly A	gree			(6) Very	Import	ant	
1	My academic program was excellent.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
2	My program had a clear philosophy or focus.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
3	My program had clear requirements.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
4	My program provided a well-integrated set of courses.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
5	My program provided a good variety of courses.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
6	I was able to register for courses I needed with few conflicts.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
7	I had flexibility to choose courses based on my life or career goals.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
8	My program provided a solid theoretical foundation in my discipline.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
9	Course content was relevant to my life or career goals.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
10	Most courses were academically rigorous.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA

.....

11) Comments about your program curriculum or courses. More space on last page.

Don't Agreement Importance How important to you is this aspect? **Instruction / Training** (1) Strongly Disagree . (1) Not Important ... (6) Strongly Agree . (6) Very Important DK Quality of instruction in most classes was excellent. I had adequate training or opportunities to develop skills in: DK oral communication and presentation NΑ DK writing proposals for funding NA DK preparing articles for publication NA DK working in collaborative groups DK conducting independent research/scholarship NA DK project management NA DK research/professional ethics NA DK teaching/pedagogy NA DK supervision or evaluation NA DK information technology and media NA

23) Comments about instruction or training opportunities.	More space on last page.

	Dissertation Advisement	(1) S	trongly	Disag	ree (6) Stro		gree	l 		ant <u>to y</u> ortant	rtance <u>you</u> is t 6) Very	his asp		Don't know or NA
24	My program supported me in the dissertation process.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
25	My program provided accurate information about program requirements.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
26	My program regularly assessed my academic performance.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
	My dissertation advisor													
27	was knowledgeable about formal degree requirements	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
28	was available for consultation when needed	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
29	encouraged or supported my research idea(s)	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
30	gave me constructive feedback on my work	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
31	returned my work promptly	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
32	kept me informed about my academic progress	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
33	assisted me in search for employment	1	2	3	4	5	6	1	2	3	4	5	6	DK NA

3	4)	Con	nme	ents	abo	out	adv	/ise	me	ent	in	yo	ur	pr	og	ŗa	m.	. 1	Иc	ore	e s	pa	ce	01	n I	as	tρ	oag	ge.	•													
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	Learning Environment	(1) S		Disagi	ree (6) Stro		gree			tant <u>to</u> ortant	r tance <u>you</u> is t 6) Very	his asp		Don't know or NA
35	My program provided an effective learning environment for its students.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
36	My program was an intellectually stimulating place.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
37	Faculty were scholarly and professionally competent.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
38	Faculty were usually available after class and/or during office hours.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
39	Communication between faculty and students in my program was good.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
40	Faculty respected student opinions or ideas that differed from their own.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
41	Faculty cared about students as individuals.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
42	Faculty treated all students fairly.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
43	My program was responsive to student feedback.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
44	There was a sense of community in my program.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
45	Fellow students demonstrated high academic abilities.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
46	Faculty reflected a diversity of backgrounds and experiences.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
47	Students reflected a diversity of backgrounds and experiences.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
48	My program was free of discrimination.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA

49))	Cor	nn	ien	ts a	abo	out	th	ie I	lea	rn	ing	, e	nv	ıro	ını	me	en	ıt ı	n	yc	ou	ır	pr	O	gr	aı	m		IV	10	re	9 5	sp	ac	e	0	n I	las	st	pa	ag	ge.	,																
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Did not

use

				Agree	ement	t				•	tance			Don't
	Resources	(1) S	trongly	Disagr	ee (6) Stro	nalv A	aree		import ot Impo	ortant	<u>you</u> is t 6) Very			know or NA
50	My program/TC had adequate resources for research or scholarship.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
51	Program staff was caring and helpful.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
52	Gottesman Libraries resources and services were adequate.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
53	Classroom facilities were adequate.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
54	Specialized facilities (labs, studios, etc.) and equipment were adequate.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
55	Information technology and media resources were adequate.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA
56	Adequate financial aid was available for most doctoral students.	1	2	3	4	5	6	1	2	3	4	5	6	DK NA

57) Comments about TC or Program resources. More space on last page.

Other office (specify):

63

As a student, how helpful did you find the following Did Not student support services? (1) Not Helpful (6) Very Helpful Use Did not 58 Office of the Registrar 3 use Did not Financial Aid Office 59 2 3 5 6 use Did not Student Accounts 2 3 5 60 6 use Did not Career Services 3 61 1 2 4 5 6 use Did not Office of Doctoral Studies 62 2 3 5 6 use

64) Comments about student support services. More space on last page.

1

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6

65	Overall, how did your program meet your expectations?	Much worse than I expected	2	3	4	5	6	Much better than I expected	Don't know
66	How much do you feel you learned in your program?	Not much 1	2	3	4	5	6	A lot	Don't know
67	Overall, how satisfied are you with your experience?	Very dissatisfied 1	2	3	4	5	6	Very satisfied	Don't know
68	Tuition paid was a worthwhile investment.	Strongly disagree 1	2	3	4	5	6	Strongly agree	Don't know
69	If you could start over, would you attend TC?	Definitely not 1	2	3	4	5	6	Definitely yes	Don't know
70	If you could start over, would you choose the same program at TC?	Definitely not 1	2	3	4	5	6	Definitely yes	Don't know
71	Would you recommend your program at TC to others?	Definitely not 1	2	3	4	5	6	Definitely yes	Don't know

72) Other comments, not mentioned above, which you would to add. More space on last page.
73) Comments about this questionnaire. More space on last page.