

Master's Exit Survey

Class of 2014

Summary Report

Office of Accreditation and Assessment
Teachers College Columbia University

Master's Exit Survey, Class 2014

ACADEMIC PROGRAMS AND COURSES														
Statement	Agreement (Count)						Agreement (Percentage)						Agree Mean	n
	(1) Strongly Disagree (6) Strongly Agree						(1) Strongly Disagree (6) Strongly Agree							
	1	2	3	4	5	6	1	2	3	4	5	6		
1) My academic program was excellent.	17	21	58	89	120	78	4	5	15	23	31	20	4.3	383
2) My program had a clear philosophy or focus.	13	21	53	81	113	101	3	5	14	21	30	26	4.5	382
3) My program had clear requirements.	11	18	34	68	124	126	3	5	9	18	33	33	4.7	381
4) My program provided a well-integrated set of courses.	17	27	64	87	102	84	4	7	17	23	27	22	4.3	381
5) My program provided a good variety of courses.	17	33	59	78	114	82	4	9	15	20	30	21	4.3	383
6) I was able to register for courses I needed with few conflicts.	14	16	25	62	115	147	4	4	7	16	30	39	4.8	379
7) I had flexibility to choose courses based on my life or career goals.	30	29	56	72	91	95	8	8	15	19	24	25	4.2	373
8) My program provided a solid theoretical foundation in my discipline.	8	20	36	78	124	117	2	5	9	20	32	31	4.7	383
9) Course content was relevant to my life or career goals	16	21	43	75	121	107	4	5	11	20	32	28	4.5	383
10) Most courses were academically rigorous	21	26	35	77	127	96	5	7	9	20	33	25	4.4	382

INSTRUCTION														
Statement	Agreement (Count)						Agreement (Percentage)						Agree Mean	n
	(1) Strongly Disagree (6) Strongly Agree						(1) Strongly Disagree (6) Strongly Agree							
	1	2	3	4	5	6	1	2	3	4	5	6		
1) Quality of instruction in most classes was excellent.	8	26	43	90	128	86	2	7	11	24	34	23	4.5	381
2) Instructors used effective teaching strategies.	10	21	52	99	127	71	3	6	14	26	33	19	4.4	380
3) Instructors considered student difference as they taught a course.	17	29	57	85	117	73	4	8	15	22	31	19	4.3	378
4) Instructors used information technology and media in the classroom.	10	21	48	91	127	83	3	6	13	24	33	22	4.5	380
5) Instructors provided timely feedback about student progress.	8	28	44	96	119	85	2	7	12	25	31	22	4.4	380
6) Instructors used appropriate methods to assess student performance.	8	14	43	83	152	79	2	4	11	22	40	21	4.6	379
7) I had adequate opportunities to develop research skills.	25	30	55	76	101	86	7	8	15	20	27	23	4.2	373
8) I had adequate opportunities for reflection and critical thinking.	6	10	31	58	137	139	2	3	8	15	36	36	4.9	381
9) I had adequate opportunities for teamwork and collaboration.	1	12	23	65	135	143	0	3	6	17	36	38	5.0	379
10) I had adequate opportunities to learn new media and technology.	41	51	65	74	87	52	11	14	18	20	24	14	3.7	370
11) I had adequate opportunities to develop skills to work with diverse children and/or adults.	26	38	47	71	95	86	7	10	13	20	26	24	4.2	363

ACADEMIC ADVISING														
Statement	Agreement (Count)						Agreement (Percentage)						Agree Mean	n
	(1) Strongly Disagree (6) Strongly Agree						(1) Strongly Disagree (6) Strongly Agree							
	1	2	3	4	5	6	1	2	3	4	5	6		
1) My program provided good academic advising.	44	49	54	58	87	85	12	13	14	15	23	23	3.9	377
2) My program provided accurate information about program requirements.	19	24	46	64	103	125	5	6	12	17	27	33	4.5	381
3) My program regularly assessed my academic performance.	29	33	59	66	105	77	8	9	16	18	28	21	4.1	369
4) I knew who to contact for questions about programs and services.	23	32	49	51	92	133	6	8	13	13	24	35	4.5	380
5) My advisor was available when needed.	29	27	49	53	83	135	8	7	13	14	22	36	4.4	376
6) The frequency of interactions with my advisor was adequate.	45	32	62	40	78	114	12	9	17	11	21	31	4.1	371
7) My advisor was knowledgeable about program requirements.	21	23	46	44	87	151	6	6	12	12	23	41	4.6	372
8) My program/advisor kept me informed about my academic progress.	59	48	54	48	73	84	16	13	15	13	20	23	3.8	366
9) My advisor supported me in completing my program in a timely manner.	40	23	44	51	74	132	11	6	12	14	20	36	4.4	364
10) My advisor supported me in pursuing my life or career goals.	53	33	57	43	80	98	15	9	16	12	22	27	4.0	364

LEARNING ENVIRONMENT														
Statement	Agreement (Count)						Agreement (Percentage)						Agree Mean	n
	(1) Strongly Disagree (6) Strongly Agree						(1) Strongly Disagree (6) Strongly Agree							
	1	2	3	4	5	6	1	2	3	4	5	6		
1) My program provided an effective learning environment for its students.	12	13	57	72	118	105	3	3	15	19	31	28	4.6	377
2) My program was an intellectually stimulating place.	15	17	36	75	109	126	4	4	10	20	29	33	4.7	378
3) Faculty were scholarly and professionally competent.	14	6	32	61	121	143	4	2	8	16	32	38	4.9	377
4) Faculty were usually available after class and/or during office hours.	8	8	32	76	118	131	2	2	9	20	32	35	4.8	373
5) Communication between faculty and students in my program was good.	15	23	37	72	118	113	4	6	10	19	31	30	4.6	378
6) Faculty respected student opinions or ideas that differed from their own.	16	15	26	88	118	114	4	4	7	23	31	30	4.6	377
7) Faculty cared about students as individuals.	17	17	41	66	121	113	5	5	11	18	32	30	4.6	375
8) Faculty treated all students fairly.	20	10	29	69	121	121	5	3	8	19	33	33	4.7	370
9) My program was responsive to student feedback.	28	24	51	73	96	82	8	7	14	21	27	23	4.2	354
10) There was a sense of community in my program.	37	28	53	65	82	105	10	8	14	18	22	28	4.2	370
11) Fellow students demonstrated high academic abilities.	18	20	40	68	114	116	5	5	11	18	30	31	4.6	376
12) Faculty reflected a diversity of backgrounds and experiences.	25	21	44	60	111	114	7	6	12	16	30	30	4.5	375
13) Students reflected a diversity of backgrounds and experiences.	15	19	37	49	110	147	4	5	10	13	29	39	4.8	377
14) My program was free of discrimination.	18	16	29	43	98	168	5	4	8	12	26	45	4.9	372

RESOURCES														
Statement	Agreement (Count)						Agreement (Percentage)						Agree Mean	n
	(1) Strongly Disagree (6) Strongly Agree						(1) Strongly Disagree (6) Strongly Agree							
	1	2	3	4	5	6	1	2	3	4	5	6		
1) The College/ program had adequate resources to support learning.	9	15	42	78	122	102	2	4	11	21	33	28	4.6	368
2) Program staff was caring and helpful.	10	12	32	75	107	129	3	3	9	21	29	35	4.8	365
3) Gottesman Libraries resources and services were adequate.	16	12	31	78	114	111	4	3	9	22	31	31	4.6	362
4) Classroom facilities were adequate.	11	27	43	85	106	91	3	7	12	23	29	25	4.4	363
5) Specialized facilities (labs, studios, etc.) and equipment were adequate.	13	14	46	59	86	80	4	5	15	20	29	27	4.4	298
6) Information technology and media resources were adequate.	18	17	59	66	106	86	5	5	17	19	30	24	4.4	352
7) Adequate financial aid was available for most students.	114	39	41	36	50	39	36	12	13	11	16	12	3.0	319

OFFICES (Student Support Services)														
As a student, how helpful did you find the following student support services?	Frequency						Percentage						Mean	n
	1	2	3	4	5	6	1	2	3	4	5	6		
	(1)Not helpful (6)Very Helpful													
1) Office of the Registrar	19	20	56	74	107	63	6	6	17	22	32	19	4.2	339
2) Financial Aid Office	23	21	45	60	74	69	8	7	15	21	25	24	4.2	292
3) Student Accounts	10	11	52	54	87	61	4	4	19	20	32	22	4.4	275
4) Career Services	23	36	50	43	65	40	9	14	19	17	25	16	3.8	257
5) Office of Teacher Education(OTESS).	10	20	21	26	35	33	7	14	14	18	24	23	4.1	145
6) Other Office	3	6	2	1	11	18	7	15	5	2	27	44	4.6	41

OVERALL SATISFACTION															
	Frequency						Percentage						Mean	n	
	1	2	3	4	5	6	1	2	3	4	5	6			
	1 (Much worse than I expected) <-----> 6 (Much better than I expected)														
1) Overall, how did your program meet your expectations?	24	33	53	82	133	56	6	9	14	22	35	15	4.1	381	
	1 (Not much) <-----> 6 (A lot)													Mean	n
2) How much do you feel you learned in your program?	14	13	42	64	92	156	4	3	11	17	24	41	4.8	381	
	1 (Very dissatisfied) <-----> 6 (Very satisfied)													Mean	n
3) Overall, how satisfied are you with your experience?	13	23	49	77	125	92	3	6	13	20	33	24	4.5	379	
	1 (Strongly disagree) <-----> 6 (Strongly agree)													Mean	n
4) Tuition paid was a worthwhile investment.	39	52	54	94	69	62	11	14	15	25	19	17	3.8	370	
	1 (Definitely not) <-----> 6 (Definitely yes)													Mean	n
5) If you could start over, would you attend TC?	30	37	40	55	78	125	8	10	11	15	21	34	4.3	365	
6) If you could start over, would you choose the same program at TC?	36	36	51	36	66	143	10	10	14	10	18	39	4.3	368	
7) Would you recommend your program at TC to others?	35	48	46	53	85	109	9	13	12	14	23	29	4.1	376	